

# **GADANG HOLDINGS BERHAD**

Registration No: 199301023376 (278114-K)

# WHISTLEBLOWING POLICY & PROCEDURES

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#### 1. OBJECTIVE

- 1.1. Gadang Holdings Berhad and its group of companies ("the Company") is committed to achieving and maintaining the highest standards of openness, ethics and accountability. Employees are expected to conduct themselves with integrity, impartiality and honesty.
- 1.2. In line with good corporate governance practices, the Company encourages its employees, other external stakeholders and members of the public ("Reporting Individual") to report suspected and / or known misconduct, wrongdoing or inappropriate behaviour relating to corrupt practices, fraud and / or abuse involving the Company's resources.
- 1.3. The objective of this policy and procedure is to provide a mechanism for the Reporting Individual to report concerns about any suspected and / or known misconduct, wrongdoing or inappropriate behaviour relating to corrupt practices, fraud and / or abuse for management action.

#### 2. SCOPE

Whistleblowing matters may include but are not confined to the following:-

- Violation of the Code of Ethics & Conduct, which includes giving or receiving a bribe or other gratification, money laundering, anti-fair competition and insider trading;
- Breach of legal or regulatory requirements;
- Theft or embezzlement;
- Malpractice, impropriety or fraud relating to internal controls, accounting, auditing and financial matters;
- Endangerment to public or employee's health and safety;
- Damage caused to the environment;
- Improper conduct or unethical behaviour likely to prejudice the good standing of the Company;
- Conflict of interest;
- Misappropriation of Company's assets.
- Discrimination

#### 3. CONFIDENTIALITY & PROTECTION

#### 3.1 Anonymity

It is the Company's policy to allow the Reporting Individual to either identify themselves or if they prefer, to remain anonymous when reporting a concern ("the disclosure"). However, where the Reporting Individual chose to identify himself / herself, please note that the Reporting Individual's personal data shall be protected in accordance with the Personal Data Protection Act 2010.

#### 3.2 Confidentiality

The Company will treat the disclosure and information provided as sensitive and will only reveal them to relevant parties on a "need to know" basis for the purposes of investigating the disclosure.

Where the Reporting Individual has chosen to reveal his / her identity when making such a disclosure, written permission from him / her will be obtained in the event that the identity is necessary to be revealed.

#### 3.3 Protection against detrimental action

The Reporting Individual shall be protected against reprisal, retaliation, punishment and / or unfair treatment (including intimidation, harassment, discrimination, demotion and termination of employment) from his / her superior, head of department / division and other employees as a result of the disclosure.

In addition, the Company provides assurance that no disciplinary action can be taken against the Reporting Individual as long as he / she does not purposely or knowingly provide false information in the disclosure. Malicious and false allegations will be viewed seriously and treated as a gross misconduct (where the Reporting Individual is an employee of the Company) and if proven, may lead to dismissal. Making a false report may result in the Reporting Individual being held personally liable for damages by anyone who may have been affected by the false disclosure.

#### 4. RAISING A CONCERN

#### 4.1 Employees

#### 4.1.1 First Step

Where the Reporting Individual is <u>an employee</u>, he / she is encouraged to discuss the matter first with line supervisors or department head. This is the fastest way to clear up misunderstandings and ensure good, open working environment in the Company.

#### 4.1.2 Next Step

If notifying the line supervisor or department head is not possible or inappropriate for any reason, or not in the best interest of the Company, then contact can either be made to:

	Name / Title	Address	Tel Number	Email
1.	Mr Tham Wing	Wisma Gadang	+603 6279	alantham@gadang.com.my
	Hoong	No. 52, Jalan Tago	6389	
	Head – Group	2, Off Jalan		
	Internal Audit	Persiaran Utama,		
		Sri Damansara,		
		52200 Kuala		
		Lumpur		
2.	Ms Kok Pei Ling	Wisma Gadang	+603-6279	kokpl@gadang.com.my
	Chief Financial	No. 52, Jalan Tago	6228	
	Officer	2, Off Jalan		
		Persiaran Utama,		
		Sri Damansara,		
		52200 Kuala		
		Lumpur		
3.	Mr Sherman Lam	Wisma Gadang	+6012-290	sherman.lam@gadang.com.my
	Yuen Suen	No. 52, Jalan Tago	0623	
	Chairman of Audit	2, Off Jalan		
	Committee	Persiaran Utama,		
		Sri Damansara,		
		52200 Kuala		
		Lumpur		

