

PHARMANIAGA BERHAD 26TH AGM : RESPONSE TO LIVE AGM QUESTIONS RECEIVED

A. OPERATIONAL & OUTLOOK

No.	Shareholder's Name	Question
1.	LAU CHUAN HOOI	i. May I know, what is the company's future outlook? ii. Will The Board consider giving door gift such e-voucher or e-wallets for those participating in this Agm as a token of appreciation?
RESPONSE		
In the next 12 months, we envision Pharmaniaga as a more financially resilient and strategically focused company upon the completion of Regularisation Plan. With our restructuring efforts and strategic initiatives bearing fruit, we expect to see improved profitability and strengthened cash flow. Our streamlined product portfolio, emphasis on high margin products and optimised operational efficiencies will position Pharmaniaga for sustainable growth.		

No.	Shareholder's Name	Question
2.	KHOO SUAN PHAIK	Are there any provisions for new covid outbreaks?
RESPONSE		
The provision for stock loss on Covid-19 has already been fully made in FY2022.		

No.	Shareholder's Name	Question
3.	LIM SAN KIM	Which sector make profit and which making loss
RESPONSE		
In 2023, the Logistics & Distribution and Manufacturing segments have not been profitable, significantly impacted by		
<ul style="list-style-type: none"> a) one-off provision for stock obsolescence from slow demand of pandemic-related consumables inventory such as personal protective equipment and needles; b) write down of machinery equipment and write off of new product development due to the closure of non-performing subsidiaries and non-core commercial viability products. 		
Conversely, our Indonesia operations recorded profits in 2023, showcasing a positive performance amidst the challenges faced by other segments.		
We are optimistic that the worst is over for Pharmaniaga. With a sound Regularisation Plan in place to exit PN17, and strong business fundamentals as proven by our first quarter ended 31 March 2024 (Q1FY2024) results, we are confident that Pharmaniaga will recover from the current position.		

No.	Shareholder's Name	Question
4.	AHMAD FARIZ BIN HAMZAH	Can you outline any cost-cutting measures or efficiency improvements that are being pursued to enhance profit margins?
RESPONSE		
In alignment with our strategic priorities and efforts to improve cost management and efficiency, we shut down Pristine Pharma Sdn Bhd, Paradigm Industry Sdn Bhd and Pharmaniaga Biomedical Sdn Bhd, as they were non-performing and non-core businesses in line with our strategic initiatives.		

	<p>While for existing business:</p> <ul style="list-style-type: none"> a) Logistics & Distribution - Implementation of various advanced software solutions to optimise our operations such as Warehouse Management Systems (WMS) and Transportation Management System (TMS) to streamline processes, improve inventory tracking, and enhance delivery performance; b) Manufacturing - Improve sourcing of raw materials and continuously monitoring the overall equipment effectiveness (OEE) of the machines for all plants in ensuring operational efficiency; and c) Indonesia - Manage inventories and improve collection efforts coupled with digitalisation of manual processes.
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No.	Shareholder's Name	Question
5.	KEH YEOW HWEE	<p>What has caused the losses in Q3 & Q4 2003 amounting to 49.3mil & 33mil respectively? Any actions taken on this?</p> <p>As you are proposing rights issue, please enlighten shareholders to make correct decision.</p>
RESPONSE		
<p>The losses in third quarter ended 30 September 2023 (Q3FY2023) and fourth quarter ended 31 December 2023 (Q4FY2023) were primarily due to:</p> <ul style="list-style-type: none"> a) a one-off provision for stock obsolescence from the slow demand for pandemic-related consumables inventory such as personal protective equipment and needles. These stocks were purchased during the spike of Covid-19 cases, prompting the Group to acquire these items in response to the heightened demand for personal protective equipment; and b) write-down of machinery and equipment and write-off of new product development costs resulting from the closure of non-performing subsidiaries and non-core commercial viability products. This strategic move will result in improved cost management and efficiency. <p>All these are one-off provision as a result of the pandemic and we do not expect these provisions to recur in the future. Nevertheless, we will continue to improve our efficiency and cost management to regain the profitability of the group.</p>		

