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# **MY E.G. SERVICES BERHAD**

## Corporate Update

## MYEG, at a glance



**> 20,000**

**ITEMS  
DELIVERED  
EACH  
BUSINESS DAY**

### Y-O-Y GROWTH

STRONG TAKE-UP OF SERVICES DUE TO OUR  
REPUTABLE SERVICE AND DELIVERY CHANNELS

### Commercial Services

key growth drivers



**2,500**

Size of workforce

### e-GOVERNMENT SERVICES

STABLE AND CONTINUE TO GROW

**> 500  
KIOSKS**

to assist citizens  
and businesses

**15 YEARS**

of serving Malaysians



**RM  
5.1  
BILLION**

MARKET  
CAPITALIZATION  
as at 22-Feb-2016



**> 100  
e-service  
centres**

to assist citizens  
and businesses

**MINIMUM  
30%**

consistent dividend  
payout policy

### Communication Link

between the Malaysian  
Government and its  
citizens & businesses

- 1. Introduction**
2. Segmental overview
3. Financials
4. Other information

## Government Agencies



## Delivery Channels



## End Users



### Services:

- Testing, issuance & renewal of drivers' licenses
- Renewal of vehicle road tax & auto insurance
- Renewal of foreign worker's permit
- Online Police Summons Checking & Payment
- Payment of municipal council fees
- Bankruptcy / liquidation status searches
- Application of MyKad Replacement, M'sia's ID card
- Business Service Tax Monitoring

*Note: The Malaysian government launched its E-Government programme to reinvent itself and lead the country into the new "Information Age". The rationale behind the development of the e-services project is the belief that all Malaysians will use at least one of the services identified under the e-services on a monthly basis or annual basis.*

# ***Provides electronic communication link to enhance effectiveness and efficiency of the Government***



## **Anchor services**

### **Road Transport Department**

Testing, issuance and renewal of driver's license, Licensing of vehicles, Vehicle ownership transfer

### **Immigration Department**

Issuance and renewal of foreign worker's permit,

### **Royal Malaysian Customs Department**

Business Service Tax data collect and transmit

## **Other services**

### **Malaysia Department of Insolvency**

Insolvency search (status of bankruptcy/ liquidation)

