## XOX BHD

Company Registration No. 201001016682 (900384-X) (Incorporated in Malaysia)

# **BOARD CHARTER**

### 1. OVERVIEW

The Board of Directors ("the Board") of XOX Bhd ("the Company") collectively leads and is responsible for the success of the Company and its subsidiary and associate companies ("the Group") by providing entrepreneurial leadership and direction as well as supervision of the management. The Board has primary responsibility for the governance and management of the Company, and fiduciary responsibility for the financial and organisational health of the Company.

This Board Charter serves as a source reference and primary induction literature, providing insights to existing and prospective board members to assist the Board in the performance of their fiduciary duties as directors of the Company. It will also assist the Board in the assessment of its own performance and of its individual Directors.

### 2. BOARD STRUCTURE

### 2.1 Board Balance and Mix

- a) The number of directors shall be not less than two (2) but not more than nine (9) as set out in the Company's Constitution.
- b) In accordance with the ACE Market Listing Requirements of Bursa Malaysia Securities Berhad ("LR"), the Company must ensure that at least two (2) directors or one-third (1/3) of the Board of Directors of the Company, whichever is the higher, are independent directors. If the number of directors of the Company is not three (3) or a multiple of three (3), then the number nearest one-third (1/3) must be used.
- c) In the event of any vacancy in the Board, resulting in non-compliance with the LR, the Company must fill the vacancy within three (3) months.
- d) All newly appointed directors shall retire and be re-elected by the shareholders at the next annual general meeting of the Company and shall then be eligible for re-election.

### 2.2 Tenure of Directors

- a) Pursuant to the Company's Constitution, one-third (1/3) of the directors for the time being, or, if their number is not a multiple of three, the number nearest to one-third (1/3) with a minimum of one (1), shall retire from office, and an election of directors shall take place at each annual general meeting of the Company. Each director shall retire once in every three (3) years but shall be eligible for re-election.
- b) The directors to retire in every year shall be those who have been longest in office since their last election, but as between persons who became directors on the same day those to retire (unless they otherwise agree among themselves) be determined by lot.

- c) Any director appointed by the Board during the financial year shall hold office only until the next annual general meeting of the Company and shall then be eligible for re-election, but shall not be taken into account in determining the number of directors who are to retire by rotation at such meeting.
- d) The tenure of an independent director should not exceed a cumulative term of nine (9) years. Upon completion of nine (9) years, an independent director may continue to serve on the Board subject to the directors' re-designation as a non-independent director. In the event the Board intends to retain such director as Independent Director after the latter has served a cumulative term of nine (9) years, the Board must justify the decision and seek annual shareholders' approval through a two-tier voting process. For the Board to justify and seek shareholders' approval for retaining a person who has served in that capacity for more than nine (9) years as an independent director, the Nomination and Remuneration Committee/Board must conduct a rigorous review to determine whether the Director is independent in character and judgment, taking into account the need for progressive refreshing of the Board.
- e) The independence of each director is reviewed at least annually and individual directors do not participate in assessing their own independence.

### 2.3 Boardroom Diversity

- a) The Board is committed to maintaining an environment of respect for people regardless of their gender in all business dealings and achieving a workplace environment free of harassment and discrimination on the basis of gender, physical or mental state, ethnicity, nationality, religion, age or family status. The same principle is applied to the selection of potential candidates for appointment to the Board.
- b) The strategic intent of the Company's Boardroom Diversity is to attract, retain and develop a diverse team of skilled people who are increasingly engaged towards the delivery of the Company's strategies. This revolves around the following initiatives:
  - Identifying and balancing the different skills and industry experiences, backgrounds and gender of Directors;
  - Retaining Directors based on merit, in the context of skills, time commitment and experiences; and
  - Providing a safe and healthy environment for the views of Board members to be heard, their concerns attended to and where, bias, discrimination and harassment on any matter are not tolerated.
- c) The Board acknowledges the importance to promote gender diversity, the normal selection criteria based on an effective blend of competencies, skills, extensive experience and knowledge to strengthen the Board should remain a priority. Thus, the Company has adopted the Board Diversity Policy to promote and enhance the boardroom diversity and values the benefits that diversity can bring to its Board of Directors.
- d) Selection of candidates will be based on a range of diverse perspectives, including but not limited to professional experiences, business experiences, skills, knowledge, gender, age, ethnicity and educational background. The ultimate decision will be based on merit and contribution that the selected candidates will bring to the Board. The Board's composition (including gender, ethnicity and age) will be disclosed in the Company's Annual Report.