No.	Shareholder's Name	Question
6.	LUM PECK WAN	<p>MILLION DOLLAR QUESTION: WHEN WILL COY REGAI FINANCIAL STRENGTH?? =D</p>
RESPONSE		
<p>In the next 12 months, we envision Pharmaniaga as a more financially resilient and strategically focused company upon the completion of the Regularisation Plan. With our restructuring efforts and strategic initiatives bearing fruit, we expect to see improved profitability and strengthened cash flow. Our streamlined product portfolio, emphasis on high margin products and optimised operational efficiencies will position Pharmaniaga for sustainable growth.</p> <p>While the company is optimistic about completing the Regularisation Plan exercises in 2024, the upliftment of PN17 status by BURSA is contingent upon Pharmaniaga</p>		

	achieving two consecutive profitable quarters following the completion of the corporate exercises. This is expected in August 2025
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No.	Shareholder's Name	Question
7.	LIM SAN KIM	How much PROFIT this year
RESPONSE		
<p>We are optimistic that the worst is over for Pharmaniaga. With a sound Regularisation Plan in place to exit PN17, and strong business fundamentals as proven by our Q1FY2024 results, we are confident that Pharmaniaga will recover from the current position and record a commendable profitability this year.</p> <p>The recent Q1FY2024 performance were driven by various factors, namely :</p> <ul style="list-style-type: none"> a) Higher demand from the Concession orders as a result of new additional products have been added into the Approved Product Purchase Lists (APPL); b) Higher demand from PT Millenium Pharmacon in Jakarta Indonesia; c) Our restructuring plan, focusing on operational efficiencies for both Logistics & Manufacturing businesses resulting in cost reductions; and <p>Streamlining of our product portfolio, to put more emphasis on high margin products.</p>		

No.	Shareholder's Name	Question
8.	ARIFF BIN ADAM	Indonesia is a huge untapped market. Any effort on management part to increase market share there?
RESPONSE		
<p>The Management has crafted various initiatives to further enhance our presence in the Indonesia market. Amongst others:</p> <ul style="list-style-type: none"> a) Creating a synergistic effect by streamlining MPI & Errita operations such that MPI to focus on its core business which is Sales & Distribution, whereas PT Errita to concentrate on manufacturing and marketing activities; b) Reposition and strengthen in-house product portfolio and services; c) Developing B2B digital platform in Indonesia; d) Strengthening marketing capabilities to improve in-house product sales; e) Transfer manufacturing and product technology from Pharmaniaga and other foreign partners to PT Errita; and f) Acquire more principals with high margin products and expanding branches to cover larger geographical areas. 		

B. PN17

No.	Shareholder's Name	Question
9.	LEO ANN PUAT	Is the Company still in PN17 n if yes when will she comes out from it?

10.	MUHAMMAD HARIZ BIN SA'ID	Is there a likelihood that Pharmaniaga will come out from the PN17 status by Q4 of this year?
11.	WONG YOKE THO	When is the company coming out of PN 17?
RESPONSE		
<p>The Company is still in PN17. We are committed to complete the corporate exercises under the Regularisation Plan which includes a capital reduction of RM180 million, a rights issue of up to RM355 million, and a private placement of up to RM300 million. While the company is optimistic about completing these exercises in 2024, the upliftment of PN17 status by BURSA is contingent upon Pharmaniaga achieving two consecutive profitable quarters following the completion of the corporate exercises.</p> <p>Therefore, the target for the upliftment of PN17 status is in August 2025, after recording profitable quarters in first quarter ending 31 March 2025 (Q1FY2025) and second quarter ending 30 June 2025 (Q2FY2025).</p>		