### **Royal Malaysia Police**

Summons checking and payment

### **National Registration Department of Malaysia**

MyKad replacement

### **Kuala Lumpur City Hall**

Assessment/ compound/ licence payment and information service

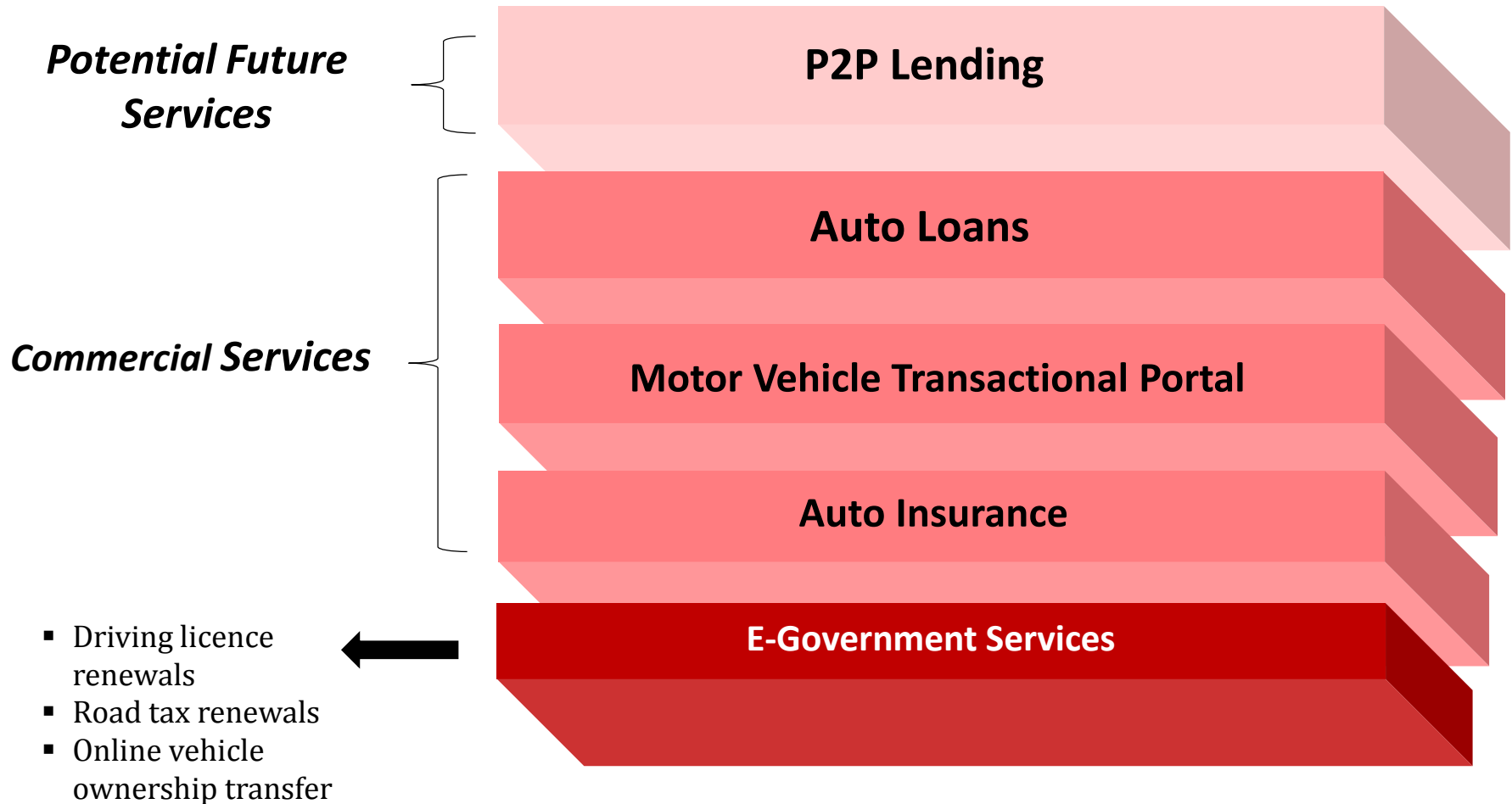
### **Pusat Pungutan Zakat**

Payment of Zakat/ Tithe

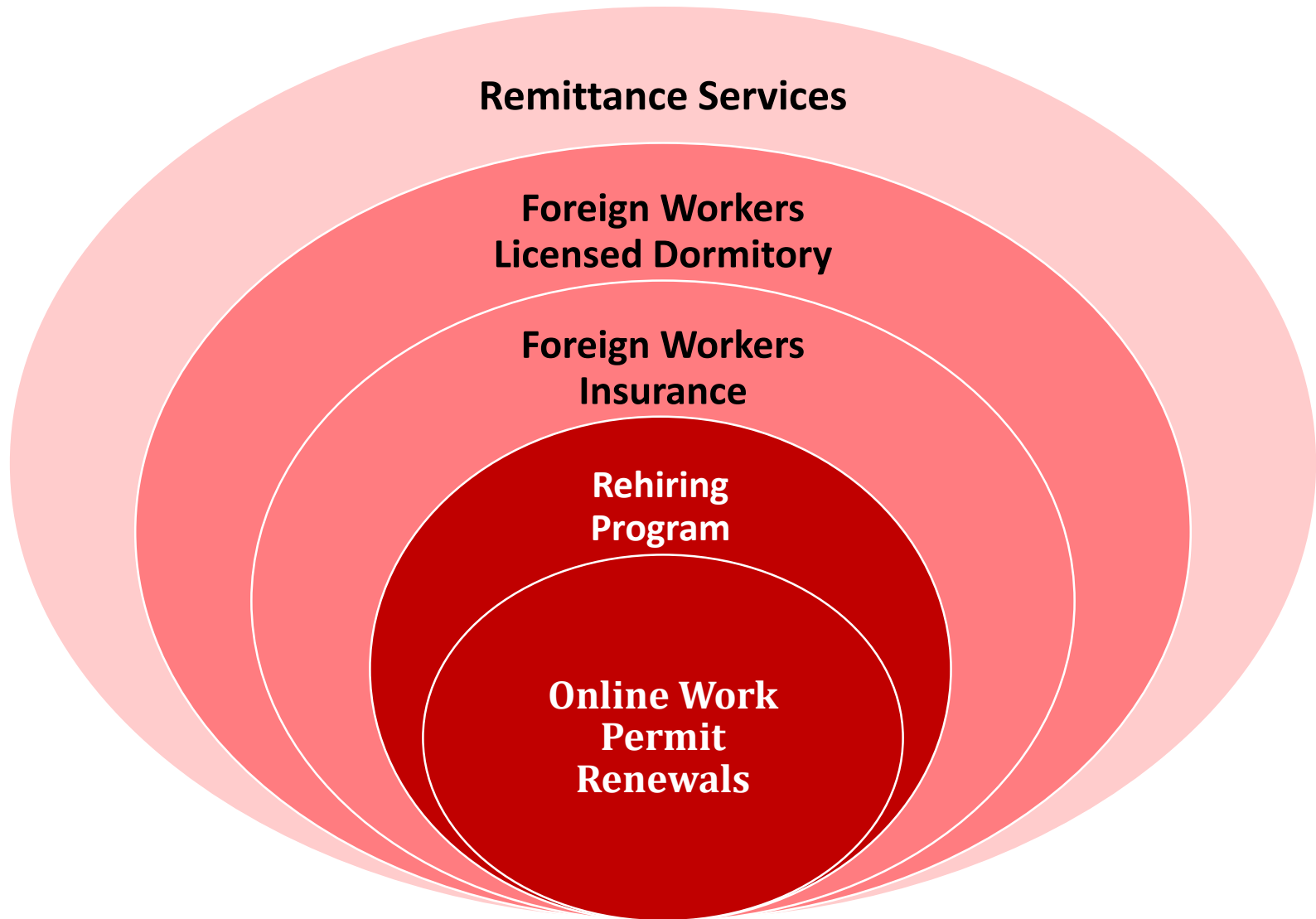
# Our e-service centres in Malaysia



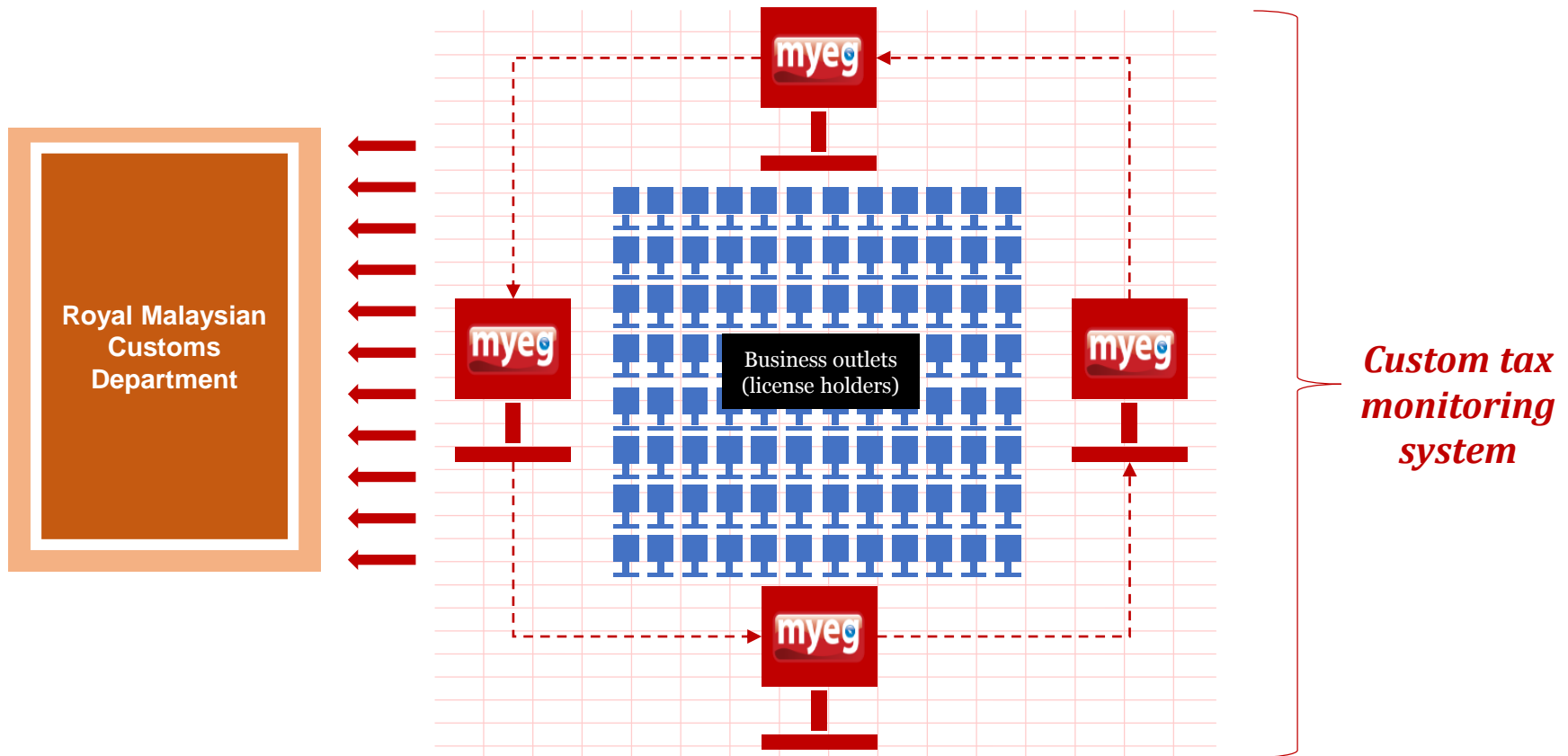
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*Note: Started online work permit renewal for foreign workers (domestic maid only) in 2010. Continue to provide online work permit renewal for all category of foreign workers in 2013. In May-2015, government discontinued work permit renewal (foreign workers category) at government counters and renewals can be performed online through MYEG.*

