

#### **COVER RATIONALE**

At Kenanga, we embark on our journey guided by four (4) fundamental values: agility, collaboration, trustworthiness, and future-facing. These values serve as the bedrock of our identity, propelling us forward in our commitment to resilience and innovation in the dynamic landscape of the financial world.

The cover of our Annual Report symbolises our steady trajectory having achieved market leadership position across all core businesses, and embracing the road ahead with determination and resilience. The blue skies overhead represent the boundless possibilities that await, as we continue to push the boundaries of innovation, driving growth and creating value for our shareholders.

#### **OUR REPORTS**

The Annual Report 2023, Corporate Governance Report 2023 and Sustainability Report 2023 are our primary reports.

Supplementary information is available on our website: <a href="https://www.kenanga.com.my">https://www.kenanga.com.my</a>



#### **Annual Report**

Provides an overview of Kenanga Group's financial performance, as well as business highlights of the year.



#### **Corporate Governance Report**

Provides an overview of Kenanga Group's corporate governance and how it facilitates effective management to deliver long-term value for the Company.



#### **Sustainability Report**

Provides an understanding of Kenanga Group's sustainability ambitions, initiatives and progress, as well as how it is integrated across the business.

50 ANNUAL GENERAL MEETING

Date

Thursday, 30 May 2024

Time

11:00 a.m.

Broadcast Venue

Level 19, Kenanga Tower, 237, Jalan Tun Razak, 50400 Kuala Lumpur, Wilayah Persekutuan, Malaysia



Kenanga is committed to making a difference in the environment. Play your part by opting to download a softcopy of our reports at <a href="https://www.kenanga.com.my/investor-relations/AGM2024">https://www.kenanga.com.my/investor-relations/AGM2024</a> or by scanning the QR code on the left.

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## KENANGA AT A GLANCE

Today, Kenanga Investment Bank Berhad ("KIBB" or "Kenanga") is the country's leading independent investment bank with a continuous commitment towards driving collaboration, innovation, digitalisation and sustainability in the marketplace.

The Group's ambitions include building a robust digital ecosystem that meets the needs of its clients and businesses. Some of its game-changing products include Malaysia's fully online digital stockbroking platform Rakuten Trade and a fully artificial intelligence ("AI") robo-advisor, Kenanga Digital Investing. It is currently developing Malaysia's first Wealth SuperApp that will be rolled out in 2024.



## Kenanga's Digital Journey

## **Rakuten Securities**

# Rakuten Joint Venture

Kenanga entered into a joint venture with Japanese internet giant Rakuten Securities, Inc.

## **Rakuten Trade**

## Launch of Rakuten Trade

Kenanga and Rakuten Securities, Inc. jointly launched Rakuten Trade, Malaysia's first fully digital equity broker.

# Back Office Digitalisation

Kenanga completed back office digitalisation to enhance efficiencies.

#### Launch of Remisier Portal

Kenanga launched a new portal to enable remisiers to work remotely.

#### MERCHANTRADE

#### E-Wallet Launch with Merchantrade Asia Sdn Bhd ("Merchantrade")

Kenanga launched Kenanga Money, Malaysia's first stockbroker e-wallet, with Merchantrade and later acquired a 4.99% stake in the company.

2016 2017 2019 2020

KENANGA AT A GLANCE





#### Partnership with Bay Group Holdings Sdn Bhd ("CapBay")

Kenanga entered into a partnership with CapBay to digitalise first-in-Malaysia factoring solution unifying both, private and public sector's receivables under one (1) platform.

## T®kenize Xchange

#### A Stake in Tokenize Technology (M) Sdn Bhd

Kenanga received approval from the Securities Commission Malaysia to acquire 19% stake in Digital Asset Exchange Platform, Tokenize Xchange.



#### Launch of a Robo-Advisory Platform

Kenanga launched a fully Al-driven robo-advisory platform, Kenanga Digital Investing.



#### Signed Memorandum of Understanding with Ant Group

Kenanga entered into a collaboration with Ant Group to develop Malaysia's first Wealth SuperApp, geared to revolutionise wealth generation and management.

2021 2022

2023

2020

## WHO WE ARE

Established for over fifty (50) years, Kenanga is a financial group in Malaysia with extensive experience in equity broking, investment banking, treasury, Islamic banking, listed derivatives broking, investment management, asset and wealth management, money lending and robo-advisory.

#### **Trustworthiness**

Professionalism, integrity and transparency are values we hold dear. We are fully committed to ethical practices and strive to always maintain credibility in all that we do.

#### **Future Facing**

We are constantly pushing boundaries. Our pursuit of digital innovations will drive financial inclusion and create opportunities and possibilities for our stakeholders.

## Agility

We are nimble and quick to respond with creative, customised solutions to meet our stakeholders' needs, both externally and internally.

#### Collaboration

We are supported by an integrated network of colleagues and partners. We believe in consolidating our knowledge and working together for the best solutions.



OUR SUSTAINABILITY HOW WE ARE FINANCIAL SHAREHOLDERS' ADDITIONAL
APPROACH GOVERNED STATEMENTS INFORMATION INFORMATION

## **OUR NOTABLE RECOGNITIONS IN 2023**

#### **KENANGA INVESTMENT BANK BERHAD**



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# The Edge Malaysia Centurion Club Corporate Awards 2023 Financial Services Category

- · Highest Returns to Shareholders Over Three Years
- · Highest Growth in Profit After Tax Over Three Years

#### **National Energy Awards 2023**

· Winner of Energy-Efficient Building in Retrofitted Building

#### Malaysia National Business Award 2023

Investment Banking

#### Malaysia Technology Excellence Award 2023

Fintech – Investment Banking

#### United Nations Global Compact Malaysia-Brunei Forward Faster Sustainability Awards 2023

Recognition for:

- Partnership for the Goals
- Sustainability Awareness and Employee Engagement

#### **ESG Positive Impact Awards 2022**

Silver Award in the Innovative Partnership Category

#### **Bursa Excellence Awards 2023**

- Best Overall Equities Participating Organisation (Champion)
- Best Retail Equities Participating Organisation (Investment Bank) (Champion)
- Best Online Retail Participating Organisation (Champion)