C. VOUCHERS/DOOR GIFTS

No.	Shareholder's Name	Question
12.	DEVINDER SINGH A/L TEHAL SINGH	Kindly provide gift to those shareholders who voted. Thanks in adv
13.	HO THYE WAH	Mr Chairman, any token and door gift given to attend shareholder this moorning
14.	TAN MEI TENG	Got gift???
15.	TAN BOON AIK	got gift???
16.	TAN BOON LYE	Got gift???
17.	TAN KIM SING	Got gift?
18.	TEE QUE ENG	Got gift?
19.	TEE BENG NGO	Please give us some doorgifts/e vouchers/e wallet for attending this RPV as a token of appreciation. Tq
20.	TEE BENG CHOO	Please give us some doorgifts/e vouchers/e wallet for attending this RPV as a token of appreciation. Tq
21.	LOO YEO MING	Please reconsider giving doorgift as Token of appreciation.
22.	CHAN CHEE KONG	Dear Honorable Chairman & Board of Directors, Noted it is stated no Doorgifts... AGAIN !! SIGH =(=(We appeal to your kindnesses & generosity to reward us your loyal shareholders with E-Wallets, E-Vouchers and /or Food Vouchers, for making the effort & taking the time to attend this AGM. GREATLY DISAPPOINTED NONE WERE GIVEN IN PREVIOUS YEARS !!! HOPE TO SEE YOU REVERT TO OLD PRACTICE OF GIVING GOOD DOORGIFTS LIKE THOSE PRE-COVID DAYS !!!!! DO RECONSIDER giving us doorgifts this year. Thanks.
23.	SITI JANIAH DINATA	Dear directors, please kindly give door gift, thanks.
24.	LUM PECK WAN	Dear Honorable Chairman & Board of Directors, Noted it is stated no Doorgifts... AGAIN !! SIGH ! =(=(We appeal to your kindnesses & generosity to reward us your loyal shareholders with E-Wallets, E-Vouchers and /or Food Vouchers, for making the effort & taking the time to attend this AGM. GREATLY DISAPPOINTED NONE WERE GIVEN IN PREVIOUS YEARS !!! HOPE TO SEE YOU REVERT TO OLD PRACTICE OF GIVING GOOD

		DOORGIFTS LIKE THOSE PRE-COVID DAYS !!!!! DO RECONSIDER giving us doorgifts this year. Thanks.
25.	LEOW AH NOOI	B.O.D IS ANY DOORGIFT OR E-VOUCHER IS GIVEN TO SHAREHOLDERS ATTEND THIS AGM..TQ
26.	LEE CHEW FOONG	We, as shareholders, have worked hard but our efforts have not been appreciated and valued in the past few years. We request our most respected Board of directors to give generous door gift to shareholders who had given a lot of time, efforts, participation, contribution, involvement during the past 3 years AGM and in this 2024 AGM. If not, we would propose that no directors fees and expenses should also be given to the Board of Directors for attending past and present AGM meetings.
27.	LOKE HSIAO LI	B.O.D ANY DOORGIFT IS GIVEN TO SHAREHOLDERS WHO ATTENDING THIS AGM...
28.	CHEANG HENG HUNG	Kindly distribute door gift to delight the shareholders. Tq
29.	MOHAMAD NAQUIDDIN BIN ROSDI	Is there any doorgift for today agm?
30.	WONG YOKE THO	Any e vouchers or door gifts for shareholders attending this agam since directors are all getting meeting allowances and shareholders got nothing?
31.	JUSTIN CHAN KEN YIP	Dear Honorable Chairman & Board of Directors, Noted it is stated no Doorgifts... AGAIN !! SIGH =(=(We appeal to your kindnesses & generosity to reward us your loyal shareholders with E-Wallets, E-Vouchers and /or Food Vouchers, for making the effort & taking the time to attend this AGM. GREATLY DISAPPOINTED NONE WERE GIVEN IN PREVIOUS YEARS !!! HOPE TO SEE YOU REVERT TO OLD PRACTICE OF GIVING GOOD DOORGIFTS LIKE THOSE PRE-COVID DAYS !!!!!!!! DO RECONSIDER giving us doorgifts this year. Thank
32.	TAN SIOK TIANG	Any door gift
33.	LEE TUCK FEONG	Hello BoD and management. Kindly distribute a Door gift or E-wallet to the shareholders attending this virtual AGM. Please revert to physical meeting or Hybrid for better personal interaction between members and management. It will be vindicated. Be transparent and responsible to the shareholders. Act with integrity and with clear conscience. What hybrid AGM are you talking about? I am ashamed of you. Chop of the dead woods and replace with more competent and capable personnel. Thank you.
34.	TAN MEI TENG	Got gift???
35.	LAW CHIN KIONG	Door gift?
36.	TEH SUE LENG	I am a long time shareholder I would like to request for e voucher as a token of appreciation for attending today's RPV meeting