#### 4.2 Other external stakeholders and members of the public

Where the Reporting Individual is <u>not an employee</u> of Gadang, his / her concern must be raised with the Chairman of Audit Committee, Mr Sherman Lam Yuen Suen or Chief Financial Officer, Ms Kok Pei Ling

The Reporting Individual may report in person, by phone, by post or by email.

When the Reporting Individual reported orally, the disclosure shall be recorded in writing by the recipient as soon as it is practicable.

If the Reporting Individual prefers to fill in the Whistleblowing Form, a copy of the form is in **Appendix 1** of this policy document.

#### 5. PROCEDURE FOR HANDLING WHISTLEBLOWING REPORTS

#### 5.1 The Head - Group Internal Audit:

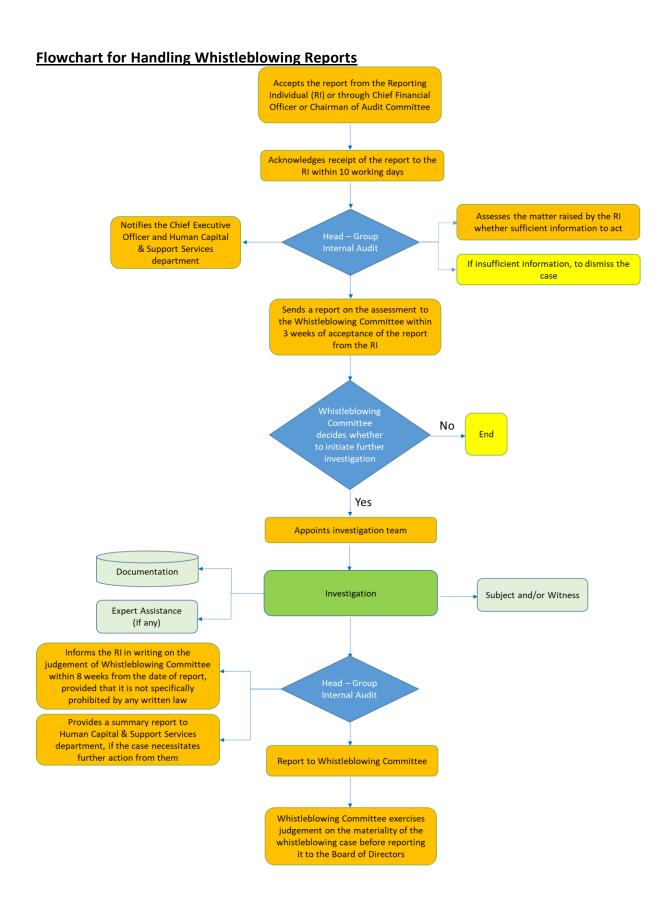
- i) accepts the report from the Reporting Individual or through the Chief Financial Officer or Chairman of Audit Committee and acknowledges receipt of the report to the Reporting Individual within 10 working days. Please refer Appendix 1 Whistleblowing Form;
- ii) notifies the Chief Executive Officer and Human Capital & Support Services department upon acceptance of the report from the Reporting Individual;
- iii) assesses the matter raised by the Reporting Individual whether there is sufficient information to proceed with further action, otherwise to dismiss the case;
- iv) sends a report on the assessment to the Whistleblowing Committee within three weeks of acceptance of the report from the Reporting Individual
- v) acts on the direction of the Whistleblowing Committee if its decision is to proceed with an investigation;
- vi) performs the investigation, and if necessary, seek internal or external assistance in the investigation;
- vii) prepares a report for the Whistleblowing Committee once investigation is completed;
- viii) informs the Reporting Individual in writing on the judgement of the Whistleblowing Committee within eight weeks from the date of the report, provided that it is not specifically prohibited by any written law.
- ix) provides a summary report to the Human Capital & Support Services department if the case necessitates further action from them.