#### **Bursa Retail Investor Campaign 2023**

#### **Top Remisier Category**

- Highest Number of New Accounts Opened (Shariah): Ahmad Faizal bin Mohamed Yusup
- Highest Traded Value New Accounts: Ooi Yim Ee
- Highest Reactivation Untraded Accounts: Yasmin Mae Abdul Karim

#### SRP Asia Pacific Awards 2023

· Best Educational Initiative

#### The Edge Best Call Awards 2023

- Samuel Tan Kai Bin's timely downgrade of D&O Green Technologies Bhd and SKP Resources Bhd
- · Nigel Ng Ken Hou's call on United U-Li Corp Bhd

#### **Focus Economics Analyst Forecast Awards 2023**

Kenanga Research, Third Place in Malaysia – Interest Rate Category

#### Sustainability & CSR Awards 2023

Bank of the Year – Outstanding Sustainability Champion

**OUR NOTABLE RECOGNITIONS IN 2023** 

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#### **KENANGA INVESTORS BERHAD**



# Sector Equity – Malaysia Focused Sector Equity – Malaysia Small to Medium Companies (Islamic) Kenanga Growth Fund Series 2 Kenanga Shariah Growth Opportunities Fund Companies (Islamic) Kenanga Shariah OnePRS Growth Fund

#### Asia Asset Management's 2024 Best of the Best Awards

Malaysia Best Impact Investing Manager	Kenanga Investors Berhad
Best Impact Investing Manager in ASEAN	Kenanga Investors Berhad
Malaysia Best Equity Manager	Kenanga Investors Berhad
Malaysia CEO of the Year	Datuk Wira Ismitz Matthew De Alwis, Executive Director and Chief Executive Officer, Kenanga Investors Berhad
Malaysia CIO of the Year	Lee Sook Yee, Chief Investment Officer, Kenanga Investors Berhad
Malaysia Best House for Alternatives	Kenanga Investors Berhad
Malaysia Most Improved Fund House	Kenanga Investors Berhad
Malaysia Best Investor Education	Kenanga Investors Berhad

#### LSEG Lipper Fund Awards Malaysia 2024

Best Equity Malaysia Diversified – Malaysia Pension Funds over 10 Years	Kenanga Malaysian Inc Fund
Best Mixed Asset MYR Flexible – Malaysia Pension Funds over 10 Years	Kenanga Diversified Fund

#### **KENANGA FUTURES SDN BHD**



Bursa Excellence Awards 202	3
-----------------------------	---

- Best Overall Derivatives Trading Participant (Champion)
- Best Trading Participant Commodity Derivatives (Champion)
- Best Institutional Derivatives Trading Participant (Champion)

20%

20%

20%

20%

20%

## CORPORATE STRUCTURE

GOVERNED

# **kenanga**

#### **Kenanga Investment Bank Berhad**

Registration No. 197301002193 (15678-H)

#### 100%

#### Kenanga Capital Sdn Bhd

Registration No. 199701024604 (440102-V)

#### 20%

#### Kenanga Capital Islamic Sdn Bhd

Registration No. 201101010778 (938908-X)

#### 100%

#### Kenanga Private Equity Sdn Bhd

Registration No. 199701007563 (423059-P)

#### 100%

#### Kenanga Management & Services Sdn Bhd

Registration No. 198001007478 (61262-V)

#### 100%

#### Kenanga Nominees (Tempatan) Sdn Bhd

Registration No. 197301003326 (16778-M)

#### 100%

#### Kenanga Nominees (Asing) Sdn Bhd

Registration No. 199301025305 (280043-U)

#### 100%

#### **ECML Berhad**

Registration No. 193001000016 (682-X)

## 100%

#### Kenanga Digital Sdn Bhd

Registration No. 193801000015 (938-T)

#### Kenanga Investors Berhad Registration No. 199501024358 (353563-P)

#### 100%

#### **Eq8 Capital Sdn Bhd**

(Formerly known as i-VCAP Management Sdn Bhd) Registration No. 200701034939 (792968-D)

#### 100%

#### **KUT Nominees (Tempatan) Sdn Bhd**

Registration No. 200201001942 (569605-D)

#### 100%

#### **KUT Nominees (Asing) Sdn Bhd**

Registration No. 200201001939 (569602-K)

#### Kenanga Islamic Investors Berhad

Registration No. 199701036457 (451957-D)

#### Kenanga **Trustees** Berhad

(Formerly known as Kenanga Funds Berhad) Registration No. 200301017657

(620077-K)

## 100%

#### Kenanga Futures Sdn Bhd

Registration No. 199501024398 (353603-X)

#### 29.6%

#### Al Wasatah Al Maliah Company

(Incorporated in the Kingdom of Saudi Arabia) Registration No. 1010241832

#### 100%

#### K & N Kenanga Holdings Berhad

Registration No. 199401017181 (302859-X)

## 100%

#### SSSB Management Services Sdn Bhd

Registration No. 199101009010 (219322-W)

#### 45%

#### Kenanga Investment Corporation Ltd

(Incorporated in Sri Lanka) Registration No. PB300

#### 50%

#### Rakuten Trade Singapore Pte Ltd

(Incorporated in Singapore) Registration No. 201433886E

#### 50%

#### Rakuten Trade Sdn Bhd

Registration No. 199301011963 (266701-P)

#### 100%

#### **Avenue Kestrel Sdn Bhd**

Registration No. 198301001914 (97150-A)

All the above companies are incorporated in Malaysia,

except for Kenanga Investment Corporation Ltd, Al Wasatah Al Maliah Company and Rakuten Trade Singapore

Pte Ltd

## CORPORATE INFORMATION

#### **BOARD OF DIRECTORS**

YAM TAN SRI DATO' SERI SYED ZAINOL ANWAR IBNI SYED PUTRA JAMALULLAIL ("YAM Tan Sri Dato' Seri Syed Anwar Jamalullail")

