Results Briefing

IHH Healthcare

ANALYST PRESENTATION

Q4 and FY2023

Friday, 1 March 2024



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Contents: Q4 and FY2023









Q4 and FY2023 Results Overview

SECTION 01





Stellar Q4 and FY2023 results (excl MFRS 129)

- FY2023: Double-digit revenue and EBITDA growth; PATMI more than doubled
- Q4 2023: **Strong** revenue and EBITDA growth; PATMI (ex EI) grew 20%
- Second and Final Dividend of 5.5 sen, Total Ordinary Dividend: 9.0 sen
- Including 9.6 sen special dividend paid in end June 2023, total dividend for FY2023: 18.6 sen per share

Key Takeaways



Operational Highlights

- To add close to 4,000 beds by 2028 (+33% to capacity)
- Approval from the Indian regulatory authorities to repatriate RM1.8 billion from the Fortis' Mandatory Tender Offer escrow account and replace with a banker's guarantee

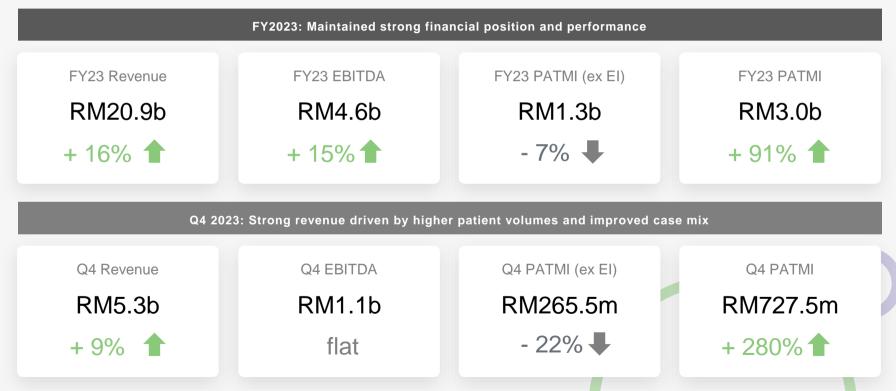
Confident in outlook and prospects

- Confidence in growth trajectory with alignment to ACE framework, as Group executes on growth strategy
- Enhanced dividend policy¹ to no less than 30% of the Group's PATMI (ex EI), up from 20%



¹: Please refer to dividend policy for more details : <u>https://www.ihhhealthcare.com/investors/corporate-governance/corp</u>

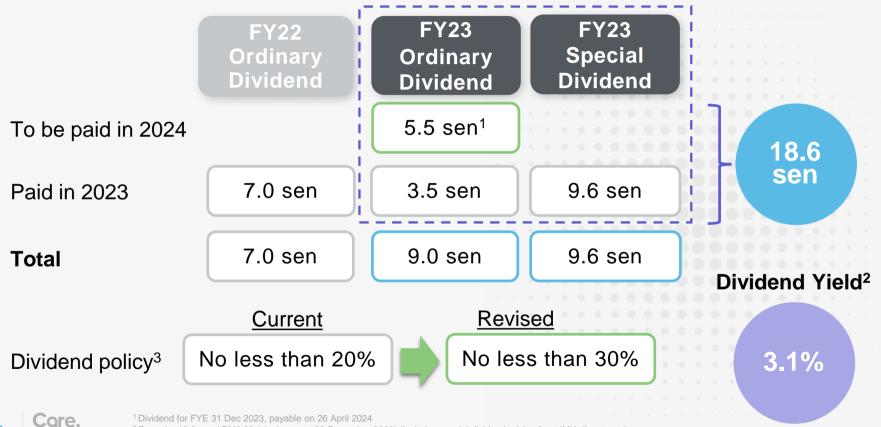
Reported performance (incl MFRS 129)* for FY2023 and Q4 2023: Robust financial growth



*Reported performance includes the application of MFRS 129, Financial Reporting in Hyperinflationary Economies

Declared Dividend for FY2023

IHH Healthra



² Formula: 18.6 sen / RM6.03 (closing as at 29 December 2023) (includes special dividend arising from IMU divestment) ³ Dividend policy found here: https://www.ihhhealthcare.com/investors/corporate-governance/corporate-governance-policy-disclosures



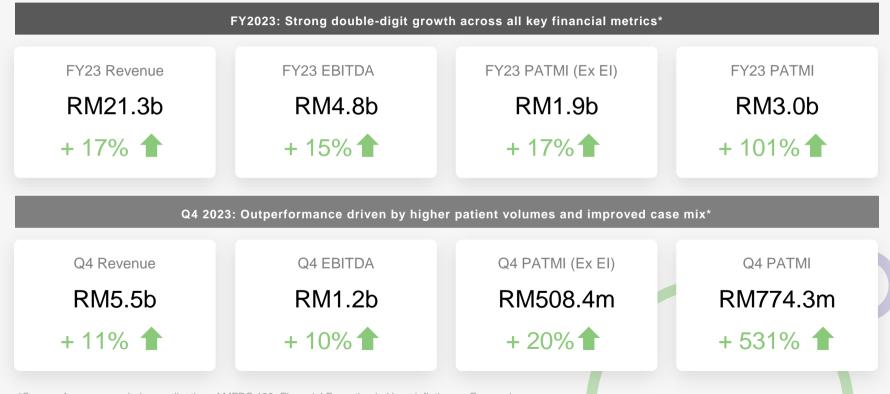
Q4 and FY2023 Core Financial Highlights (Excl MFRS 129)