37.	TEH PENG TIN	Can the BOD kindly give e- voucher to redeem the company's product as a token of appreciation for attending this RPV
38.	CHEAH YEW BOON	Kindly give eVoucher/eWallet to attendees as a token of appreciation for this annual event
39.	STEPHEN LYE TUCK MENG	Dear BOD - Now that you are in profit, kindly give us some e-vouchers, food vouchers or e-wallet (no discount vouchers please) for being loyal shareholders and attending this meeting. Times are bad. Please be considerate to us shareholders during these trying times. TQ
40.	CHAN LAI YIN	Hope the board of directors will give us faithful n sincere shareholders shopping vouchers thanks
41.	LEE SUAN BEE	How much does the company spend on this virtual agm? Would the BOD kindly give e- voucher to redeem the company's products as a token of appreciation for attending this RPV I would like to request a printed hard copy of the company annual report
42.	LEE MUN HOE	Share price of the company had dropped by 28% for past 5 year and incurred huge retained loss. Kindly provide e-voucher to compensate the loss of shareholder. Aside from that, shareholder faced the consequences of senior management does not take liable and responsible for the bad decision make.
43.	LIM JIT THIN	Morning to the board, can u send me the printed annual report, thanks. Would the company be rewarding attending loyal shareholders a token of ewallet for the time, efforts & internet usage for this virtual AGM?
44.	LAU CHUAN HOOI	Question 1. May I know, what is the company's future outlook ? Q2 Will The Board consider giving door gift such e-voucher or e-wallets for those participating in this Agm as a token of appreciation?
45.	LEE CHONG SING	Good morning Mr.Chairman and board of directors. Kindly give us rm30 Touch-n-Go e-wallet for being loyal shareholders and attending this Agm.Thankyou.
46.	LEE MUN HOE	Share price of the company had dropped by 28% for past 5 year and incurred huge retained loss. Kindly provide e-voucher to compensate the loss of shareholder. Aside from that, shareholder faced the consequences of senior management does not take liable and responsible for the bad decision make.
47.	LIM SAN KIM	Reward participant to encourage support for VIRTUAL meeting
48.	LIM SAN KIM	Please provide REFRESHMENT via e wallet
49.	LIM SAN KIM	I spend time to attend meeting to approve your Resolutions and meeting ALLOWANCE so hope to be REWARDED.
50.	LIM SAN KIM	I lost so much in this company shares investments, please reward something as CONSOLATIONS
51.	LEE KWAI YOONG	Hello BoD and management. Have a clear mind of conscience. Value the

		shareholders support and trust and time in the company
	RESPONSE	
	Due to the Group's cash flow position as a result of the PN17 status, we are not in the position to give away any token this year. Once we are back financially strong, the Group shall consider to reward our loyal shareholders in future AGMs.	