Chairman/ Independent Non-Executive Director

**ISMAIL HARITH MERICAN** 

Non-Independent Non-Executive Director

**LUK WAI HONG, WILLIAM** 

Non-Independent Non-Executive Director

**JEREMY NASRULHAQ** 

Senior Independent Non-Executive Director

**NORAZIAN AHMAD TAJUDDIN** 

Independent Non-Executive Director

**KANAGARAJ LORENZ** 

Independent Non-Executive Director

**CHOY KHAI CHOON** 

Non-Independent Non-Executive Director

**CHIN SIEW SIEW** 

Independent Non-Executive Director

#### **AUDIT COMMITTEE**

#### Chairman

**JEREMY NASRULHAQ** 

Members

- Kanagaraj Lorenz

- Norazian Ahmad Tajuddin

**EMPLOYEES' SHARE SCHEME COMMITTEE** 

Chairman

**CHIN SIEW SIEW** 

Members

- Norazian Ahmad Tajuddin

- Jeremy Nasrulhaq

# GROUP GOVERNANCE, NOMINATION & COMPENSATION COMMITTEE

#### Chairman

#### **CHIN SIEW SIEW**

#### Members

- Jeremy Nasrulhaq
- Ismail Harith Merican
- Norazian Ahmad Tajuddin
- Choy Khai Choon

# GROUP BOARD DIGITAL INNOVATION & TECHNOLOGY COMMITTEE

#### Chairman

#### KANAGARAJ LORENZ

#### Members

- Luk Wai Hong, William
- Jeremy Nasrulhag
- Choy Khai Choon
- Chin Siew Siew

#### **GROUP BOARD RISK COMMITTEE**

#### Chairman

# NORAZIAN AHMAD TAJUDDIN

#### Members

- Luk Wai Hong, William
- Kanagaraj Lorenz
- Choy Khai Choon
- Chin Siew Siew

#### **SHARIAH COMMITTEE**

#### Chairman

#### DR. GHAZALI JAAPAR

#### Members

- Dr. Mohammad Firdaus Mohammad Hatta
- Dr. Fadillah Mansor

#### **GROUP EXECUTIVE COMMITTEE**

#### **DATUK CHAY WAI LEONG**

**Group Managing Director** Kenanga Investment Bank Berhad

#### DATUK LEE KOK KHEE

Executive Director, Head of Group Equity Business Kenanga Investment Bank Berhad

#### **DATUK ROSLAN HJ TIK**

Executive Director, Head of Group Investment Banking and Islamic Banking Kenanga Investment Bank Berhad

#### DATUK WIRA ISMITZ MATTHEW DE ALWIS

Chief Executive Officer/ Executive Director Kenanga Investors Berhad

#### **CYNTHIA WOON CHENG YEE**

Head of Group Treasury Kenanga Investment Bank Berhad

#### **AZILA ABDUL AZIZ**

Chief Executive Officer/ Executive Director and Head of Listed Derivatives Kenanga Futures Sdn Bhd

#### **CHEONG BOON KAK**

Group Chief Financial and Operations Officer Kenanga Investment Bank Berhad

#### MAHESWARI KANNIAH

Group Chief Regulatory and Compliance Officer Kenanga Investment Bank Berhad

#### **NIK HASNIZA NIK IBRAHIM**

Group Chief Human Resource Officer Kenanga Investment Bank Berhad

#### **TAI YAN FEE**

Group Chief Risk Officer Kenanga Investment Bank Berhad

#### **WOO KING HUAT**

Chief Credit Officer Kenanga Investment Bank Berhad

#### VAITHIYANATHAN MADAVAN

**Head of Group Operations** Kenanga Investment Bank Berhad

#### **LOW JIA YEE**

Chief Technology Officer Kenanga Investment Bank Berhad

#### SENIOR INDEPENDENT NON-EXECUTIVE DIRECTOR

#### JEREMY NASRULHAQ

Email: jeremyn@kenanga.com.my

#### **GROUP COMPANY SECRETARY**

#### **NORLIZA ABD SAMAD**

(CCM PC NO.: 201908002139) (MAICSA 7011089)

#### **REGISTERED OFFICE**

#### **KENANGA INVESTMENT BANK BERHAD**

Registration Number: 197301002193 (15678-H) Level 17, Kenanga Tower 237, Jalan Tun Razak 50400 Kuala Lumpur Wilayah Persekutuan Malaysia

Tel : +603-2172 2888 : +603-2172 2999 Fax

URL : https://www.kenanga.com.my F-mail : kenanga@kenanga.com.my

#### SHARE REGISTRAR

#### **BOARDROOM SHARE REGISTRARS SDN BHD**

Registration Number: 199601006647 (378993-D)

11th Floor, Menara Symphony No. 5, Jalan Prof. Khoo Kay Kim

Seksyen 13 46200 Petaling Jaya

Selangor Darul Ehsan

Malaysia

+603-7890 4700 Tel Fax +603-7890 4670

E-mail BSR.Helpdesk@boardroomlimited.com Website: https://www.boardroomlimited.com

#### **AUDITORS**

#### **ERNST & YOUNG PLT**

(202006000003 (LLP0022760-LCA) & AF 0039) **Chartered Accountants** Level 23A, Menara Milenium Jalan Damanlela Pusat Bandar Damansara 50490 Kuala Lumpur Wilayah Persekutuan Malaysia

#### **PRINCIPAL BANKERS**

AmBank (M) Berhad CIMB Bank Berhad Malayan Banking Berhad RHB Bank Berhad Standard Chartered Bank (Malaysia) Berhad

#### STOCK EXCHANGE LISTING

#### **BURSA MALAYSIA SECURITIES BERHAD**

Main Market: Financial Services Stock Name: KENANGA Stock Code: 6483

Listing Date: 2 November 2016

This year marks a significant milestone as we proudly commemorate fifty (50) years of Kenanga Investment Bank Berhad ("Kenanga" or "KIBB" or "the Company"), a journey defined by resilience and enduring legacy.

Reflecting upon this half-century, we witness Kenanga and Its Group of Companies ("Kenanga Group" or "the Group") standing the test of time, creating value, and reshaping Malaysia's investment landscape. As a homegrown brand, our role in democratising investing has empowered ordinary Malaysians to build and generate wealth. Beyond this, our approach is distinguished by a profound sense of responsibility, acknowledging our role as the gateway in helping our clients achieve their financial goals.

