

GRI Content Index

Maxis Berhad has reported the information cited in this GRI content index for the period from 1 January 2022 to 31 December 2022 with reference to the GRI Standards 2021.

GRI Standards	Disclosures	Location	Page Numbers
GRI 2: GENERAL DISCLOSURES 2021			
2-1	Organisational details	Corporate Information; Group Corporate Structure; List of Properties Held	3; 217-218
2-2	Entities included in the organisation's sustainability reporting	About This Report: Reporting Scope and Boundary	2
2-3	Reporting period, frequency and contact point	Feedback; About This Report: Reporting Scope and Boundary	1-2
2-4	Restatements of information	Restatement of information is conducted following an internal data review, in relation to interest revenue reclassification	16
2-5	External assurance	Our Reporting Suite: Assurance and Approval	2
2-6	Activities, value chain and other business relationships	Our Value Creation Theme 1: Creating A Digitally Inclusive Society; Our Value Creation Theme 5: Embedding Responsible Business Practices (Our Supply Chain)	37-43; 60-61
2-7	Employees	Our Value Creation Theme 3: Empowering Our People and Transforming Our Organisation (Our People)	46-51
2-8	Workers who are not employees	Our Value Creation Theme 3: Empowering Our People and Transforming Our Organisation (Our People)	46-51
2-9	Governance structure and composition	Corporate Governance Overview	66-74
2-10	Nomination and selection of the highest governance body	Corporate Governance Overview	66-74
2-11	Chair of the highest governance body	Directors' Profile; Corporate Governance Overview	4-8; 66-74
2-12	Role of the highest governance body in overseeing the management of impacts	Corporate Governance Overview: Sustainability Management	73
2-13	Delegation of responsibility for managing impacts	Corporate Governance Overview: Sustainability Management	73
2-14	Role of the highest governance body in sustainability reporting	About This Report: Assurance and Approval	2
2-15	Conflicts of interest	Corporate Governance Overview	66-74
2-17	Collective knowledge of the highest governance body	Corporate Governance Overview: Training and Development of Directors	71
2-19	Remuneration policies	Corporate Governance Overview: Remuneration of Directors	71
2-20	Process to determine remuneration	Corporate Governance Overview: Remuneration of Directors	71
2-22	Statement on sustainable development strategy	Corporate Governance Overview: Sustainability Management	73

GRI Content Index

GRI Standards	Disclosures	Location	Page Numbers
GRI 2: GENERAL DISCLOSURES 2021			
2-23	Policy commitments	Our Value Creation Theme 5: Our Integrity & Governance; Corporate Governance Overview	59-60; 66-74
2-24	Embedding policy commitments	Our Value Creation Theme 5: Our Integrity & Governance	59-60
2-25	Processes to remediate negative impacts	Statement on Risk Management and Internal Control (Control Environment and Structure)	84-86
2-26	Mechanisms for seeking advice and raising concerns	Statement on Risk Management and Internal Control (Control Environment and Structure)	84-86
2-27	Compliance with laws and regulations	Our Value Creation Outcome 5: Embedding Responsible Business Practices (Our Integrity & Governance)	59-60
2-28	Membership associations	Our Value Creation Outcome 1: Creating A Digitally Inclusive Society (Our Enterprise Solutions)	39-40
2-29	Approach to stakeholder engagement	Our Top Material Matters & Materiality Assessment: Our Key Relationships	23-24
GRI 3: MATERIAL TOPICS 2021			
3-1	Process to determine material topics	Our Top Material Matters & Materiality Assessment	23-26
3-2	List of material topics	Our Top Material Matters & Materiality Assessment	23-26
3-3	Management of material topics	Value Creation Model	34-35
GRI 200 ECONOMIC STANDARDS SERIES			
GRI 201: ECONOMIC PERFORMANCE 2016			
201-1	Direct economic value generated and distributed	Five-Year Financial Highlights	16
201-2	Financial implications and other risks and opportunities due to climate change	Risks and Opportunities: Network Failure Risk; Our Value Creation Outcome 1: Creating A Digitally Inclusive Society (Our Network)	28; 40-42
GRI 203: INDIRECT ECONOMIC IMPACTS 2016			
203-1	Infrastructure investments and services supported	Our Value Creation Outcome 1: Creating A Digitally Inclusive Society; Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Community)	37-43; 54-56
203-2	Significant indirect economic impacts	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Community)	54-56
GRI 205: ANTI-CORRUPTION 2016			
205-1	Operations assessed for risks related to corruption	Our Value Creation Outcome 5: Embedding Responsible Business Practices (Our Integrity & Governance)	59-60
205-2	Communication and training about anti-corruption policies and procedures	Our Value Creation Outcome 5: Embedding Responsible Business Practices (Our Integrity & Governance)	59-60
205-3	Confirmed incidents of corruption and actions taken	Our Value Creation Outcome 5: Embedding Responsible Business Practices (Our Integrity & Governance)	59-60