# 2.4 Disqualification or Vacation of Office

- a) The office of Directors shall become vacant if the Director:
  - He becomes bankrupt or makes any arrangement or composition with his creditors during his term of office;
  - ➤ He is found to be insane or becomes of unsound mind or becomes a person whose person or estate is liable to be dealt with in any way under the law relating to mental disorder during his term of office;
  - ➤ He becomes prohibited by law from acting as a Director;
  - ➤ He is convicted of any sizeable offence;
  - ➤ He resigns from office by notice in writing given to the Company;
  - ➤ He is removed from office by resolution of the Company in the general meeting of which special notice has been given; or
  - ➤ He is absent from Board meetings for a period of more than six (6) months without special leave of absence from the other Directors and such Directors have passed a resolution that he has by reason of such absence vacated his office.
- b) A Director will also vacate office should he be absent from more than 50% of the total board of directors' meetings held during a financial year. Each Board member is expected to achieve at least 50% attendance of total Board Meetings in any applicable financial year with appropriate leave of absence be notified to the Chairman and/or Company Secretaries, where applicable.

### 2.5 New Directorships

- a) All Board members shall notify the Chairman of the Board before accepting any new directorship. The notification shall include an indication of the time that will be spent on the new appointment.
- b) The Chairman shall also notify the Board if he has any new directorship or significant commitments outside the Company.
- c) As prescribed under the LR, each Board member must not hold more than five (5) directorships in public listed companies.

### 2.6 Company Secretary

- a) The appointment and removal of the Company Secretary is a matter for the Board as a whole.
- b) The Board recognises the fact that the Company Secretary should be suitability qualified and capable of carrying out the duties required.
- c) The office of the Company Secretary shall be vacated if the Company Secretary resigns by notice in writing to the Company left at the Registered Office of the Company. Where a Company Secretary gives notice of resignation to the Directors, the Company Secretary shall cease to act as Company Secretary with immediate effect or on the date specified in such notice (as the case may be).

### 2.7 Board Committee

a) As part of its efforts to ensure the effective discharge of its duties, the Board has delegated certain functions to certain Committees with each operating within its clearly defined terms of reference.

- b) The Board has established the following Committees to assist the Board in the execution of its duties:
  - i) Audit Committee;
  - ii) Nomination and Remuneration Committee;
  - iii) Employees' Share Option Scheme Committee; and
  - iv) Investment Committee
- c) The roles and responsibilities of the above Committees are set out in the terms and references of each Committee.
- d) The Chairman of the relevant Board Committees will report to the Board on the key issues deliberated by the Board Committees at the Board meetings.

### 3. ROLES AND RESPONSIBILITIES OF BOARD

- 3.1 A Director shall at all times exercise his powers for a proper purpose and in good faith in the best interest of the Company and shall act honestly and use reasonable care, skill and diligence in the discharge of the duties of his office and shall not make use of any information acquired by virtue of his position to gain directly or indirectly an improper advantage for himself or for any other person or to cause detriment to the Company.
- 3.2 A Director shall at all times avoid conflicts of interest and shall as soon as practicable after the relevant facts have come to his/her knowledge, declare the nature of his/her interest at a meeting of the directors of the Company. Every Director shall give notice to the Company of such events and matters relating to him/her as may be necessary or expedient to enable the Company and its officers to comply with the requirements of the Companies Act, 2016 ("CA").
- 3.3 In line with the MCCG, the Board of Directors has the following key responsibilities:
  - a) Review and approve the annual corporate plan for the Group, which includes the overall corporate strategy, sustainability strategy, business development and marketing plan, human resources plan, IT plan, financial plan, budget, regulatory plan and risk management plan;
  - b) Review and approve strategic initiatives, including corporate business restructuring or streamlining and strategic alliances;
  - c) Oversee the conduct of the Group's businesses to evaluate whether the businesses are being properly managed;
  - d) To ensure that the Company has appropriate corporate governance structures in place, including standards of ethical behaviour and promoting a culture of corporate responsibility;
  - e) Identify principal risks and ensure the implementation of appropriate systems to manage these risks;
  - f) Approve the nomination, selection, succession policies, and remuneration packages for the Board members, Board Committee members, Nominee Directors on the functional Boards of the subsidiaries and the Principal Officers, and the annual manpower budget for the Group, including managing succession planning, appointing, training, fixing the compensation of, and where appropriate replacing senior management or key management personnel;
  - g) Approve the appointment, resignation or removal of Company Secretaries of the Company;
  - h) Develop and implement an "investor relations programme" or "shareholder communications policy" for the Group;