A cornerstone of our success is undoubtedly the steadfast support from our stakeholders — shareholders, regulators, trusted business partners and valued clients. Your continuous confidence in us has been instrumental in propelling Kenanga forward throughout the decades, cementing our position as the country's leading and award-winning independent investment bank. I would like to take this opportunity to extend my heartfelt gratitude for the enduring trust bestowed upon us. This trust serves as a beacon, inspiring us to continually strive for excellence.



#### **OVERVIEW**

This year has proven to be noteworthy for the Group. Despite challenges posed by the global environment such as inflationary pressures which led to high interest rate, as well as the lingering impact of the pandemic and geopolitical conflicts, the Group achieved commendable results. We are pleased to report a Revenue of RM821.1 million and a Profit Before Tax ("PBT") of RM88.1 million, with Net Profit standing at RM72.8 million.

In consideration of these results, the Board is delighted to declare a dividend of 7.00 sen per share, totaling dividend payable of RM51.5 million for Financial Year Ended 31 December 2023 ("**FY2023**").

#### **UPHOLDING GOOD GOVERNANCE**

At the core of Kenanga Group's operations is a persistent focus on maintaining the highest standards of good governance. In 2023, our Whistleblowing Policy was refined to include a comprehensive Speak Up Framework and a Speak Up Policy that lays the foundation for the Framework and provides, among others, assurance

to all relevant stakeholders, both internal and external, of the safeguards accorded when making a report in good faith and that all reports will be handled objectively and impartially. Complementing this, an independent whistleblowing solutions provider was appointed to implement Conduct Watch, a secure and confidential channel for whistleblowing.

In parallel, our annual flagship initiative, the Fraud Awareness Week ("**FAW**"), has reached its seventh (7<sup>th</sup>) year. What started off as an in-house campaign has expanded to a widely embraced industry-wide initiative, attracting over 2,300 delegates this year from regulatory bodies, public listed companies, and professional bodies, as well as our internal staff. The consistent surge in participation not only attests to the relevance of the event, but also accentuates its profound impact. This year, for the first (1<sup>st</sup>) time, we also collaborated with the esteemed Faculty of Law, University of Malaya ("**UM**"), on a Fraud Awareness Talk session aimed at enhancing awareness of fraud prevention and detection within the local community, particularly among the students of UM's Law Faculty. The collaborative effort signifies our dedication to broadening the scope of FAW, fostering a culture of vigilance and ethical conduct in the fight against fraud.

A full account of our efforts can be found in the Ethics and Compliance Statement on pages 98 to 110 of this Annual Report.



#### SUSTAINABILITY AND CLIMATE ACTION

The Group's commitment to sustainability is not only expressed through our Sustainability Framework, but it is also reinforced by a three (3)-year Roadmap – a strategic guide encompassing specific goals and targets aimed at progressing our Environmental, Social and Governance ("ESG") performance.

For 2023, there was a particular emphasis on climate action as we have diligently ensured our readiness to meet regulatory timelines for incorporating climate risk management and considerations into the Group's operations. As part of our commitment to further embed and solidify sustainability leadership at the Board level, we updated and expanded the Board Charter and Terms of Reference of the Board Committees to formalise Board oversight on matters relating to climate-related risks, underscoring our dedication to not only addressing current challenges, but also fostering a climate-resilient business ecosystem.

In terms of achieving energy efficiency, we proudly emerged as the winner of the 'Energy-Efficient Building in Retrofitted Building' category at the prestigious National Energy Awards 2023. This landmark recognition, presented by the Ministry of Natural Resources, Environment, and Climate Change in collaboration with the Malaysian Green Technology and Climate Change Corporation, signifies the culmination of years of dedicated effort. Since 2021, we have been proactively managing our environmental impact, integrating sustainable practices in our value chain, and incorporating technological solutions into our operations. This journey has led us to optimise the energy efficiency of our building, undertaking significant measures such as overhauling our air conditioning and air handling unit system, coupled with the installation of energyefficient lighting throughout the premises.

As a measure of progress, we have not only maintained our inclusion in the FTSE4Good Bursa Malaysia Index, but our score was also elevated from 3.7 to 4.0. This recognition affirms our continuous focus on sustainability and responsible business practices, emphasising our pursuit of prosperity while creating positive impact for people and the planet.

Further details on our sustainability efforts can be found by scanning the QR code here.



**SCAN HERE** 



#### **PEOPLE AND COMMUNITIES**

Within the organisation, our commitment to community enrichment is deeply ingrained in a history of philanthropy and outreach initiatives. The year saw active support from our employees towards a myriad of volunteering activities, from emergency relief assistance during the devastating floods in Johor, to the distribution of almost 800 meals to the homeless, a blood donation drive at our headquarters, as well as supporting the children in need of Pertubuhan Rahoma Darul Fakir Malaysia. Collectively, these outreach initiatives made a meaningful impact, touching the lives of over 2,700 individuals.

Beyond this, we continue to partner social enterprises, namely Silent Teddies Bakery and Dialogue Includes All ("DIA") Academy, with whom we have fostered meaningful collaborations over the past twelve (12) years. Their advocacy for dignity, entrepreneurial spirit and a self-starter mindset mirrors our very own culture of empowerment and resilience at Kenanga Group.

In addition to being consistent patrons of the baked goods from Silent Teddies Bakery, an establishment run by hearing-impaired youths, we have also been actively supporting their expansion and renovation efforts that have been ongoing in recent years. In 2024, the humble bakery will be transformed to include a well-equipped learning centre for the hearing impaired, as well as a café that will cater to a broader audience. Witnessing their remarkable progress, especially as they grow their business, fills us with pride, highlighting the distance they have covered since our initial collaboration.