SECTION 02

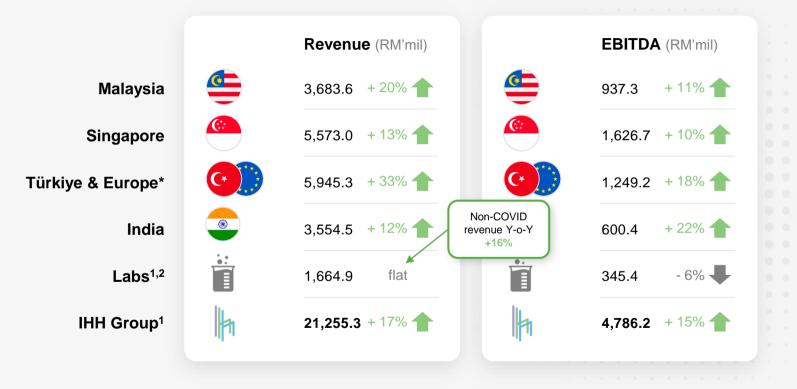
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Core performance (excl MFRS 129)* for FY2023 and Q4 2023 Strong underlying financial growth



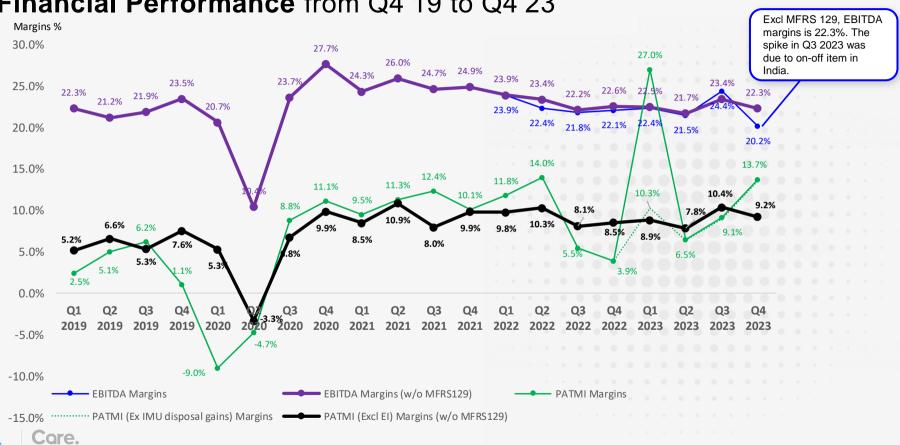
*Core performance excludes application of MFRS 129, Financial Reporting in Hyperinflationary Economies

FY2023 (YoY): Outstanding growth across major segments (excl MFRS 129)





¹ Figures are before MFRS 129 adjustments for hyperinflationary economies of –RM320.4mil and -RM142.2mil for Revenue and EBITDA respectively at IHH Group. ² Refers to Labs (Malaysia, Singapore, India and Türkiye) internal and external revenue.

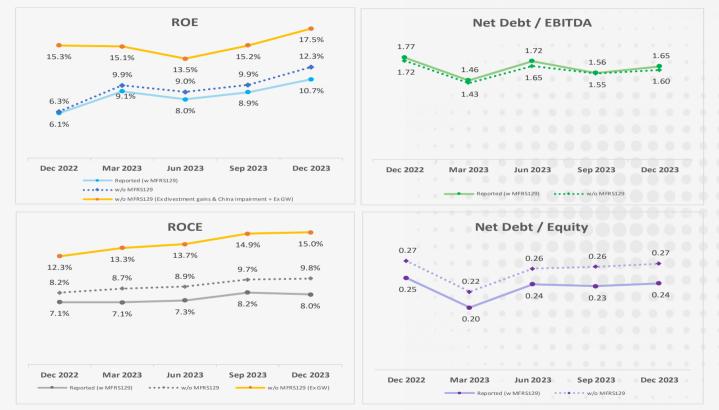


Financial Performance from Q4'19 to Q4'23

For q ∞ d.

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FY2023: Double-digit ROE at 12.3% (excl MFRS 129)





ROE = 12M Trailing PATMI / (Ave Shareholder Equity) ROCE = 12M Trailing EBIT / (Ave Total Equity + Ave LT Debt) Debt includes loans and borrowings as well as lease liabilities (arising from IFRS16) and overdrafts.



Operational Highlights





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SECTION 03

ACE framework: <u>Propel growth</u> and be a sustainable healthcare leader ↓

1 / Deliver Profitable Growth and Healthy ROE

2 / Leverage our clinical and care excellence to Care. For Good.



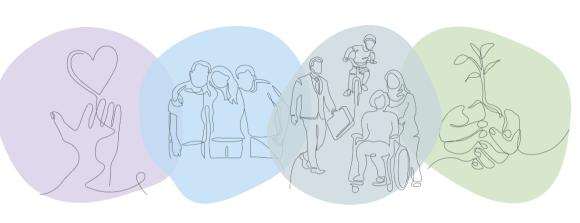


ACE framework:

Propel growth and <u>be a</u> <u>sustainable</u> <u>healthcare leader</u>

1 / Deliver Profitable Growth and Healthy ROE

2 / Leverage our clinical and care excellence to Care. For Good.



Our Patients

6.5m

65,000+

Our People

Patients have access Talented and to their medical dedicated records online employees