- i) Review the adequacy and integrity of the Group's internal control systems and management information systems, including systems for compliance with applicable laws, regulations, rules, directives and guidelines (including the securities laws, CA, and LR);
- (i) Review and approve the Financial Statements encompassing annual audited accounts and quarterly reports, dividend policy, credit facilities from financial institutions and guarantees;
- j) Review and approve the Audit Committee Report and Statement of Risk Management and Internal Control for the Annual Report;
- k) Prepare a Corporate Governance Statement on compliance with the MCCG for the Annual Report;
- 1) Review and approve investment policies and guidelines for the Company's surplus funds, asset allocation policy and policy on exposure limits on investment with banking institutions;
- m) Review and approve the capital expenditure, purchase of fixed assets, operating expenditure, variation order and any other matters in accordance with the Authority Limits Document;
- n) Approve the appointment of external auditors and their related audit fees; and
- o) Initiate a Board self-evaluation program and follow-up action to deal with issues arising and arrange for directors to attend courses, seminars and participate in development programs as the Board judges appropriate.
- 3.4 The following are matters which are specifically reserved for the Board :
  - a) Approval of corporate plans and programmes;
  - b) Approval of annual budgets, including major capital commitments;
  - c) Approval of new ventures;
  - d) Approval of material acquisitions and disposals of undertakings and properties; and
  - e) Changes to the management and control structure within the Company and its subsidiaries ("the Group"), including key policies, delegated authority limits.
- 3.5 The Directors have individual and independent access to the advice and dedicated support services of the Company Secretary in ensuring the effective functioning of the Board. The Directors may seek advice from the management on issues under their respective purview. The Directors may also interact directly with, or request further explanation, information or updates, on any aspect of the Company's operations or business concerns from the management.
- 3.6 In addition, the Board may seek independent professional advice at the Company's expense on specific issues to enable the Board to discharge its duties in relation to the matters being deliberated. Individual Directors may also obtain independent professional or other advice in furtherance of their duties, subject to approval by the Chairman or the Board, depending on the quantum of the fees involved.

### 4. CHAIRMAN OF THE BOARD

- 4.1 The Board shall appoint one (1) person from amongst its members as the Chairman of Board and the elected Chairman shall be Independent Non-Executive Director.
- 4.2 Where the Chairman of the Board is not an Independent Director, the majority of the Board members must comprise of Independent Directors.

- 4.3 The Chairman leads the Board with a keen focus on governance and compliance. His roles/responsibilities include, inter alia:
  - a) To provide leadership of the Board;
  - b) To oversee the Board in the effective discharge of its fiduciary duties.
  - c) To promote constructive and respectful relations between Board members and between the Board and Management;
  - d) To lead and ensure the efficient and effective conduct of the Board's meetings;
  - e) To brief all the directors in relation to issues arising at meetings;
  - f) To schedule regular and effective evaluations of the Board's performance; and
  - g) To commit the time necessary to discharge effectively his role as Chairman.

# 5. SEPARATION OF FUNCTIONS BETWEEN THE CHAIRMAN AND CHIEF EXECUTIVE OFFICER

- 5.1 The roles of the Chairman and Chief Executive Officer ("CEO") of the Company are distinct. The distinct and separate roles of the Chairman and CEO, with a clear division of responsibilities, ensure a balance of power and authority, such that no one individual has unfettered powers of decision-making.
- 5.2 CEO is the highest ranking officer across the Group. He is responsible for the day-to-day business of the Group, within the authorities as delegated by the Board. The primary job tasks for the CEO are as follows:
  - a) Strategy development, monitoring and tracking;
  - b) Business development;
  - c) Regulation;
  - d) Performance management;
  - e) Human resources management;
  - f) Risk management; and
  - g) Stakeholder management.

# 6. ROLE OF NON-EXECUTIVE DIRECTORS / INDEPENDENT NON-EXECUTIVE DIRECTOR

- 6.1 Non-Executive Directors are persons of the calibre, credibility and have the necessary skill and experience to bring an independent judgement to bear on the issues of strategy, performance and resources, including key appointments and standards of conduct.
- 6.2 Independent Non-Executive Directors are those who have no direct or indirect pecuniary interest in the Company other than the remuneration for their services as members of the Board of Directors and Board committees of the Company and the Group.
- 6.3 The role of the Non-Executive Directors/Independent Non-Executive Directors are to constructively challenge and help develop proposals on strategy include, inter alia:
  - a) To make an independent assessment of the information, reports or statements, having regard to the directors' knowledge, experience and competence, to provide an independent view and demonstrate objectivity in reviewing and challenging the management's proposals at meetings;
  - b) To devote sufficient time to update their knowledge and enhance their skills through appropriate continuing education programmes, so as to keep abreast of industry issues, market development and trend, and enable them to sustain their active participation in board deliberations; and

c) Act as a channel of communication between Management, shareholders and other stakeholders, and provide the relevant checks and balances, focusing on shareholders' and other stakeholders' interests and ensuring that high standards of corporate governance are applied.