In tandem, our alliance with DIA reflects our dedication towards inclusivity. DIA, beyond being a café, is an exhibition space advocating for people with disabilities. During the year, in collaboration with DIA Academy, our asset management arm, Kenanga Investors Berhad, organised immersive empathy workshops for their teams and network of financial advisers. Led by visually impaired trainers from DIA Academy, these workshops, conducted in darkness, encompassed empathy theories and activities aimed at reshaping awareness, fostering deeper appreciation, and breaking down barriers between abled and disabled communities.

#### THE YEAR AHEAD

For 2024, it is undeniable that we will be confronted with another set of challenges that will test our resilience and strategic acumen. Despite the hurdles ahead, our outlook is one of cautious optimism. While there are expectations that there will be a pause and eventual return to a lower interest rate environment which will be beneficial to the business, we are aware that other challenges exist. This includes slower global economic growth, the prospect of ongoing geopolitical conflicts disrupting global supply chains again, and China's sluggish economic recovery.

In the face of prevailing uncertainties, the Group will continue to be unwavering in its commitment to fostering collaborative partnerships with all stakeholders, driving innovation through the way we approach our business, as well as advocating sustainability in the marketplace. I am confident that these guiding principles will hold us in good stead, as we navigate the intricacies of the coming year.

#### **ACKNOWLEDGEMENTS**

I want to extend my heartfelt appreciation to YM Tan Sri Dato' Paduka Tengku Noor Zakiah Tengku Ismail, the Founder Emeritus and Adviser of Kenanga Group and to my fellow Board members.

This expression of gratitude is particularly poignant as we celebrate our fiftieth (50th) anniversary, and recognise the support and wisdom of the stalwarts who have been instrumental in shaping the enduring success of Kenanga Group.

Additionally, my deepest thanks go to the dedicated Management and employees of Kenanga Group. Their exceptional service and tireless commitment have further solidified and enriched the values that define the essence of Kenanga Group.

Finally, I extend my appreciation to our esteemed clients, business partners, suppliers, and shareholders for entrusting the Group. A special acknowledgment goes to Bank Negara Malaysia, Bursa Malaysia Berhad, and the Securities Commission Malaysia for their invaluable advice and steadfast support.

# TAN SRI DATO' SERI SYED ANWAR JAMALULLAIL CHAIRMAN

#### DEAR SHAREHOLDERS.

The year 2023 proved to be another challenging period for the world economy as headwinds from the previous year lingered, accompanied by escalating geopolitical tensions, persistently high inflation, sluggish growth, and turbulent financial markets.

In response to inflationary pressures, the US Federal Reserve raised interest rates four (4) times, and many major central banks worldwide followed suit with Bank Negara Malaysia opting for a single rate hike in May 2023. These high interest rate moves had a cooling effect on global economic growth, dampening both business and consumer sentiment.

Aggravating these challenges include China's slow economic recovery, the ongoing Russia and Ukraine war, and the Israel-Palestine conflict, which added further layers of uncertainty to the economic landscape. According to the International Monetary Fund ("IMF"), the global Gross Domestic Product ("GDP") projection stands at 3.2% for 2023, up from 2.3% in 2022. Meanwhile, Malaysia's GDP growth moderated to 3.7% in 2023 from 8.7% in 2022, while inflation averaged 2.5%, down from 3.3% in 2022.

The cumulative impact of these global events reverberated through capital markets worldwide, including Malaysia. Despite the challenges, Malaysia's economy demonstrated resilience, driven by robust domestic demand.

This resilience underscored Malaysia's capital market as a steadfast platform for fundraising endeavours. Within the ASEAN region, FTSE Bursa Malaysia KLCI (FBMKLCI) emerged as the second-best performer, underlining a modest 5.7% upswing in the second (2<sup>nd</sup>) half of 2023, reaching 1,454.7 points — a healthy rebound from the 1,376.7 points recorded in the first (1<sup>st</sup>) half.

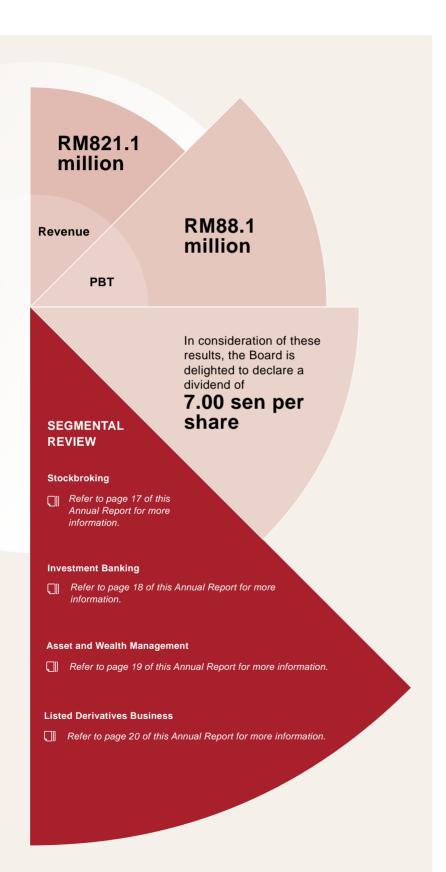


#### **OVERVIEW**

Amid formidable challenges, I am pleased to share that Kenanga and Its Group of Companies ("**Kenanga Group**" or "**the Group**") delivered another strong year, with a Revenue of RM821.1 million and a Profit Before Tax ("**PBT**") of RM88.1 million for the Financial Year Ended 31 December 2023 ("**FY2023**"). Net Profit for the year stood at RM72.8 million.

As we celebrate fifty (50) years of growth as a proud and thriving homegrown brand, the positive outcomes achieved reflect the grit, persistence, and innovation that have consistently been the hallmark of our journey. These accomplishments stand as a testament to our commitment to safeguarding our clients' financial interests, showcasing strength derived from agility and a diversified range of businesses.

Throughout the year, our focus was centred on fortifying the pillars of our success. In our pursuit of sustained growth and shareholder value creation, we adhered to thoughtful and prudent practices. Strategic planning was exemplified through the development of innovative products tailored to meet client needs, branch consolidation efforts for enhanced efficiency, as well as substantial investments in cybersecurity and technology to ensure the financial well-being in the digital age. As we navigate the ever-evolving landscape of the financial industry, we believe these strategic initiatives will position us for growth and resilience.