D. REQUEST FOR ANNUAL REPORT

No.	Shareholder's Name	Question
52.	LEE SUAN BEE	How much does the company spend on this virtual agm? Would the BOD kindly give e- voucher to redeem the company's products as a token of appreciation for attending this RPV I would like to request a printed hard copy of the company annual report
53.	LEONG WAI LENG	Morning BOD please send a copy of annual report to me n please give ewallact or evouchers to those attending this neeting.Tq Annie goh
54.	LOO YEO MING	Please send printed annual report.
55.	LIM JIT THIN	Morning to the board, can u send me the printed annual report, thanks. Would the company be rewarding attending loyal shareholders a token of ewallet for the time, efforts & internet usage for this virtual AGM?
56.	CHEONG SIAN HOE	Kindly send me a copy of the latest annual report, tq
57.	TAN KIM KHUAT	Pls send me a printed report
	RESPONSE	
	The cost of organising virtual AGM is cheaper by almost 60% as compared to cost of conducting physical AGM. We will post the printed annual report to your registered address.	

E. VIRTUAL AGM

No.	Shareholder's Name	Question
58.	LEE SUAN BEE	How much does the company spend on this virtual agm ? Would the BOD kindly give e- voucher to redeem the company's products as a token of appreciation for attending this RPV I would like to request a printed hard copy of the company annual report
59.	LEE TUCK FEONG	Hello BoD and management. Kindly distribute a Door gift or E-wallet to the shareholders attending this virtual AGM. Please revert to physical meeting or Hybrid for better personal interaction between members and management. It will be vindicated. Be transparent and responsible to the shareholders. Act with integrity and with clear conscience.

		What hybrid AGM are you talking about? I am ashamed of you. Chop of the dead woods and replace with more competent and capable personnel. Thank you.
60.	CHOY YAU KEE	When are you going to hold physical AGM ??
61.	LIEW CHEE SENG	I kindly request that pharmaniaga considers holding a Hybrid Annual General Meeting (AGM) for the coming year. This format would enhance interaction, transparency, accessibility, networking, and regulatory compliance, benefiting both shareholders and the company. Thank you for considering this request.
62.	LOO YEO MING	Propose to have hybrid meeting.
RESPONSE		
We are committed to transparency and accountability. The cost of organising virtual AGM is cheaper by almost 60% as compared to cost of conducting physical AGM. Due to the Company's PN17 status, the Company will continue with virtual AGM as part of its cost savings initiatives. However, once the company has uplifted its PN17 status, we will reconsider conducting the AGM physically and/or hybrid manner.		

No.	Shareholder's Name	Question
63.	LIM SAN KIM	This AGM CRASH with other AGM, I can't make it to proxy to other so please schedule AGM away from PEAK MONTHS, peak day, PEAK HOURS, TQ
RESPONSE		
We take note on this matter will consider a more suitable timing for all our shareholders.		

F. QUESTIONS ON DIRECTORS AND MANAGEMENT

No.	Shareholder's Name	Question
64.	LUM PECK WAN	Company still in loss so how come can still pay Directors benefits & EVEN Meeting Fees !! ?? And can't afford to give us who BOTHER to attend your AGM etc ??? Not acceptable !!
65.	LIM SAN KIM	Why so many Resolutions for Director Fees and Benefit but the company don't perform?
66.	LIM SAN KIM	Share price reflect company performance, if not perform then better consider other Directors decisions
67.	LIM SAN KIM	Why when the company not perform but still taking so lucrative Fees, Benefit and Allowance?
68.	JUSTIN CHAN KEN YIP	YES AGREE 200% THAT DIRECTORS SHOULD NOT BE GIVEN MEETING FEES !!!
69.	JUSTIN CHAN KEN YIP	AS DIRECTORS THEY SHD HAVE THE COMPANY INTERESTS AS THEIR PRIORITY & SACRIFICE THEIR BENEFITS (INCLUDING THE MEETING FEES !!) WE SHAREHOLDERS ARE SUFFERING (NO DIVIDENDS & DOORGIFTS !!) SO SHOULD THEY !! THEY ARE DIRECTOTS NOT CLERKS !!
70.	JUSTIN CHAN KEN YIP	A PN 17 COMPANY PAYING SUCH MASSIVE DIRECTORS FEES ! HAHHAHAHAH ! REAL JOKE !