### 7. SENIOR INDEPENDENT NON-EXECUTIVE DIRECTOR

- 7.1 The Board shall appoint amongst its members a Senior Independent Non-Executive Director to act as an additional safeguard and to serve as a fallback point of contact for investors and shareholders when the normal channel of communication is considered to be inappropriate or inadequate.
- 7.2 The Senior Independent Non-Executive Director shall have specific responsibilities which include, to:
  - Serve as a designated contact for consultation and direct communication with shareholders in areas that cannot be resolved through normal channels of contact with the Chairman or Executive Director;
  - b) Serve as the principal conduit between the Independent Directors and the Chairman on sensitive issues;
  - c) Receive report(s) made by employees or external parties for the purpose of whistle blowing in the form as prescribed under the Whistle Blowing Policy of the Group, and thereafter submit the same to the Audit Committee Chairman with an opinion as to whether the report is frivolous or vexatious based on alleged facts;
  - d) Ensure all Independent Directors have the opportunity to provide input on the agenda, and advise the Chairman on the quality, quantity and timeliness of the information submitted by management that is necessary or appropriate for the Independent Directors to perform their duties effectively; and
  - e) Consult with the Chairman regarding Board meeting schedules to ensure Independent Directors can perform their duties responsibly and with sufficient time for discussion of all agenda items.

### 8. BOARD PROCESSES

### 8.1 Board Meetings

- a) The Board shall meet at least four (4) times in a financial year, although additional meetings may be called at any time at the Chairman's discretion.
- b) The quorum of a Board meeting is two (2) members, present in person, majority of members present must be Independent Non-Executive Directors.
- c) Proceedings of all meetings are minuted and signed by the Chairman of the meeting. Minutes of all Board meetings are circulated to the directors and approved by the Board at the subsequent meeting.
- d) Actions on all matters arising from any meeting are reported at the following meeting.
- e) The Board may invite external parties such as auditors (both internal and/or external auditors), solicitors or consultants as and when the need arises. Such invited parties may attend part or all of the Board Meeting at the discretion of the Board.

- f) Any Director who has a direct or deemed interest in the subject matter to be deliberated abstains from deliberation and voting on the same during the meeting.
- g) In the event the elected Chairman is not able to attend a meeting, a member of the Board shall be nominated as Chairman for the meeting. The nominated Chairman shall be an Independent Non-Executive Director.
- h) The Board meeting may be held and conducted through the telephone or any communication equipment which allows all persons participating in the meeting to hear each other. A person so participating shall be deemed to be present in person at the meeting and shall be entitled to vote and be counted in a quorum accordingly.
- i) A resolution in writing, signed by majority of the directors present in Malaysia for the time being entitled to receive notice of a meeting of the Board, shall be as valid and effectual as if it had been passed at a meeting of the directors duly convened and held. Any such resolution may consist of several documents in like form, each signed by one or more of the members of the Board. The resolutions are to be recorded in the Company's minutes book kept by the Company Secretary.

### 8.2 Notices of Meetings

- a) Unless otherwise agreed, notice of each meeting confirming the venue, time and date, together with an agenda of items to be discussed, shall be forwarded to each member no later than seven (7) days before the date of the meeting.
- b) As a best practice and allow ample time for directors to study and evaluate the matters to be discussed and subsequently make effective decisions, the Board paper and agenda items shall be circulated at least seven (7) days prior to the meeting.

### 8.3 Access to Information

- a) The Board should have access to all information pertaining to the Company and advice/services of the Company Secretary and Senior Management staff in the Group in a timely manner for the discharge of its duties effectively.
- b) The Board may whether as a full Board or in their individual capacity, seek independent professional advice (including but not limited to legal, accounting and financial advice) at the Company's expense to enable the directors to discharge their duties with adequate knowledge on the matters being deliberated, in accordance with the procedures and subject to the conditions set out below:
  - (i) The Directors must seek the prior approval of the Chairman (or Deputy Chairman / Senior Independent Director / Chairman of Audit Committee as appropriate having regard to the relevant circumstances);
  - (ii) In seeking such prior approval, the Directors must provide details of:
    - the nature of and reasons for the independent professional advice to be sought;
    - the likely cost of obtaining the independent professional advice; and
    - details of the independent adviser the Directors proposes to instruct.
  - (iii) Where practicable and feasible, the Directors should obtain at least 2 quotations from different independent adviser for comparison and the Board's consideration.
  - (iv) The findings / reports of such professional advice shall be made available to all Board members as appropriate, thereafter.