#### 5.2 The Whistleblowing Committee comprises:

- i) Chairman of Audit Committee
- ii) Chief Financial Officer
- iii) Head Group Internal Audit

#### 5.3 The Whistleblowing Committee:

- assesses if the matter contravenes the Company's Code of Ethics & Conduct
- ii) initiates further investigation
- iii) takes appropriate action
- iv) ensures the process of hearing is timely and transparent
- v) passes judgement on the matter
- vi) provides the Managing Directors, heads of departments with binding advice on measures to be taken
- vii) monitors execution
- viii) exercises judgement on the materiality of the whistleblowing case before reporting it to the Board of Directors



#### 6. ACKNOWLEDGEMENT & RECOGNITION

The Company places great value upon creating an environment where employees would maintain the highest standard of ethics, honesty, openness and accountability. The Company recognises that it requires courage and personal quality such as righteousness, loyalty and impeccable integrity for an employee to step out and blow the whistle. These personal qualities and positive behaviours demonstrated by the whistleblowers are well acknowledged by the Company and will be taken into consideration, among others, for the employee's career opportunities and advancement.

For whistleblowers who are other external stakeholders or members of the public, the Company also records its sincere appreciation for taking the effort to raise the concern so that the management may take actions as appropriate and for improvements.



1. General	Clarification
I have read the Whistleblowing Policy & Procedure and agree to be bound	
thereto. (Please tick ✓ to acknowledge)	
Do you wish to remain anonymous? (Please tick ✓)	
bo you wish to remain anonymous. (Freuse tiek	
□ Yes	
□ No	
2. Company Information	
(This section may be left blank if the reporter wish to remain anonymous)	
Name of your operating division / department / corporate staff department	
Location	Please fill in the full
Location	physical address
3. Personal Information (This section may be left blank if the reporter wish to remain anonymous)	
Your name	Please fill in your full
	name
Your preferred phone number	You may also fill in
Tour preferred phone number	your private phone
	number and private e-mail address
Your preferred e-mail address	
Best time for communication with you	