Our Public **2.4m**

Number of

lives touched*

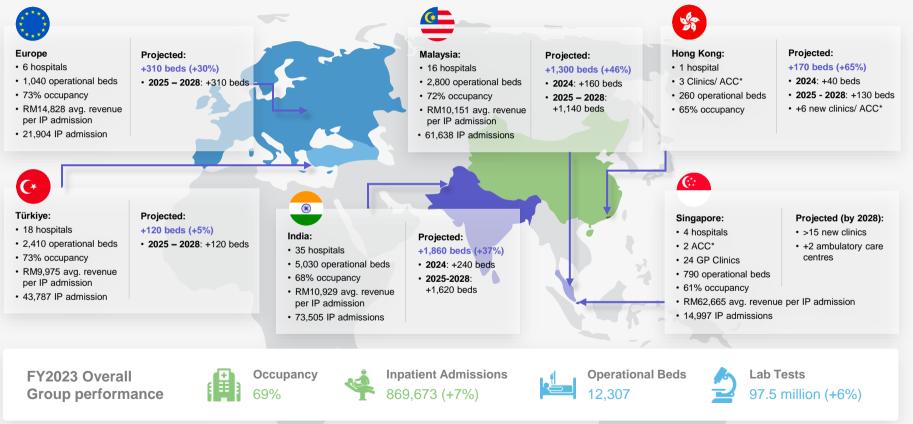
Our Planet **2050**

Commitment to Net-Zero by 2050



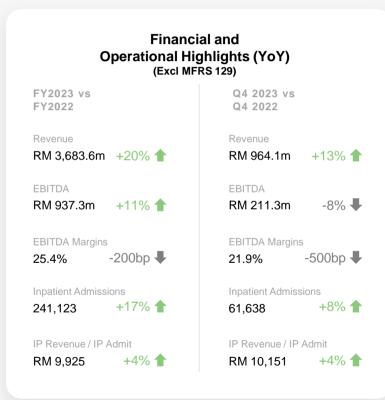
*Number of lives touched includes cumulative number of patients utilising IHH Healthcare services targeted at reducing antimicrobial use and disease burden, number ofbeneficiaries reached through our corporate responsibility programmes, as well as those reached via IHH Healthcare digital platforms and educational outreach programmes.

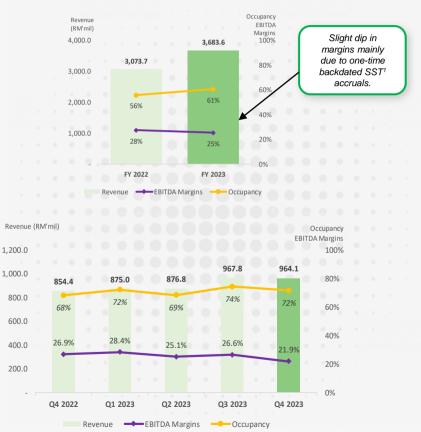
Organic Growth: To add ~4,000 beds (+33% capacity) by 2028



IHH Malaysia

Strong growth from local and foreign patients





IHH Healthcare

• Expanding bed capacity: +45% (1,300 beds)

• RM1 billion capital expenditure set aside for

upgrading of facilities over five years

in next five years

IHH Malaysia

Strategic priorities: Grow Organically



Q4 Key Highlights / Updates



IHH Malaysia & Pelaburan Hartanah signed MoU for the development of a new medical block adjacent to the current Gleneagles Hospital Kuala Lumpur complex.



PCMC is the first medical facility in Malaysia to adopt the cutting-edge O-Arm imaging & Navigation System, enabling surgeons to visualise the spine from multiple perspectives during surgery



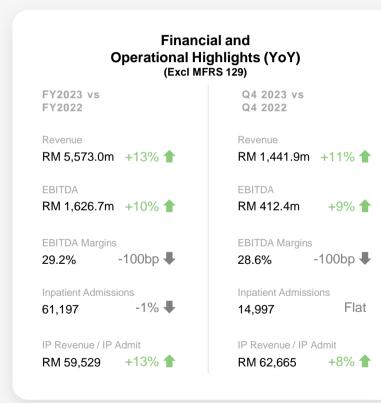
Pantai Hospital Klang is the first healthcare institution in Malaysia to install the Somatom X.cite, a new CT scanner, which enables a high level of imaging quality and patient comfort.

• Drive patient growth: focus on Value Driven Outcome initiatives to enhance outcomes

• Exploring earnings-accretive acquisitions aligned with cluster strategy

IHH Singapore

Higher case intensity from complex treatments





IHH Singapore

Strategic priorities: Expansion of healthcare continuum



Addition of ambulatory care centers, both in the community (Woodleigh) and near our hospitals (Mount Elizabeth @The Heeren);

- Plans to add another 2 to 3 ambulatory care centers over the next few years.
- **Primary Care growth**: Parkway Shenton Clinic Expansion targeting to grow to more than 40 clinics by 2028.

Q4 Key Highlights / Updates



IHH Singapore signed a MOU with FPT Long Châu, the largest pharmaceutical retail chain in Vietnam, and entered into a strategic partnership to bring advanced medicine and more comprehensive healthcare closer to the Vietnamese people.



Da Vinci XI is a state-of-the-art robotic surgical system and is operational in Gleneagles. Surgeons are able to use it to perform minimally invasive surgery with greater precision while patients benefit with faster recovery and better treatment outcomes.

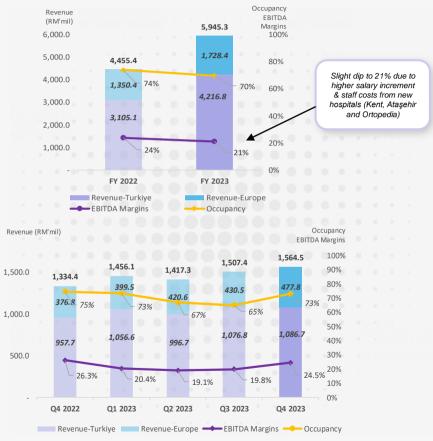


Cancer Care treatment: Proton Therapy Singapore. Mount Elizabeth Proton Therapy Centre performed over 50 cases since its opening in mid-2023.