Our Asset and Wealth Management division delivered a positive year, marked by an increase in management and performance fee income across our diverse client segments. Its Asset Under Administration ("AUA") also registered a strong closing at RM21.7 billion in FY2023. Simultaneously, our Listed Derivatives business celebrated a significant milestone, attaining its highest profits in over a decade. This exceptional performance was driven by the heightened interest in derivative products spurred by market volatility.

For our Stockbroking division, it recorded a positive upturn in 2023, aligning with the overall increase in market volume and turnover attributed to improved sentiment on our local market. This was exemplified by a notable upswing in the Group's trading volume and trading value, increasing by 24.5% and 7.1% respectively. Such robust performance not only mirrored our commitment to excellence but also earned us the prestigious title of 'Best Overall Equities Participating Organisation' from Bursa Malaysia Berhad for the fourth (4th) consecutive year, further solidifying our position as a leader in the industry. Furthermore, the result of our Stockbroking division was also bolstered by the reversal of credit loss expense due to our recovery efforts.

Over the past five (5) decades, our journey has been marked by challenges, each serving as a stepping stone propelling us to new heights. Though formidable, they proved to be transformative, strengthening our character and fostering innovation and adaptability within the Group. This was further recognised during the year when we were honoured at The Edge Malaysia Centurion Club Corporate Awards 2023 with the accolades, 'Highest Returns to Shareholders Over Three Years' and 'Highest Growth in Profit After Tax Over Three Years', affirming our dedication to delivering value and excellence in the financial industry.

In this regard, I would like to extend my heartfelt appreciation to every member of the Kenanga Group family, both past and present, for their dedication and invaluable contributions. It is through our collective effort that we have forged a legacy that defines us today. In celebrating our fiftieth (50th) anniversary, we not only reflect on our rich history but also look forward with enthusiasm and optimism to the promising chapters that lie ahead.

#### HARNESSING DIGITAL MOMENTUM

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In response to the dynamic financial landscape, Kenanga Group has been undergoing a digital transformation, strategically investing in cutting-edge technologies to future-proof our operations. We believe that this forward-looking initiative will ensure our readiness for future challenges, positioning us as industry leaders.

Throughout this journey, Kenanga Group strategically ventured into various digital collaborations with partners such as, Merchantrade Asia Sdn Bhd ("Merchantrade"), Rakuten Trade Sdn Bhd, ("Rakuten Trade"), Tokenize Technology (M) Sdn Bhd ("Tokenize"), and Bay Group Holdings Sdn Bhd ("CapBay"), while fostering the growth of our organic digital platforms and businesses. A pivotal focus of 2023 was laying the groundwork with the introduction of the Kenanga SuperApp. This comprehensive digital investment hub aims to empower Malaysians with seamless access to diverse asset classes, complete portfolio visibility, and loyalty rewards through a convenient, and user-friendly platform.

To maximise the SuperApp's potential, the Group established Kenanga Digital Sdn Bhd ("KDSB") as a dedicated entity. Positioned as a disruptive tech-first player, the SuperApp is aimed at attracting strategic investors who share our vision of democratising access to investments for all. We believe our key differentiation in this space stems from the range of investment licenses we possess and/ or have access to, which will enable us to create the first (1st) one-stop-center for all investment needs.

In Phase 1 of the SuperApp, we will consolidate our offerings such as robo-advisory, cryptocurrency trading, e-wallet, and stock trading under one (1) roof. We are now actively pursuing regulatory approvals to distribute these products through the SuperApp.

In addition, our commitment to technological advancement goes hand-in-hand with our embrace of Artificial Intelligence ("AI") and Machine Learning ("ML") across new business initiatives. Notably, our proprietary quantitative trading algorithms, powered by AI and ML, have already demonstrated success in trading and portfolio management, particularly through Kenanga Digital Investing's ("KDI") robo-advisory business.

In 2023, we launched our Treasury FX platform, providing our clients with the capability to conduct seamless online foreign currency trades and transfer funds internationally. With zero transfer fee and competitive rates, this platform unlocks elevated convenience for those on the go and further democratises access to the foreign currency exchange market. The release of an updated version is expected in 2024.

#### **CORPORATE HIGHLIGHTS**

The Group, via our subsidiary, Kenanga Capital Sdn Bhd ("KCSB") has completed the disposal of 31.0% stake in Kenanga Capital Islamic Sdn Bhd ("KCI") to CapBay. Currently, KCSB holds a 20.0% stake in KCI, which is now an associate company of the Group. The disposal did not have a significant impact on Kenanga Group's earnings and net asset value in FY2023.

#### **FINANCIAL POSITION**

As at 31 December 2023, Group and Company capital adequacy ratios were 29.4% and 31.6% respectively, which were in excess of the minimum regulatory capital adequacy of 10.5% set by Bank Negara Malaysia, including a capital conservation buffer of 2.5% if imposed.

Liquidity Coverage Ratio was 280.5%, well above the regulatory requirement of 100%, while Net Stable Funding Ratio stood at 129.5%, above the mandatory minimum of 100%.

The Group maintained A+ and MARC-1 ratings from the Malaysian Rating Corporation Berhad ("MARC"), which continued to note our strong competitive position, sound capital position, profitability, and funding profile despite weakened capital market conditions. As always, we remain committed to consistently enhancing our financial performance, while striving to maintain the highest ratings.

For the same period, our subsidiaries Kenanga Investors Berhad and Kenanga Islamic Investors Berhad maintained MARC IMR-2 ratings, affirming our commitment to well-established investment processes and sound risk management practices.

#### **BUSINESS SEGMENTAL REVIEW**

#### Stockbroking



In 2023, the Stockbroking division strategically enhanced its operational efficiencies, building upon the progress made in 2022 to navigate challenging market conditions effectively and achieve stability.

The division's concerted efforts, including the recovery of credit loss expense in the prior year, yielded significant results, with PBT surging from RM2.5 million in the previous year to RM16.1 million. Despite market challenges, the division upheld its market share, rising from 10.2% in the previous year to 10.5% as at FY2023.