Best way of communication with you (Please tick *)    Phone	3. Personal Information (Continued)	Clarification
□ E-mail □ In person  4. Report of Contravention What is the contravention of the Code of Ethics & Conduct you wish to report?  □ Do you have a serious suspicion or are you sure? □ Serious suspicion □ I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved? Name Function  1	Best way of communication with you (Please tick 🗸)	
□ E-mail □ In person  4. Report of Contravention What is the contravention of the Code of Ethics & Conduct you wish to report?  □ Do you have a serious suspicion or are you sure? □ Serious suspicion □ I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved? Name Function  1		
A. Report of Contravention  What is the contravention of the Code of Ethics & Conduct you wish to report?  This should be a general description. You can provide more details under Section 6 below  Do you have a serious suspicion or are you sure?  I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the full names and functions to the fullest extent possible  1	□ Phone	
A. Report of Contravention  What is the contravention of the Code of Ethics & Conduct you wish to report?  This should be a general description. You can provide more details under Section 6 below  Do you have a serious suspicion or are you sure?  I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the full names and functions to the fullest extent possible  1		
What is the contravention of the Code of Ethics & Conduct you wish to report?  This should be a general description. You can provide more details under Section 6 below  Do you have a serious suspicion or are you sure?  Serious suspicion  I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the full names and functions to the fullest extent possible  1	□ E-mail	
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What is the contravention of the Code of Ethics & Conduct you wish to report?  This should be a general description. You can provide more details under Section 6 below  Do you have a serious suspicion or are you sure?  I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Function  1	4 Papart of Contravention	
report?  general description. You can provide more details under Section 6 below  Do you have a serious suspicion or are you sure?  Serious suspicion  I am sure  When did it occur?  Where did it occur?  Please fill in the location, document or transaction, as the case may be  Who are, in your opinion, the persons involved?  Name Function  Please fill in the full names and functions to the fullest extent possible  1	· · · · · · · · · · · · · · · · · · ·	This should he a
You can provide more details under Section 6 below  Do you have a serious suspicion or are you sure?  ☐ Serious suspicion ☐ I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name Function  Function  Please fill in the full names and functions to the fullest extent possible  1	·	
Section 6 below  Do you have a serious suspicion or are you sure?  Serious suspicion  I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  1		- '
Do you have a serious suspicion or are you sure?  Serious suspicion  I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  1		
Serious suspicion  I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the full names and functions to the fullest extent possible  1		Section 6 below
Serious suspicion  I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the full names and functions to the fullest extent possible  1		
Serious suspicion  I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the full names and functions to the fullest extent possible  1		
Serious suspicion  I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the full names and functions to the fullest extent possible  1		
Serious suspicion  I am sure  When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the full names and functions to the fullest extent possible  1		
When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the location, document or transaction, as the case may be  Please fill in the full names and functions to the fullest extent possible  1	Do you have a serious suspicion or are you sure?	
When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the location, document or transaction, as the case may be  Please fill in the full names and functions to the fullest extent possible  1		
When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the location, document or transaction, as the case may be  Please fill in the full names and functions to the fullest extent possible  1	☐ Serious suspicion	
When did it occur?  Where did it occur?  Who are, in your opinion, the persons involved?  Name  Function  Please fill in the location, document or transaction, as the case may be  Please fill in the full names and functions to the fullest extent possible  1	□ Lam sure	
Where did it occur?  Who are, in your opinion, the persons involved?  Name Function  Please fill in the location, document or transaction, as the case may be  Please fill in the full names and functions to the fullest extent possible  1		
location, document or transaction, as the case may be	When did it occur?	
location, document or transaction, as the case may be		
location, document or transaction, as the case may be		
location, document or transaction, as the case may be		
Who are, in your opinion, the persons involved?  Name Function  Function  1	Where did it occur?	
Who are, in your opinion, the persons involved?  Name  Function  1		
Who are, in your opinion, the persons involved?  Name  Function  Please fill in the full names and functions to the fullest extent possible  1		
Name       Function       names and functions to the fullest extent possible         1		line case may be
Name       Function       to the fullest extent possible         1	Who are, in your opinion, the persons involved?	Please fill in the full
1		-
1	Name Function	
2       3		possible
3	1	
3		
	3.	
□ Unknown (Please tick ✓ if unknown)		
	☐ Unknown ( <i>Please tick ✓ if unknown</i> )	



4. Report of Contravention (Continued)	
What is, in your opinion, the potential damage (financially or otherwise) to	
the Company or other interested parties?	
the company of other interested parties:	
Do you think it will happen again? (Please tick ✓)	
, , , , , , , , , , , , , , , , , , ,	
$\square$ No	
LINO	
□ Yes	
5. Personal Action	
How did you become aware of the situation?	
<del></del>	
<del></del>	
Have you reported the situation to the line supervisor(s) first?	
□ No, why not:	
into, why hou	
<del></del>	
☐ Yes, the outcome was:	
Tes, the outcome was.	
<u></u>	



# WHISTLEBLOWING FORM

## **APPENDIX 1**

5. Personal Action (Continued)	
Do you know of any other person(s) who are aware being personally involved?	e of the situation, not Please fill in the full names
□ No	
□ Yes:	
Do you have any physical evidence, which can be h	physical evidence,
□ No	such as documents
□ Yes:	
6. Additional Information	
6. Additional information	information you have
Date:	Date:
[signature]	[signature]
[Name of Reporting Individual]	[Head - Group Internal Audit)