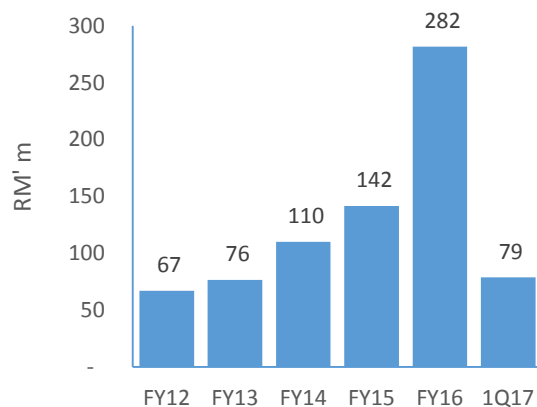


Note:

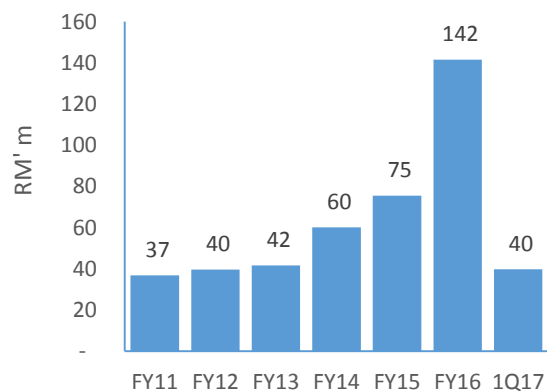
- Project to monitor sales transactions for Goods and Services Tax ("GST") licence holders to ensure accurate declaration of tax collected. Pilot Project (proof of concept) in selected Klang Valley outlets completed successfully.
- The Project will be divided into two phases. Phase 1 will cover the GST licence holders in Categories C and D (comprised restaurants, pubs and massage outlets). Phase 2 will cover the remaining categories.