IHH Türkiye* & Europe

Higher revenue from improved performance of existing & new hospitals

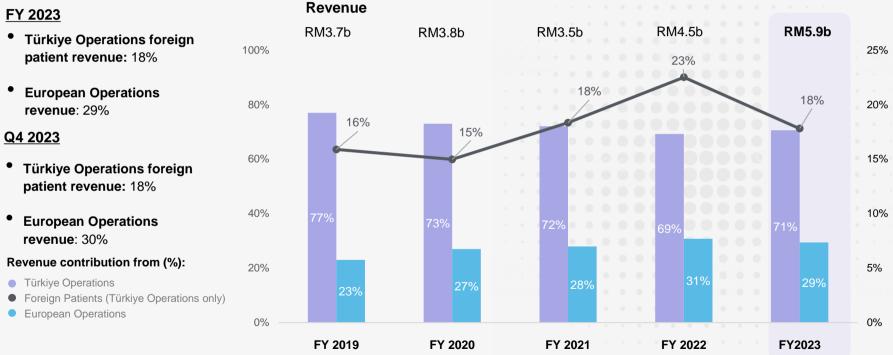




* Figures are before application of MFRS 129, Financial Reporting in Hyperinflationary Economies

IHH Türkiye* & Europe

Strong non-Lira contributions from operations





IHH Türkiye* & Europe

Strategic priorities to propel profitable growth



Q4 Key Highlights / Updates



Acıbadem secured the top position in the HIB (Service Exporters Association) 2022 awards ceremony marking its eighth consecutive year as the Health Services Export Champion.

- Expanding bed capacity: +16% (380 beds) in next five years
- Ramp up and integrate new hospital (Acibadem Ataşehir) and newly acquired assets (Acibadem Kent)
- Expand contribution from European business and increase foreign patient volumes
- Exploring earnings-accretive acquisitions aligned with cluster strategy



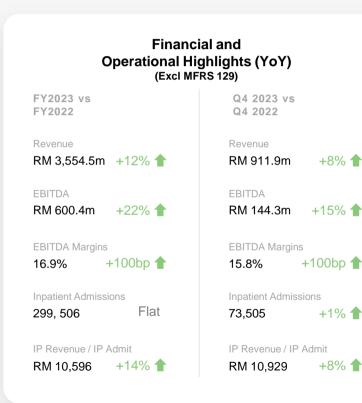
Acibadem received the "Economic Benefits Index" award for the 5th consecutive time and "Women's Preferred Brand" award for the first time from Reputation Academy (İtibar Akademisi), and was first place among the private hospitals

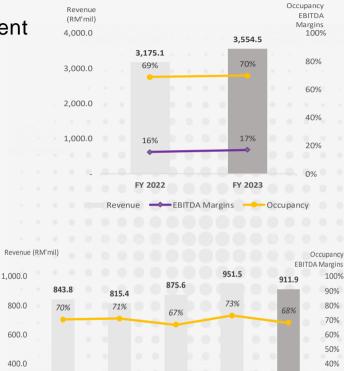


Acibadem IMC (Netherlands) completed expansionary works, doubling the number of inpatient beds to 48.

IHH India

Improved patient volumes, better cost management





15.1%

Q1 2023

Revenue

14.4%

Q2 2023

EBITDA Margins

14.8%

Q4 2022

200.0

21.8%

Q3 2023

---- Occupancy

30%

20%

10%

0%

15.8%

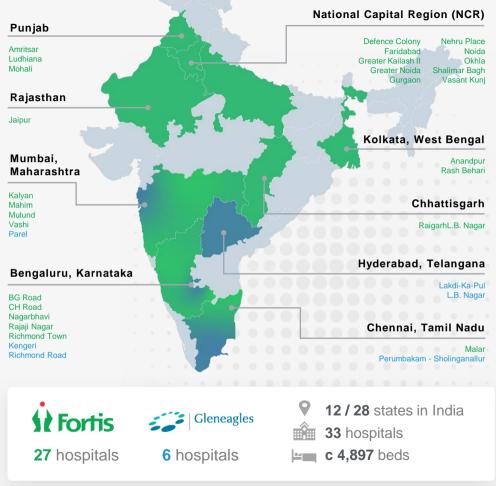
Q4 2023

IHH India

Twin growth engines via Fortis Healthcare and Gleneagles India

Key focus areas to grow *in* India and *with* India:

- Increase hospital bed capacity by more than a third to ~7,000 beds by 2028
- 2. Investing in cutting-edge medtech, treatments, and equipment while upgrading facilities for advanced healthcare services
- 3. Will also expand in existing clusters and tier-2 cities through value-accretive acquisitions



IHH India (Fortis Healthcare)

Strategic priorities to propel profitable growth



Q4 Key Highlights / Updates

- **Expanding bed capacity**: +36% (1,530 beds) in next five years
- Capture opportunities from favourable trends for private healthcare increasing income, higher insurance penetration and younger demographics (average age 35)
- Exploring earnings-accretive acquisitions aligned with cluster strategy
- Turn around underperforming assets



Fortis opened a new state-of-the-art hospital in Ludhiana, Punjab, setting a benchmark in medical excellence, offering specialty clinics, advanced diagnostics, and 24/7 triage.



Fortis Hospital, Noida, introduced Uttar Pradesh's first most advanced and Artificial Intelligence powered, state-of-the-art Cath Lab. The equipment enables prompt and efficient diagnosis as well as treatment for interventional cardiology patients.



Over 800 cancer specialists from India and abroad discussed the latest advancements in diagnostic tools and therapeutic oncology innovations at the Fortis Cancer Summit 2024 in Bengaluru.

IHH India (Gleneagles India)

Strategic priorities to propel profitable growth



Q4 Key Highlights / Updates



Remarkable milestone: Gleneagles Mumbai completed over 800 transplants of the liver, pancreas, and intestines in just a decade.

- Expanding bed capacity: +34% (300 beds) in next five years
- Rebranding to Gleneagles India Hospitals in March 2024.
- Upgrading of facilities and medical equipment

- · Turn around underperforming assets
- Capture opportunities from favourable trends for private healthcare - increasing income, higher insurance penetration and younger demographics (average age 35)



Successfully performed India's first complex brain surgery and setting as new standard in medical excellence.

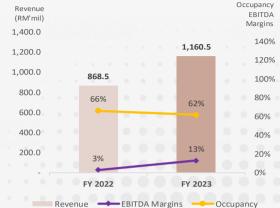


Upgrading of selected Gleneagles India hospitals and infrastructures alongside the rebranding exercise.