The completion of its algorithmic trading platform in early 2023 marked a significant milestone. Currently utilised by the division's proprietary trading team, the platform has undergone continuous enhancement, incorporating valuable machine learning capabilities. Although the equities market remained bearish for most of the year, impacting its trading profitability, a turnaround in the last quarter saw improved performance from its traders. With this, the Stockbroking division is positive on the upcoming development of this platform, as it look forward to rolling it out to its clients this year.

Meanwhile, its Equity Derivatives department continued its strong performance in 2023. The team's issuance of Hang Seng index-related warrants saw active participation from investors, bolstering its market presence, and making Kenanga-issued structured warrants one of the top performing warrants in the market. Beyond structured warrants, the team has also been diligently working towards creating bespoke Over-the-Counter strategic solutions to meet the unique financial needs of corporates and strategic equity owners. The year 2023 marked significant strides in this direction, solidifying its commitment to providing client-centric solutions.

The Group's joint venture partnership with Rakuten Securities Inc., also delivered positive progress, especially with the organisation's income diversification strategy through extension of foreign trading capabilities. In 2023, Rakuten Trade added trading access to include the Hong Kong Exchange and was the first (1<sup>st</sup>) in Malaysia to offer US Fractional Share Trading services. As a result, its foreign market brokerage income increased by 57.9% Year-on-Year. The account opening process was also revamped to improve customer experience. As of December 2023, its Malaysian trading accounts stood at 276,163 since launch, showcasing continued growth. There was also a steady increase in AUA, reaching RM4.1 billion in FY2023, compared to RM3.6 billion the previous year. Additionally, its US trading accounts recorded an increase from 27,830 accounts in 2022 to 39,687 in 2023.

Looking ahead, the Stockbroking division is planning for further branch consolidation, in line with the Group's digitalisation strategy and to improve efficiencies, while maintaining overall customer experience. The division will also continue efforts to enhance investor literacy through public education and outreach for both existing and prospective customers, with a richer and more comprehensive series of marketing and educational content.

In addition to these strategic initiatives, the division's commitment to excellence continues to be recognised through notable industry accolades, which include recognitions at the prestigious Bursa Excellence Awards 2023. The awards include 'Best Overall Equities Participating Organisation (Champion)', 'Best Retail Equities Participating Organisation (Investment Bank) (Champion)', and 'Best Online Retail Participating Organisation (Champion)'.

#### **Investment Banking**

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Amidst the persistently challenging macro environment in 2023, the Investment Banking division registered a PBT of RM5.7 million compared to RM15.8 million the previous year.

In the equity capital market, the division successfully listed Synergy House Berhad in the second (2<sup>nd</sup>) quarter of FY2023 ("2Q2023") and SkyWorld Development Berhad in the third (3<sup>rd</sup>) quarter of FY2023 ("3Q2023") on the ACE Market and Main Market of Bursa Malaysia Securities Berhad, respectively. Notably, the Initial Public Offering ("IPO") for SkyWorld Development Berhad, which the division singlehandedly raised RM320.0 million for, marked the third (3<sup>rd</sup>) largest IPO fundraising in 2023.

In addition, it assumed roles as Joint Underwriter and Joint Placement Agent for Plytec Holding Berhad's ACE Market listing in the fourth (4th) quarter of FY2023 ("4Q2023"), and presently, the division has initiated filings for two (2) IPOs slated for listing in the second (2nd) half of 2024 ("2H2024").

Furthermore, it took on the role as Joint Bookrunner for Pavilion REIT's private placement of RM720.0 million, earmarked to partially finance its RM2.2 billion acquisition of Pavilion Bukit Jalil from Malton Berhad. Additionally, the division also acted as Joint Placement Agent in Al-'Aqar Healthcare REIT's private placement of RM138.0 million, primarily for the repayment of borrowings.

As a result of its efforts in the equity capital market, Kenanga IB also ranked #3 in terms of equity and rights offerings by Bloomberg.

In 2023, its Debt Capital Markets department ("**DCM**") established seven (7) new programmes, assuming key roles as Sole Principal Adviser, Lead Arranger, Lead Manager, and Facility Agent. Notably, two (2) of these programmes, namely Singer (M) Sdn Bhd's RM300.0 million Medium Term Note ("**MTN**") programme and SkyWorld Capital Berhad's RM300.0 million Islamic MTN programme, received ratings from MARC Ratings Berhad. This contributed to the division's joint second (2<sup>nd</sup>) runner-up position in MARC Ratings Berhad's League Table, within the Issue Count Category.

Moreover, the division also served as Joint Lead Manager and participated in the book-building exercise for several government-guaranteed sukuk programmes, such as Prasarana Malaysia Berhad's RM1.5 billion sukuk issuance, Perbadanan Tabung Pendidikan Tinggi Nasional's RM1.5 billion sukuk issuance, and Danainfra Nasional Bhd's RM780.0 million sukuk issuance.

On the Merger & Acquisition front, the division served as Independent Advisers for numerous mergers and acquisitions, notably the privatisation of Boustead Holdings Berhad; Sunway REIT's acquisition of six (6) Giant hypermarkets; Malaysia Building Society Berhad's acquisition of Malaysian Industrial Development Finance Berhad; CapitaLand Malaysia Trust's acquisition of Queensbay Mall in Penang; the privatisation of UMW Holdings Berhad; and Pelikan International Corporation Berhad's disposal of German-based Pelikan Group GmbH to Holdham SAS.

In the face of a rising interest rate environment, the Corporate Banking unit has maintained a prudent approach to expanding its loan portfolio. With a focus on loan assets quality, the unit has steadily grown its portfolio, which currently stands at RM598.0 million as at FY2023.

Within the Islamic capital markets space, the Islamic Markets team within the division, supported by its Shariah Committee, took on the role of Shariah Adviser for the pre-IPO Shariah screening of both Synergy House Berhad and SkyWorld Development Berhad. Following the successful application submitted to the Securities Commission Malaysia, both companies were granted the status of 'Shariah compliant IPO' accordingly.