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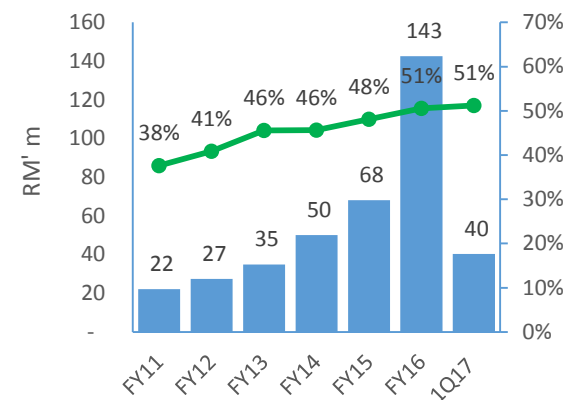
## Revenue



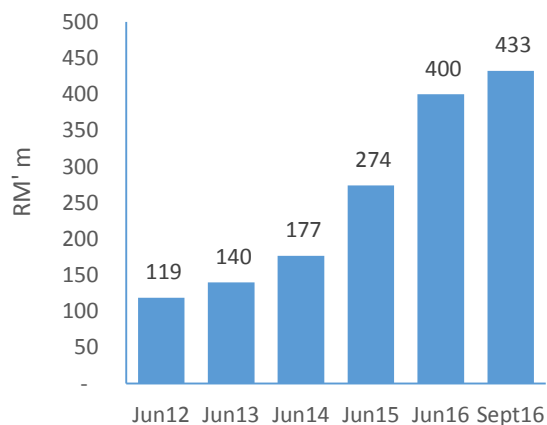
## Expenses



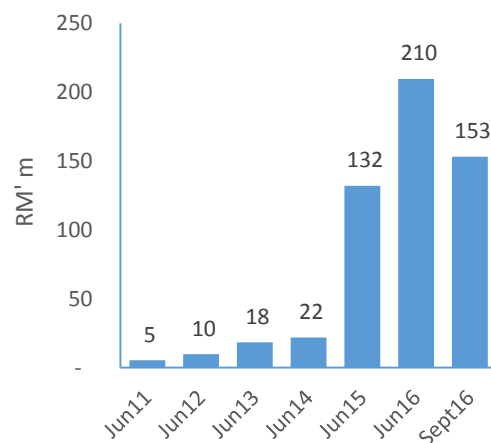
## PAT



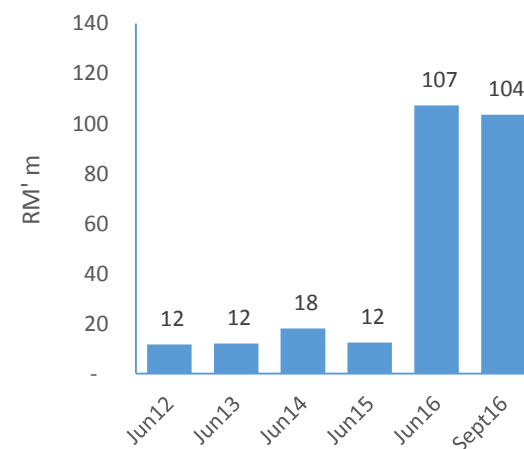
## Shareholders equity



## Cash and bank balances



## Borrowings

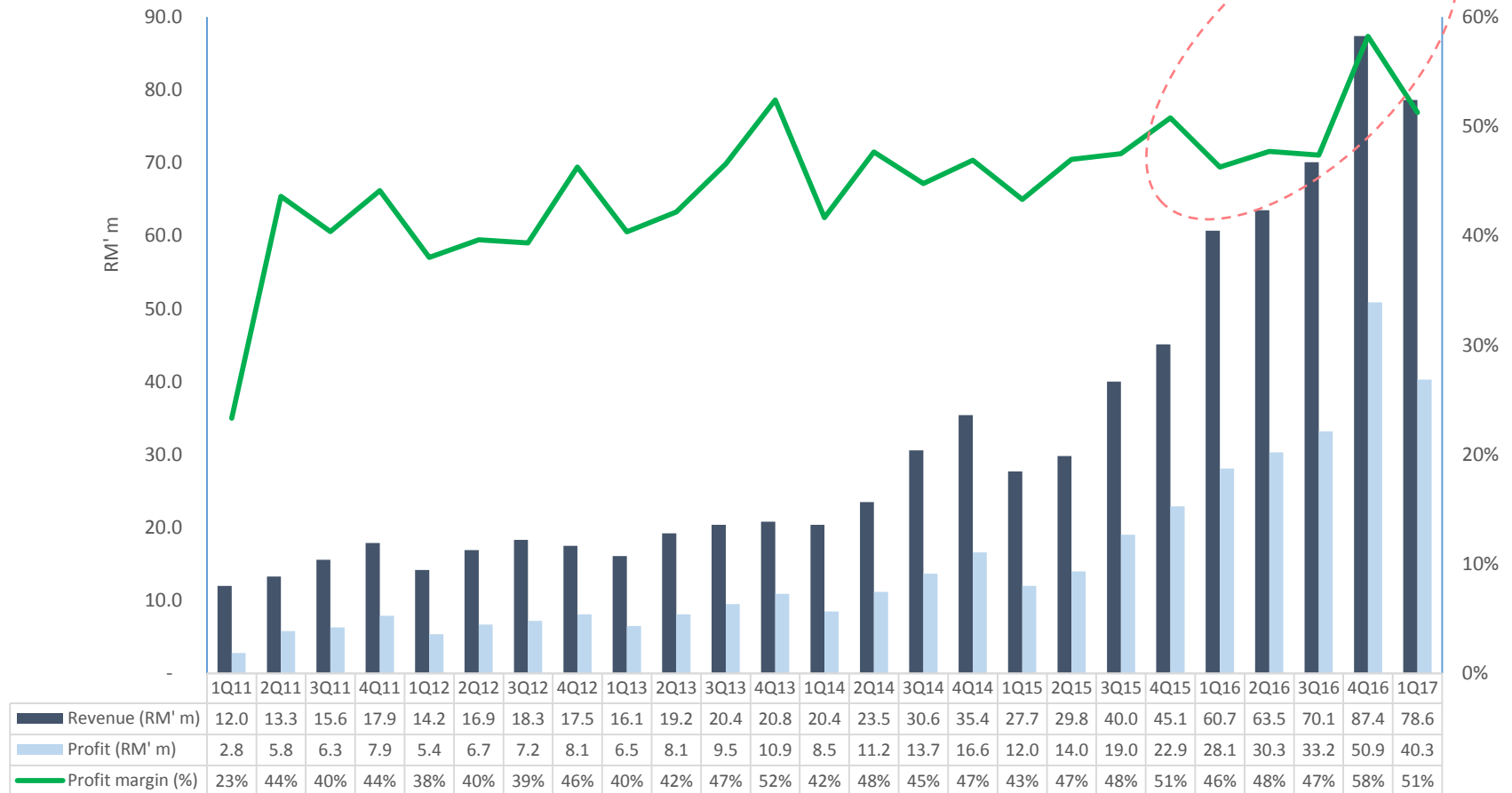