IHH Healt

IHH Hong Kong Momentum continues from ramping up









IHH Hong Kong

Strategic priorities to propel profitable growth



Q4 Key Highlights / Updates



- · Expansion of healthcare continuum in line with in-market healthcare agendas
- Adding multidisciplinary ambulatory care centres (Wong Chuk Hang clinic)
- Setting up labs to support existing operations (Parkway Laboratory Services)
- Expanding bed capacity and ramping up ops to meet demand



GHK opened a new Dialysis Centre in January 2024, featuring 15 beds, isolation rooms and facilities designed to take care of the needs of all dialysis patients include those with hepatitis

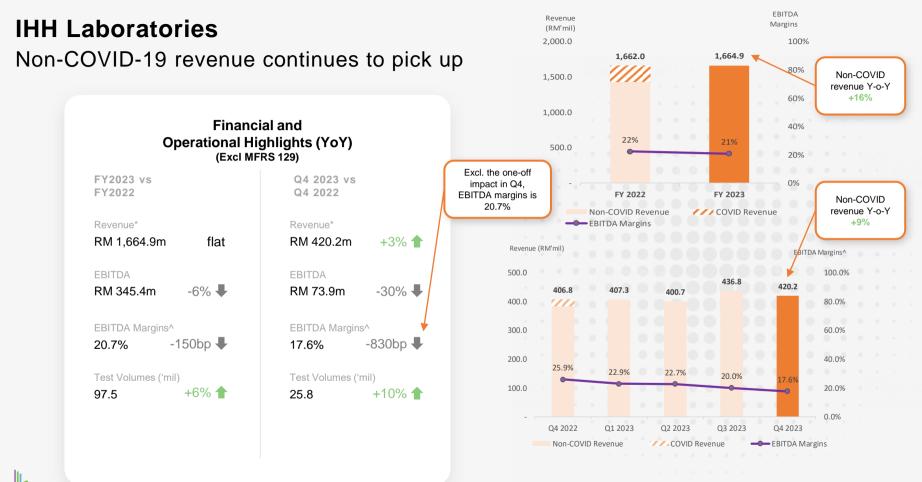


Gleneagles Healthcare South Horizons has commenced service earlier this month. extending the reach of its professional primary

ACHS International ACCREDITATION CERTIFICATE his is to certify that

> ACHS INTERNATIONAL has granted accreditation to **Gleneagles Hospital Hong Kong**

GHK was recently re-accredited by the



*: Refers to Labs total revenue (i.e., includes inter-segment revenue)

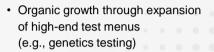
^: EBITDA margins calculated based on Labs total revenue

IHH Laboratories

Strategic priorities to propel profitable growth



Q4 Key Highlights / Updates



· Transformation of our operations

- · Digitalisation of our core platforms
- · Continued productivity focus



PIL and Roche Diagnostics signed an MOU. With this, PIL becomes the first lab in Malaysia to perform in-house the Comprehensive Genomic Profiling(CGP) test, a revolutionary approach to personalised cancer treatments. This reduces cost and patients obtain reports faster, leading to better decisions made by doctors.



IHHSG entered an MOU with Para Athletics Singapore (PAS) in Nov 2023 for a period of 2+2 years. PLS will support up to \$30,000 worth of blood tests per annum.



In Q4, Acıbadem Labmed operations started at Acıbadem Kent Hospital in İzmir, Türkiye. Acıbadem Kent Hospital has already become the 4th largest laboratory within the Group in terms of test volume.



Outlook





SECTION 04

Key Takeaways and Outlook

Stellar Q4 and FY 2023 results (excl MFRS 129)

- FY2023: Double-digit revenue and EBITDA growth; Net Income more than doubled
- Q4 2023: Strong revenue and EBITDA growth; PATMI (ex EI) grew 20%
- Second and Final Dividend of 5.5 sen; Total Ordinary Dividend: 9.0 sen
- Including 9.6 sen special dividend paid in end June 2023, total dividend for FY2023: 18.6 sen per share

Growth Highlights

- To add close to 4,000 beds by 2028 (+33% capacity)
- Approval from the Indian regulatory authorities to repatriate RM1.8 billion from the Fortis' Mandatory Tender Offer escrow account and replace with a banker's guarantee



Confident in outlook and prospects

- Confidence in growth trajectory with alignment to ACE framework, as Group executes on growth strategy
- Enhanced dividend policy¹ to no less than 30% of the Group's PATMI (ex EI), up from 20%



Questions & Answers



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SECTION 05



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Thank you

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Appendix







Appendix A



ACE framework: Align to Care. For Good. to grow

Value creation for ALL stakeholders: profitable growth

1. <u>A</u>lign to propel profitable growth

Ensure all IHH operations align on aspiration to *Care. For Good.* and co-create a sustainable healthcare system; deliver profitable growth

2. <u>Challenge to</u> transform

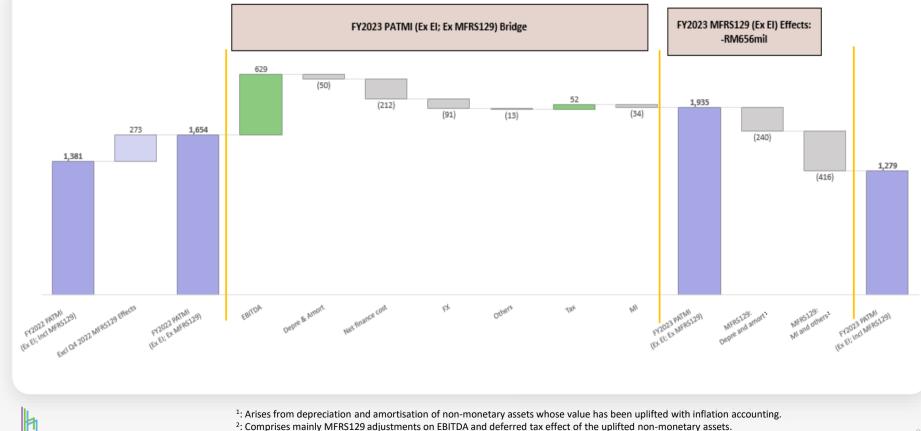
"Challenge" ourselves to transform and future-proof the organisation