71.	LUM PECK WAN	SHAME ON THE BOARD OF DIRECTORS ! COMPANY IN LOSS & PN17 YET CAN HAVE THE NERVE TO GET SUCH HANDSOME FEES & BENEFITS !!
72.	LUM PECK WAN	WE STRONGLY VIEW THAT DIRECTORS SHD ALSO NOT RECEIVE THE FEES & BENEFITS UNTIL THE COY IS VIABLE & IN A POSITION TO PAY SUCH FEES !! WE ARE MOST UNHAPPY WITH THE CURRENT MANAGEMENT !!!
73.	LEE TUCK FEONG	Hello BoD and management. Kindly distribute a Door gift or E-wallet to the shareholders attending this virtual AGM. Please revert to physical meeting or Hybrid for better personal interaction between members and management. It will be vindicated. Be transparent and responsible to the shareholders. Act with integrity and with clear conscience. What hybrid AGM are you talking about? I am ashamed of you. Chop of the dead woods and replace with more competent and capable personnel. Thank you.
RESPONSE		
<p>Serving on a Board requires a significant commitment of time and effort. Board members attend meetings, review reports, participate in committees, make critical decisions, and are a crucial part of our governance framework.</p> <p>They also have significant responsibilities, including fiduciary duties to the organisation.</p> <p>Hence, compensation acknowledges their investment in the role. It will also ensure that they take their roles seriously towards improving the company's financial health, and are accountable for their decisions and actions.</p>		

No.	Shareholder's Name	Question
74.	LIM SAN KIM	No need FEMALE DIRECTOR unless they PERFORM
RESPONSE		
<p>The appointment of female directors is in accordance to Practice 5.9 of the Malaysian Code on Corporate Governance (MCCG) by the Securities Commission Malaysia, which requires the Board to have at least 30% women directors. Hence, we are obliged to abide by this as MCCG is applicable to all listed companies in Malaysia.</p>		

No.	Shareholder's Name	Question
75.	CHOY YAU KEE	Any legal action taken against those responsible for the huge losses suffered by the company ??? If no, why ???

76	LEE MUN HOE	Any plan to recoup losses from former senior management?
77	CHOY YAU KEE	Any action taken to recover the salary and directors fee from those responsible for the hugh losses suffered by the company ???
RESPONSE		
<p>No legal action was initiated as a result of the vaccine procurement because all decisions made at that time were in accordance with the necessary guidelines and standard operating procedures (SOPs). However, due to the pandemic that affected the whole world and change in policies, it was beyond our control despite the necessary precautions taken.</p> <p>Moving forward, the Company will ensure that decisions made during any pandemic must be cohesive and properly deliberated.</p>		

No.	Shareholder's Name	Question
78.	LEE MUN HOE	How much is the salary of a company CEO? Did the CEO salary payout is lower than last year?
RESPONSE		
<p>The total compensation for the Key Management Personnel is disclosed in our annual report, which includes the base salary, bonuses and other benefits. This information is transparently provided to ensure all shareholders are informed about executive remuneration. The total package will commensurate with the responsibility of a CEO.</p>		

G. SHAREHOLDERS' CONCERNS

No.	Shareholder's Name	Question
79.	LIM SAN KIM	When to pay dividends and distribute TREASURY SHARES
RESPONSE		
<p>Given Pharmaniaga's PN17 status and the financial challenges, unfortunately, the company will not be able to pay dividends this year. At the moment, the company's current priority is to navigate the PN17 requirements and restore financial health.</p>		

No.	Shareholder's Name	Question
80.	CHOY YAU KEE	<p>Have the directors think about the plight of LTLT and shareholders who have folk out more money to subscribe to the right issue.</p> <p>There is no dividend paid to the shareholders and yet we have to folk out more money for the right issue.</p> <p>All these araised from the action of few who make company suffered huge losses.</p>
RESPONSE		
<p>We understand and empathise with the difficulties faced by all shareholders, particularly regarding the additional financial commitment required for the rights issue and the absence of dividends. This matter was not taken lightly as a lot of thought and deliberation were carried out, especially before we decided to proceed with the rights issue.</p>		