**Note 1:** Increase in operating cash flow and sale of treasury shares.

Source: Annual reports 2012 to 2016, quarterly report 1Q17 ([http://www.bursamalaysia.com/market/listed-companies/list-of-companies/plc-profile.html?stock\\_code=0138](http://www.bursamalaysia.com/market/listed-companies/list-of-companies/plc-profile.html?stock_code=0138))

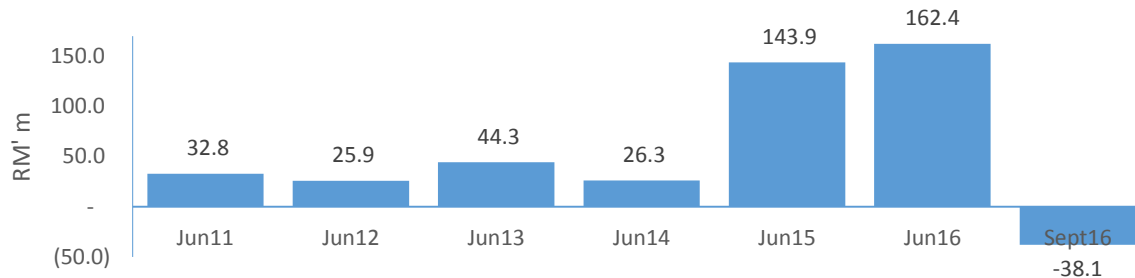
# Continued penetration of e-government service