Roll out projects to enhance process efficiencies in markets and across Group

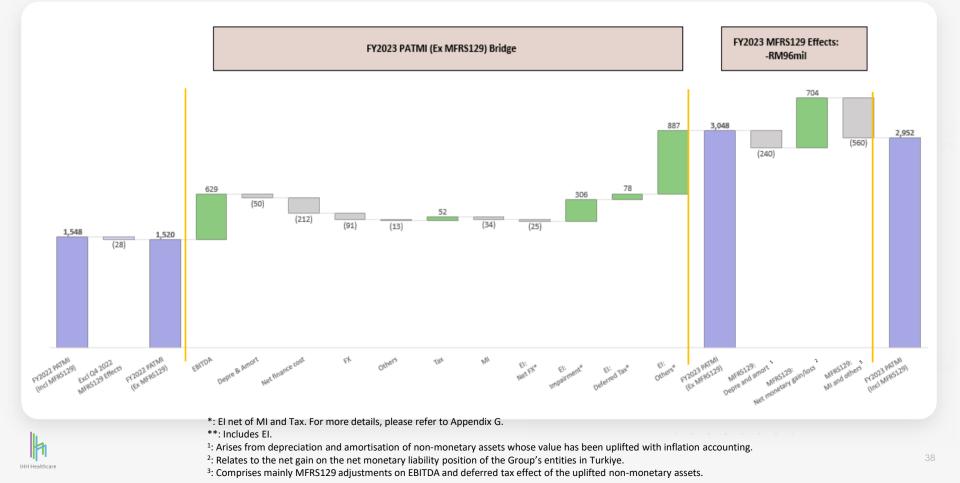
3. <u>Empower to excel</u>

Markets, operations and functions will have greater responsibility to chart and drive their growth trajectories, align with national healthcare agendas, while continuing to create quality care and outcomes for patients.

FY2023: PATMI (ex EI) decreased 7%

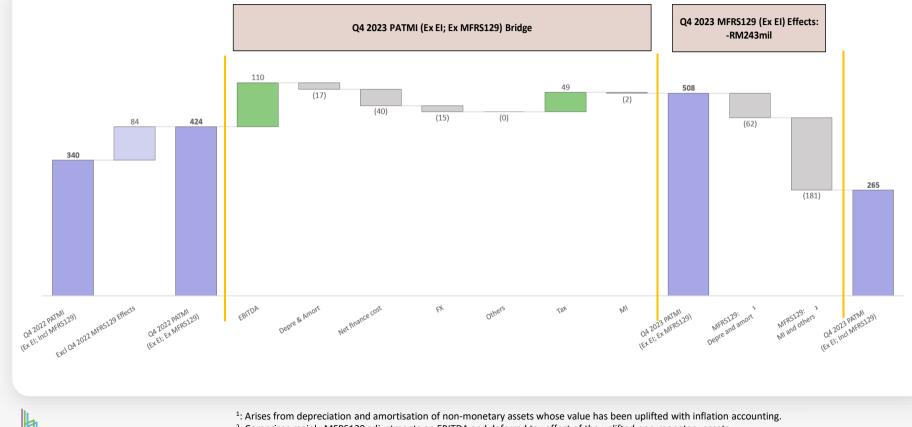


FY2023: PATMI** grew 91%



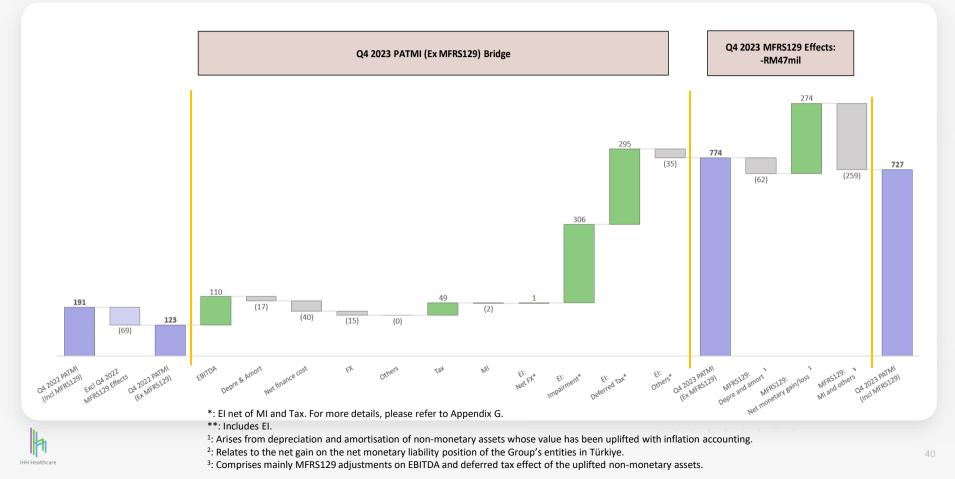
Q4 2023: PATMI (ex EI) decreased 22%

Appendix D



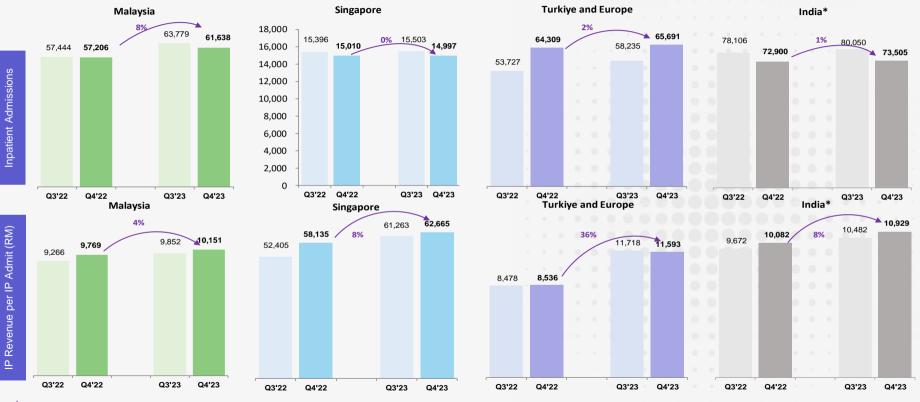
²: Comprises mainly MFRS129 adjustments on EBITDA and deferred tax effect of the uplifted non-monetary assets.