GRI Content Index

GRI Standards	Disclosures	Location	Page Numbers
GRI 300 ENVIRONMENTAL STANDARDS SERIES			
GRI 302: ENERGY 2016			
302-1	Energy consumption within the organisation	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Environment)	56-58
302-4	Reduction of energy consumption	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Environment)	56-58
GRI 305: EMISSIONS 2016			
305-1	Direct (Scope 1) GHG emissions	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Environment)	56-58
305-2	Indirect (Scope 2) GHG emissions	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Environment)	56-58
305-4	GHG emissions intensity	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Environment)	56-58
305-5	Reduction of GHG emissions	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Environment)	56-58
GRI 306: WASTE 2020			
306-1	Waste generation and significant waste-related impacts	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Environment)	56-58
306-2	Management of significant waste-related impacts	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Environment)	56-58
306-3	Waste generated	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Environment)	56-58
306-4	Waste diverted from disposal	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Environment)	56-58
GRI 400 SOCIAL STANDARDS SERIES			
GRI 401: EMPLOYMENT 2016			
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	Our Value Creation Outcome 3: Empowering Our People and Transforming Our Organisation (Our People)	46-50
GRI 403: OCCUPATIONAL HEALTH AND SAFETY 2018			
403-1	Occupational health and safety management system	Our Value Creation Outcome 3: Empowering Our People and Transforming Our Organisation (Our People)	50-51
403-2	Hazard identification, risk assessment, and incident investigation	Our Value Creation Outcome 3: Empowering Our People and Transforming Our Organisation (Our People)	50-51
403-3	Occupational health services	Our Value Creation Outcome 3: Empowering Our People and Transforming Our Organisation (Our People)	50-51
403-5	Worker training on occupational health and safety	Our Value Creation Outcome 3: Empowering Our People and Transforming Our Organisation (Our People)	50-51
403-6	Promotion of worker health	Our Value Creation Outcome 3: Empowering Our People and Transforming Our Organisation (Our People)	50-51

GRI Content Index

GRI Standards	Disclosures	Location	Page Numbers
GRI 400 SOCIAL STANDARDS SERIES			
GRI 403: OCCUPATIONAL HEALTH AND SAFETY 2018			
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Our Value Creation Outcome 3: Empowering Our People and Transforming Our Organisation (Our People)	50-51
403-9	Work-related injuries	Our Value Creation Outcome 3: Empowering Our People and Transforming Our Organisation (Our People)	50-51
GRI 404: TRAINING AND EDUCATION 2016			
404-1	Average hours of training per year per employee	Our Value Creation Outcome 3: Empowering Our People and Transforming Our Organisation - Enhancing Organisational Capabilities	47
404-3	Percentage of employees receiving regular performance and career development reviews	Our Value Creation Outcome 3: Empowering Our People and Transforming Our Organisation - Enhancing Organisational Capabilities	47
GRI 405: DIVERSITY AND EQUAL OPPORTUNITY 2016			
405-1	Diversity of governance bodies and employees	Our Value Creation Outcome 3: Empowering Our People and Transforming Our Organisation (Our People); Board At A Glance	46-47; 64-65
GRI 413: LOCAL COMMUNITIES 2016			
413-1	Operations with local community engagement, impact assessments, and development programs	Our Value Creation Outcome 4: Caring For Our Community and Environment (Our Community)	54-56