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MEDIA RELEASE

MOUNT ELIZABETH HOSPITAL COMMENCES MAJOR REFURBISHMENT WORKS, LAUNCHES MEH CAMPUS MASTERPLAN

Singapore, 3 January 2023 – Mount Elizabeth Hospital (MEH), one of the most renowned private hospitals in the region, today held a wall-breaking ceremony to mark the commencement of extensive refurbishment works to retrofit and rejuvenate its landmark facility along Orchard Road.

Aptly named “Renaissance”, the exciting \$350-million project, [partly funded by Parkway Life REIT], will span three years. When completed, Project Renaissance, which includes the development of the MEH Campus masterplan, will see the medical institution transform into a modern and integrated multiservice hub that provides patients with greater convenience, privacy and seamless care.

To meet growing healthcare needs and the strong local and international demand for admissions, MEH, one of four hospitals under IHH Healthcare Singapore, will add another 56 single beds from the current 112 single beds as one of the key highlights under Project Renaissance. In alignment with its long-term sustainability goals, the hospital will also be designed to obtain BCA’s Green Mark Platinum certification, Singapore’s highest accolade for sustainable, green buildings. (See Appendix for list of improvements)

“Project Renaissance is MEH’s first major renovation since it was established in 1979. Patients and visitors can look forward to a brand new look at the Hospital’s public-facing areas such as a new and refreshed drop-off point and lobby. On top of equipment and technology upgrades, we have futureproofing and making significant infrastructure improvements to the mechanical, electrical and fire protection systems in compliance with the latest building codes and fire safety regulations,” says Mr Yong Yih Ming, Chief Executive Officer of MEH.

“More importantly, the hospital’s clinical assets and back room will be significantly redesigned around the needs of our patients and staff while ensuring better connectivity, safety and privacy. We want to enhance the Mount E ‘experience’ for everyone, staff included. Expansions to our Emergency Department and many of our inpatient and outpatient treatment centres, as well as improving our ward configurations will be carried out for better workflow, comfort and overall patient experience.”

The renovations will take place in phases so that major clinical services can continue. To minimise disruptions, services may be temporarily relocated to other parts of the building or where necessary, decanted to MEH’s sister hospitals under IHH Healthcare Singapore. Noisy work will be limited to specific timings and inpatients may also request for earplugs or noise-cancelling headphones.



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Project Renaissance will also launch the MEH Campus Masterplan, which envisions the expansion of the hospital's footprint by right-siting healthcare services across adjacent buildings in the vicinity. For example, Mount Elizabeth Fertility Centre (MEFC) and Haematology & Stem Cell Transplant Centre (HASCTC) will be relocated to The Heeren, while its Radiology, Executive Health Screening and Outpatient Rehabilitation centres are now situated at Paragon. These centres typically require lesser clinical support from the hospital and can be relocated to allow consolidation and expansion of inpatient hospital-based clinical services. Patients can also enjoy greater comfort and convenience when they seek treatment at these centres, without having to enter the hospital.

"For over 40 years, Mount Elizabeth Hospital has provided top-notch care to our patients. Project Renaissance aims to ensure that we are well-placed to continue providing this level of care, with state-of-the-art facilities, and expanded services once the renovations are complete. We are grateful for the trust and support from Parkway Life REIT, our patients and doctor partners through the years and we look forward to providing an enhanced patient experience at Mount Elizabeth Hospital and IHH's network of hospitals and clinics in Singapore," says Dr Prem Kumar Nair, Chief Executive Officer of IHH Healthcare Singapore.

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ABOUT MOUNT ELIZABETH HOSPITAL

Located in the heart of Orchard Road, Singapore's main shopping belt, **Mount Elizabeth Hospital** is a 345-bed multi-disciplinary tertiary acute care hospital that has been serving the Asia-Pacific for over 40 years as a medical hub. Staffed by a large team of dedicated professionals and a diverse mix of skilled specialists, Mount Elizabeth Hospitals have also received Joint Commission International (JCI) accreditation, the gold seal of approval for quality healthcare. To provide patients with greater access to their wide spectrum of services, they extended their presence in Singapore from one hospital in the city (Mount Elizabeth Hospital) to an additional location in the heart of Singapore (Mount Elizabeth Novena Hospital). With their doctors operating across both locations, patients can access the benefits of Mount Elizabeth's medical expertise from both world-class medical facilities within the heart of Singapore. For more information, please visit <https://www.mountelizabeth.com.sg/>.

ABOUT IHH HEALTHCARE SINGAPORE

IHH Healthcare Singapore (IHH SG) is the largest private healthcare provider in Singapore. It operates over 1,000 beds - close to half of all private hospital beds in the country - across 4 JCI-accredited and multiple award-winning hospitals – Gleneagles Hospital, Mount Elizabeth Hospital, Mount Elizabeth Novena Hospital and Parkway East Hospital, where more than 1,500 accredited specialists provide quality and effective multi-disciplinary specialist care. IHH SG also operates more than 35 patient assistance centres worldwide to reach out to an international pool of patients.

Its Parkway brand includes the Parkway Shenton network of over 30 primary care clinics island wide and managed care and employee benefits company, iXchange, as well as a wide range of specialty and ancillary services such as Parkway Cancer Centre, Parkway Radiology, Parkway Laboratories*, Parkway Rehab and Parkway Emergency Services.



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APPENDIX

Project Renaissance aims to improve building safety and future-proof our infrastructure. The improved operational workflow and functional layout will also help redefine our “Mount Elizabeth” Patient Experience

Improvements include:

- Upgrading of mechanical & electrical system and fire protection system with compliance to latest SCDF fire code and regulations
- Green Mark Platinum certification to align to IHH’s Sustainability initiatives for the longer term
- Addition of 56 new single beds to meet strong local and international demand for admissions
- Greater patient privacy with new dedicated service routes
- New additional lifts for better connectivity and segregation
- Improved accessibility with new drop-off point/ ambulance bay
- Improve building safety and future-proofing of Infrastructure
- Standardisation of ward configuration for better workflow and support
- Expanded A&E services and Endoscopy Centre
- Expanded Inpatient and Outpatient Radiology and Imaging Services
- Consolidation of day surgery and major operating theatres
- Right site of Phlebotomy and Health Screening services to better service outpatients
- New radioactive therapy inpatient rooms to service patients receiving radioactive iodine treatment
- New VIP Lounge at Level 1
- Relocation of gym next to garden to promote natural healing