Q4 2023: PATMI** grew 280%



Appendix F

Q4 2023: Inpatient revenue per admit continues firm growth trend



The above charts are not drawn to scale.

1. Based on Singapore, Malaysia, India and Türkiye and Europe hospitals only. Excludes hospitals operated by joint venture companies, hospitals under hospital management agreements and other international hospitals.

2. Specialist fees not included in Singapore's and Malaysia's inpatient revenue per inpatient admission

3. Based on a uniform exchange rate throughout the periods shown (SGD: 3.4990; TL:0.1568; INR:0.0563)

Appendix G

Exceptional Items

				113		<u> </u>		
Gain o subsid	i.			YTD Dec		-	QTD Dec	
RM87		ince	Varia	2022	2023	Variance	2022	2023
Comp Hospit Holdin		-7%		1,380.7	1,279.2	-22%	340.4	265.5
"Angs Gain	ii.							
on de to 30% Gain d	iii.				Caraa			
Impair	iv.				991.5		-	(0.0)
Hospi					3.7		-	3.7
that w				· · · ·	1.9		-	(1.2)
longe COVII				(379.1)	-		(395.0)	-
Rever Group	۷.				21.3		-	0.1
Impair	vi.			(150.1)			(150.1)	-
Chang for re	vii.			43.2	5.5		43.2	5.5
invest parties				(126.0)	(190.5)		(37.9)	(42.7)
Excha	viii.							
denor payab				104.4	255.8		(21.0)	255.8
Aciba				462.5	703.9		176.8	274.3
It is n financi				(45.0)	1,793.1		(384.0)	495.4
portion				31.2	46.3		11.0	16.8
denom Defer	ix.			181.5	(166.8)		223.9	(50.2)
certaii entitie				167.7	1,672.6		(149.1)	462.0
govern	~	91%		1,548.4	2,951.9	NM	191.3	727.5
Net in	х.	51/0		1,540.4	2,531.5	14141	191.5	727.5

Gain on disposal of IMU Health Sdn Bhd and its subsidiaries (collectively, "IMU Health") of RM872.5 million, Gleneagles Chengdu Hospital Company Limited ("Gleneagles Chengdu Hospital") of RM116.5 million and Angsana Holdings Pte Ltd and its subsidiaries (collectively 'Angsana") of RM2.4 million.

Gain on disposal of Famicord, 30%-owned; Gain on decrease in shareholdings of GJPMC from 40% to 30%

Gain on disposal of Fortis Arcot Road Hospital.

Impairment of assets of Parkway Shanghai Hospital ("PSH") (the Group's hospital in China, that was planned to be operational in 2022, whose construction and preparation for opening was longer than expected and was hampered by the COVID-19 pandemic)

. Reversal of lease payable upon termination of the Group's hospital project in Myanmar.

i. Impairment of goodwill over clinics in China

Change in fair value of investment properties held for rental to third parties, excluding PLife REIT's investment properties held for rental to third parties.

Exchange differences arising from foreign currency denominated borrowings, lease liabilities, payables, cash and receivables, recognised by Acibadem Holdings.

It is netted of with the fair value changes of the financial derivatives which was entered to hedge a portion of Acibadem Holdings' foreign currency denominated borrowings.

Deferred tax assets arising from the revaluation of certain assets in the tax financials of the Group's entities in Turkiye, as allowed by the Turkiye government.

Net increase in purchasing power from the net monetary position of the Group's operations in Türkiye, upon the application of MFRS 129, *Financial Reporting in Hyperinflationary Economies* 42 Net of tax and minority interests.

xi.

RM'mil

Profit attributable to owners of the Company, excluding EI^{xi}

Add/(Less): Exceptional items ("EI")
Gain on disposal of subsidiariesⁱ
Gain on disposal of interests in associatesⁱⁱ
Gain on disposal of assetⁱⁱⁱ
Impairment of assets reversed/made^{iv}
Reversal of lease payable upon project termination^v
Impairment loss on goodwill^{vi}
Change in fair value of investment properties^{viii}
Exchange difference on net borrowings, net of changes in fair value of financial derivatives^{viiii}
Deferred tax credits^{ix}
Net monetary gain from hyperinflationary economy^x

Less: Tax effects on El Less: Non-controlling interests' share of El

Profit attributable to owners of the Company

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Appendix H

Revenue:

QoQ & YoY Comparison

	Q-on-Q				QTD Y-on-Y				YTD Y-on-Y				
<u>Revenue¹</u>	<u>Q4 2023</u>	<u>Q3 2023</u>	<u>Variance</u>	<u>Q4 2023</u>	<u>Q4 2022</u>	<u>Variance</u>	<u>ҮТD</u>	<u> 2023</u>	<u>YTD 2022</u>	<u>Variance</u>			
	RM'mil	RM'mil	%	RM'mil	RM'mil	%	RN	1'mil	RM'mil	%			
Singapore	1,441.9	1,467.2	-2%	1,441.9	1,298.8	11%	5	,573.0	4,912.8	13%			
Malaysia	964.1	967.8	0%	964.1	854.4	13%	3	,683.6	3,073.7	20%			
India	911.9	951.5	-4%	911.9	843.8	8%	3	,554.5	3,175.1	12%			
Greater China	352.2	328.0	7%	352.2	286.1	23%	1	,306.8	998.4	31%			
Turkiye and Europe	1,564.5	1,507.4	4%	1,564.5	1,334.4	17%	5	,945.3	4,455.4	33%			
Hospital and Healthcare	5,234.7	5,221.9	0%	5,234.7	4,617.5	13%	20	,063.1	16,615.3	21%			
IMU Health	-	-	-	-	70.0	-100%		53.9	260.8	-79%			
Labs total revenue	420.2	436.8	-4%	420.2	406.8	3%	1	,664.9	1,662.0	0%			
Less: Labs inter-segment revenue	(176.6)	(178.1)	1%	(176.6)	(164.8)	-7%		685.4)	(602.6)	-14%			
Labs	243.6	258.7	-6%	243.6	242.0	1%		979.5	1,059.4	-8%			
Others^	1.4	1.5	-9%	1.4	1.6	-14%		5.7	5.0	13%			
GROUP (Excluding PLife REIT)	5,479.7	5,482.1	0%	5,479.7	4,931.1	11%	21	,102.2	17,940.4	18%			
PLife REIT total revenue	102.1	102.2	0%	102.1	96.3	6%		407.8	376.2	8%			
Less: PLife REIT inter-segment revenue	(64.8)	(64.5)	0%	(64.8)	(58.6)	-11%		254.7)	(226.7)	-12%			
PLife REIT	37.4	37.6	-1%	37.4	37.7	-1%		153.1	149.5	2%			
GROUP (Ex MFRS 129)	5,517.1	5,519.8	0%	5,517.1	4,968.8	11%	21	,255.3	18,090.0	17%			
Adjustment for hyperinflationary													
economy ⁴	(224.4)	306.1	-173%	(224.4)	(112.0)	-100%		320.4)	(101.3)	NM			
GROUP	5,292.6	5,825.9	-9%	5,292.6	4,856.8	9%	20	,934.8	17,988.7	16%			

1: Relates to external revenue only

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⁴: Arises from the application of MFRS 129

^: "Others" comprise mainly corporate office as well as other investment holding entities

Appendix I

EBITDA:

QoQ & YoY Comparison

		Q-on-Q			QTD Y-on-Y YTD Y-on-				
EBITDA ²	<u>Q4 2023</u>	<u>Q3 2023</u>	<u>Variance</u>	<u>Q4 2023</u>	<u>Q4 2022</u>	Variance	• <u>YTD 2023</u>	<u>YTD 2022</u>	<u>Varia</u>
	RM'mil	RM'mil	%	RM'mil	RM'mil	%	RM'mil	RM'mil	9
Singapore	412.4	427.9	-4%	412.4	378.5	9%	1,626.7	1,483.9	
Malaysia	211.3	257.3	-18%	211.3	230.0	-8%	937.3	846.8	
India	144.3	207.0	-30%	144.3	125.2	15%	600.4	492.3	
Greater China	24.2	9.1	166%	24.2	(12.4)	NM	74.5	(60.3)	
Turkiye and Europe	384.0	298.2	29%	384.0	350.6	10%	1,249.2	1,058.2	
Southeast Asia	(0.1)	(1.7)	95%	(0.1)	(0.0)	-175%	(1.8)	(0.3)	
Hospital and Healthcare	1,176.2	1,197.9	-2%	1,176.2	1,071.9	10%	4,486.2	3,820.6	
IMU Health	-	· -	-		19.3	-100%	13.0	84.8	
Labs	73.9	87.4	-15%	73.9	105.3	-30%	345.4	369.3	
Others^	(38.9)	(4.9)	NM	(38.9)	(77.7)	50%	(120.6)	(170.6)	
Eliminations ³	0.0	(0.1)	134%	0.0	3.0	-99%	(0.1)	9.2	0.0-
GROUP (Excluding PLife REIT)	1,211.2	1,280.3	-5%	1,211.2	1,121.8	8%	4,724.0	4,113.2	
PLife REIT	87.7	80.5	9%	87.7	60.8	44%	325.8	278.4	
Eliminations ³	(67.0)	(66.8)	0%	(67.0)	(60.5)	-11%	(263.6)	(234.3)	
GROUP (Ex MFRS 129)	1,232.0	1,294.0	-5%	1,232.0	1,122.1	10%	4,786.2	4,157.4	
Adjustment for hyperinflationary									
economy ⁴	(162.3)	126.4	NM	(162.3)	(49.0)	NM	(142.2)	(106.2)	
GROUP	1,069.6	1,420.5	-25%	1,069.6	1,073.1	0%	4,644.0	4,051.1	

²: Relates to the EBITDA performance of each strategic business units, after elimination of dividend income from within the Group

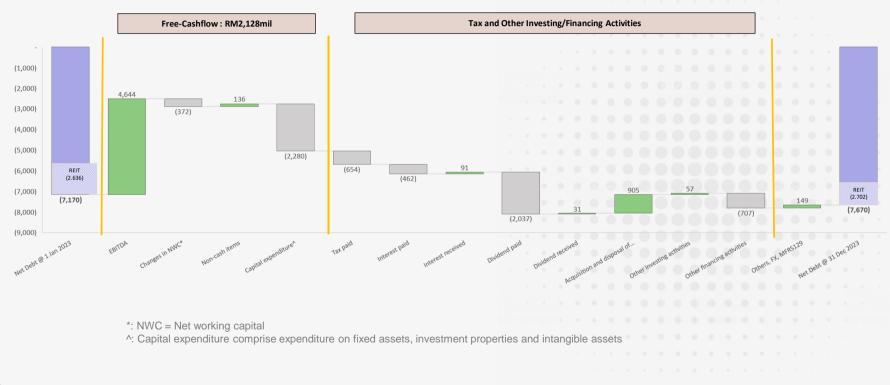
3: Relates to the elimination of inter-segment income and expenses

⁴: Arises from the application of MFRS 129

^: "Others" comprise mainly corporate office as well as other investment holding entities

Appendix J

Q4 2023: Net debt (RM'mil)



Appendix K

Strong Cash Management