	<p>This move was driven by the need to strengthen our financial position and ensure the long-term sustainability as well as growth of the company.</p> <p>The company is committed to restoring it's profitability and ultimately delivering value to our shareholders. We are focused on rebuilding trust and working towards a future where we can resume to pay dividends and provide a more stable return on your investment.</p> <p>We appreciate your continued support and understanding during this challenging period. Rest assured, the interests of our shareholders are a top priority as we navigate through these times and work towards a more robust and resilient company.</p>
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No.	Shareholder's Name	Question
81.	KEH YEOW HWEE	Since company is in PN17 status, why propose to have resolution 13 of share buy back? Does company have sufficient funds to do so?
RESPONSE		
Depending on the financial capabilities and subject to the Main Market Listing Requirements of Bursa Malaysia Securities Berhad and any other relevant regulatory authorities, the Company may undertake a share buy-back if it believes this action will benefit the Company and its shareholders. This decision is typically made when the Company perceives that its share price is undervalued. While the PN17 status highlights certain financial challenges, the Company will only proceed with the share buy-back if it has adequate funds and if it aligns with the regulatory guidelines and long-term interests of the Company and its shareholders.		

No.	Shareholder's Name	Question
82.	LIM SAN KIM	Director Fees and benefit not specify in the Resolutions, please elaborate
RESPONSE		
We take note of the concern that, given the Company's PN17 classification, proposing a resolution for share buybacks (Resolution 13) raises several issues. Nevertheless, the Company will only proceed with the share buyback once we are financially resilient, upon the completion of the regularization plan, which is targeted for completion by the end of 2024. This indicates that the board and management are confident that the Company's financial situation will improve and intend to capitalize on the current low share prices.		

No.	Shareholder's Name	Question
83.	LEE MUN HOE	Share price of the company had dropped by 28% for past 5 year and incurred huge retained loss. Kindly provide e-voucher to compensate the loss of shareholder. Aside from that, shareholder faced the consequences of senior management does not take liable and responsible for the bad decision make.
RESPONSE		
We understand and empathise with the difficulties faced by all shareholders.		
The company is committed to restoring it's profitability and ultimately delivering value to		

	<p>our shareholders. We are focused on rebuilding trust and working towards a future where we can resume to pay dividends and provide a more stable return on your investment.</p> <p>We appreciate your continued support and understanding during this challenging period. Rest assured, the interests of our shareholders are a top priority as we navigate through these times and work towards a more robust and resilient company.</p>
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H. OTHERS - TECHNICAL

No.	Shareholder's Name	Question
84.	LEONG WAI LENG	Sound very soft.
RESPONSE		
We take note of this and will look into the technical aspects.		

No.	Shareholder's Name	Question
85.	CHIN SEE MIN @ CHIN KEONG MN	No picture????
RESPONSE		
We take note of this and will look into the technical aspects.		

No.	Shareholder's Name	Question
86.	CHIN SEE MIN @ CHIN KEONG MN	ok..
RESPONSE		
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No.	Shareholder's Name	Question
87.	LUM PECK WAN	MY QUESTIONS NOT READ OUT ! WHY ? SHORT OF TIME IS LAME REASON !! TOO EMBARRASSED FOR YOU FELLAS IS T ?
RESPONSE		
We appreciate very much your active participation in the recent hybrid proceeding. During the AGM, we received a significant number of questions by shareholders, and we earnestly tried to read out as many questions as possible within the stipulated time. We acknowledge the importance of your questions, hence we have addressed them and all the remaining questions, and post the answers on our website for your viewing.		

No.	Shareholder's Name	Question
88.	LIM SAN KIM	No need Moderator to save cost on Shareholder Fund
RESPONSE		
The moderators and the back-end crew that handled the virtual AGM didn't incur extra cost as all are existing full-time employees of the company and did not involve any additional third-party personnel.		