

# **Touching lives Transforming care**



**VISION** 

To be the world's most trusted healthcare services network

**MISSION** 

To take exemplary care of our patients, anchored around our people who strive to continously raise the bar in clinical, operational and service excellence

# CORE **VALUES**



**Patients First** We put the patients' needs first



Integrity We do the right thing



**Empathy** We listen with our hearts



**Teamwork** We are better together



**Excellence** We champion continuous improvement and innovation

# **WHO WE ARE**

- Listed on Bursa Malaysia and the Singapore Stock Exchange
- Reputable major shareholders Mitsui & Co. and Khazanah Nasional Berhad
- Leading international healthcare services provider
- RM64.5 billion market capitalisation as at Dec 2021

**Differentiated** 

**Advantage** 



Outstanding reputation for clinical outcomes



International scale and pool of experts



Deep operating capabilities



- TRUST
  Excellent clinical outcomes
  Value-driven outcomes
  Environment, social & governance efforts

## **Strategic** Focus



- SYNERGY
  Operational efficiency
  Best practices

### SUSTAINABLE GROWTH

- Cluster strategy and asset portfolio review
  Global diagnostics business
  Digital and online services

## FINANCIAL PERFORMANCE

### Revenue RM17.1 billion



### **EBITDA** RM4.3 billion



**NET INCOME** RM1.9 billion



### **NET OPERATING INCOME** RM1.6 billion





# **OUR TRUSTED BRANDS ACROSS THE GLOBE**

























10 Countries



15,000+ Licensed Beds



**65,000+**Employees