Quarterly trend - revenue and profitability

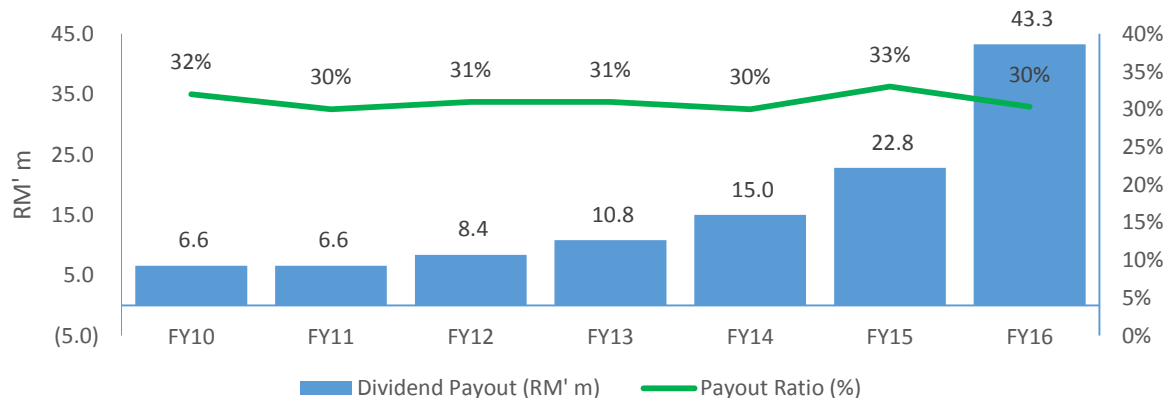


Source: Quarterly reports ([http://www.bursamalaysia.com/market/listed-companies/list-of-companies/plc-profile.html?stock\\_code=0138](http://www.bursamalaysia.com/market/listed-companies/list-of-companies/plc-profile.html?stock_code=0138))

## Operating cash flow



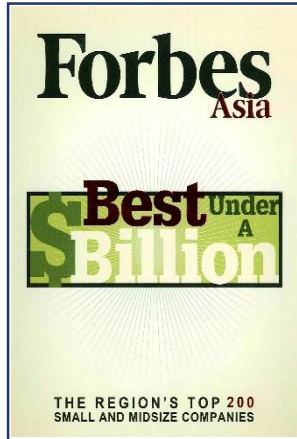
## Historical dividend trend



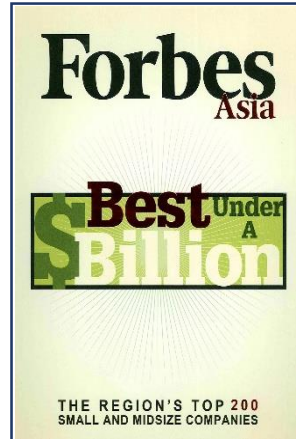
Healthy cash flows support dividend payout

Source: Annual reports 2012 to 2016, quarterly report 1Q17 ([http://www.bursamalaysia.com/market/listed-companies/list-of-companies/plc-profile.html?stock\\_code=0138](http://www.bursamalaysia.com/market/listed-companies/list-of-companies/plc-profile.html?stock_code=0138))

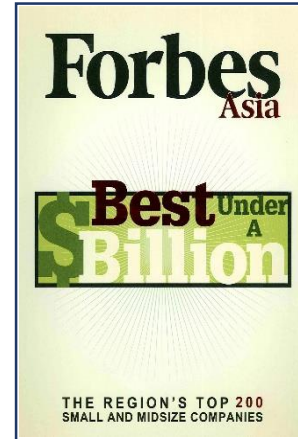
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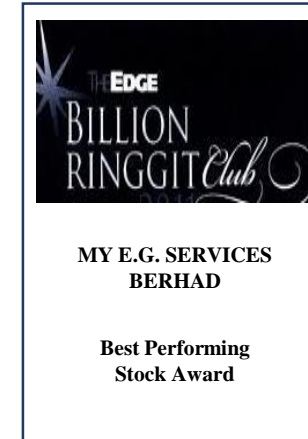
2016



2015



2011



October, 2015



March 20, 2015



March 20, 2015



March 20, 2015



2013





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