- (v) The approval of the Chairman (or Deputy Chairman / Senior Independent Director / Chairman of Audit Committee as appropriate having regard to the relevant circumstances) must not be unreasonably withheld.
- c) The Board acknowledges that confidential information received in the course of the exercise of the Board duties remains the property of the Group, whether it relates to the Group or another entity. It will not be disclosed unless either the Chairman of the Board has so authorised in writing or disclosure is required by law.

### 9. DIRECTORS' TRAINING

- 9.1 The Directors shall be regularly updated by the Company Secretary, the External Auditors or the Internal Auditors on new statutory, corporate and regulatory developments relating to directors' duties and responsibilities or the discharge of their duties as directors of the Company.
- 9.2 The Board should on a continuing basis, evaluate and determine the training needs of each Director, particularly on relevant new law and regulations and essential practices for effective corporate governance and risk management to enable the Directors to effectively discharge their duties.

### 10. DIRECTORS' REMUNERATION

- 10.1 The remuneration policy of the Company is based on the philosophy of giving higher weightage on performance-related bonuses. These are entrenched in the remuneration policy for Executive Directors, which are reviewed annually by the Nomination and Remuneration Committee. The performance of Directors is measured by the Directors' contribution and commitment to both the Board and the Company. The Executive Directors' remuneration will depend on the performance of the Group.
- 10.2 In the case of Non-Executive Directors, the level of remuneration reflects the contribution and level of responsibilities undertaken by the particular Non-Executive Director.
- 10.3 The Board will determine the level of remuneration for each board member, taking into consideration the recommendations of the Nomination and Remuneration Committee.
- 10.4 The Directors shall be paid all their travelling and other expenses properly and necessarily expended by them in and about the business of the Company including their travelling and other expenses incurred in attending board meetings of the Company.
- 10.5 The Directors concerned shall abstain from voting or discussing their own remuneration.

## 11. CODE OF CONDUCT AND ETHICS

- 11.1 The Directors are to maintain the highest degree of integrity and professionalism while at the same time promoting transparency and accountability in their actions.
- 11.2 The Company has in place "Code of Conduct and Ethics" which is formulated to enhance the standard of corporate governance and behaviour through:
  - a) Establishing standards of ethical conduct for Directors based on acceptable beliefs and values;
  - b) Upholding the spirit of social responsibility and accountability in line with the legislations, regulations and guidelines governing the Group; and

c) Documenting and emphasising to the Directors, the integral obligation of each Director in performing his/her duty, to act in a manner that is lawful, honest, ethical and free from any conflict of interest or perceived conflict of interest.

### 12. WHISTLE BLOWING POLICY

- 12.1 The Company has in place a "Whistle Blowing Policy" to manage improper conduct on the part of the Directors, if any. This policy covers areas from the lodging of reports to investigation and corrective actions that are required to be taken.
- 12.2 Director's improper conduct is generally described as any conduct by a Director which, if proved constitutes a criminal offence or any conduct that constitutes a wrongdoing or malpractice and may include any of the following:
  - a) The breach of any law, regulation or rule that applies to the Company. For example, a breach of insider trading laws;
  - b) Any criminal act, including criminal breach of trust, extortion and sabotage;
  - c) Any act that is likely to cause significant financial loss or costs to the Company including any intentional misrepresentation of the Company's financial statements;
  - d) Any other action that would cause significant harm to the Company or to any person(s); and
  - e) The deliberate concealment of information concerning any of the matters listed above.
- 12.3 The Board has overall responsibility for this policy and shall oversee the implementation of this policy.

## 13. RELATIONSHIP WITH SHAREHOLDERS

- 13.1 The Board will maintain an effective communications policy that enables both the Board and Management to communicate effectively with shareholders and the general public.
- 13.2 The Board will ensure that the General Meetings of the Company are conducted in an efficient manner and serve as a mode in shareholders' communications. These include the supply of comprehensive and timely information to shareholders and the encouragement of active participation at the General Meetings.

### 14. REVIEW OF BOARD CHARTER

14.1 The Board Charter shall be reviewed by the Board periodically or as and when there are changes to the regulatory requirements to ensure its relevance in assisting the Board to discharge its duties with the changes in the corporate laws and regulations that may arise from time to time and to remain consistent with the Board's objectives and responsibilities.

END.