In addition, the team continues to provide Shariah advisory services for Kenanga Investors Berhad's Islamic funds and private mandates. For instance, it was appointed as the Shariah adviser for the newly launched Kenanga Islamic Asia Pacific (ex-Japan) Total Return Fund.

The Shariah Committee also remained actively engaged as the Shariah Adviser for sukuk programmes initiated by DCM clients. Furthermore, they worked closely with the Facility Agency team to streamline subsequent issuances for other DCM clients. Looking ahead, Islamic Markets is poised to extend its Shariah expertise to support any ESG initiatives within the Group, including providing guidance on potential Shariah-compliant Green/ sustainable and responsible investment sukuk deals for DCM clients.

Meanwhile in FY2023, Group Treasury realised a loss of RM1.8 million before tax as net income decreased sharply due to lower net interest amid a high deposit rate environment and strong competition in the deposit market. Although government bonds delivered a higher return in 2023, Group Treasury remained prudent in its trading positions, and the Group's liquidity ratios also remain healthy and in compliance with regulatory liquidity requirements. Given the expected path of policy interest rates, a peak in interest rates presents an opportunity for investors, and moving forward, there will be a higher contribution from fixed income activities. Moreover, Group Treasury will persist in diversifying its product portfolio, particularly in forex, with the aim of enhancing profitability and increasing sales volume.

#### **Asset and Wealth Management**



The Asset and Wealth Management division of the Group comprises Kenanga Investors Berhad ("KIB"), Kenanga Islamic Investors Berhad ("KIIB"), and Eq8 Capital Sdn Bhd (Formerly known as i-VCAP Management Sdn Bhd). Together, these entities form Kenanga Investors Group ("KIG"). Complementing these entities are the KIBB Digital Investment Management and Wealth Management units, extending a suite of offerings that encompasses conventional collective investment schemes, robo-advisory services, portfolio management, and a spectrum of alternative investments.

Despite the downtrends in the market, the overall Group's Asset and Wealth Management division recorded exceptional growth in FY2023, with a PBT of RM58.7 million compared to the PBT of RM54.2 million in the previous year. These results were due to significantly higher earnings from management and performance fees resulting from the ongoing expansion of KIG's business and widening of its client base through multi-segmental products and services targeted individually at mass-retail, sophisticated investors, ultra-high-net-worth and corporate institutional investors.

In 2023, KIG successfully launched the Kenanga Islamic Asia Pacific (ex-Japan) Total Return Fund. This strategic move expanded its suite of innovative investment solutions to address the escalating demand for regional exposure in the Asia Pacific (ex-Japan) market. The Fund provides investors with a distinctive avenue to capitalise on the region's economic growth, driven by factors such as increased global integration and rising affluence. This solidified KIG's position as a premier provider of Shariah-compliant investment solutions in the dynamic landscape of the Asia Pacific market.

Continuing the Group's ESG trajectory, KIG completed comprehensive screenings for its fixed-income stocks and sector-specific assessments for equities, with a heightened focus on sectors bearing elevated ESG risks. Since aligning with the Malaysian Code for Institutional Investors in 2017, KIG's engagement approach has transitioned from basic awareness initiatives to fostering substantive, two-way discussions with investee companies. These engagements center on enhancing sustainability practices and formulating strategies beneficial to both entities and the broader economic and social spheres. KIG's current strategic emphasis lies in the

management of transition risks associated with the recalibration towards a green economy, reaffirming the Group's unwavering commitment to responsible and sustainable investing.

KIG continues to expand its network of licensed unit trust and private retirement scheme consultants which has grown to over 5,200 advisers in 2023, making them the second (2<sup>nd</sup>)-largest distribution force in the industry. Furthermore, its strategic presence across Malaysia is bolstered by its fourteen (14) regional offices with recent relocations to newer premises in Kota Damansara, Ipoh, Kluang and Kenanga Tower itself.

For the seventh (7th) consecutive year, KIG was affirmed an investment manager rating of IMR-2 by Malaysian Rating Corporation Berhad, since being first rated in 2017. The rating considers KIG's well-established investment processes and sound risk management practices. As at end-June 2023, most of KIG's funds had performed better than benchmarks and were comparable to peers.

It continues to be recognised for its consistent top performance. In 2024, the LSEG Lipper Fund Awards Malaysia 2024 awarded KIB under the following categories, Kenanga Malaysian Inc Fund for 'best Equity Malaysia Diversified – Malaysia Pension Funds over 10 Years', and Kenanga Diversified Fund for 'best Mixed Asset MYR Flexible – Malaysia Pension Funds Awards over 10 Years'. The Hong Kong-based Asia Asset Management's 2024 Best of the Best Awards awarded KIB the following awards; 'Malaysia Best Equity Manager', 'Malaysia Best Impact Investing Manager in ASEAN', 'Malaysia Best House for Alternatives', 'Malaysia Most Improved Fund House', 'Malaysia Best Investor Education', 'Malaysia CEO of the Year' and 'Malaysia CIO of the Year'.

Despite market volatilities over the past four (4) years, KIG's steadfast commitment to sustainable performance, value-driven product suite, and exceptional customer service has cultivated strong customer satisfaction and loyalty. Looking ahead, KIG aims to build on this success by expanding wealth protection solutions, including insurance and private trust. KIG will also enhance client service through nationwide branch expansion, digital channel improvements, and strengthening its agency force. With a robust multi-segment and multi-product framework, an ESG Blueprint, and an enduring commitment to sustainability, KIG is well-positioned to deliver lasting value to investors.

#### **Listed Derivatives Business**



In the year under review, our Listed Derivatives Business arm, Kenanga Futures Sdn Bhd ("KFSB") recorded remarkable achievements across the business, including a new record high in revenue, securing the number one market position in terms of execution market share on Bursa Malaysia Derivatives Berhad ("BMD"), and achieving unprecedented profitability numbers that were the highest in more than a decade. The year 2023 also marked the completion of KFSB's three (3)-year ASCENT 2021 – 2023 Blueprint which had been the driving force behind its achievements this year.

KFSB's achievement in 2023 was also significant as it achieved a record high of 9.7 million contracts (2022: 9 million) despite the moderation in the overall BMD contract volume which declined by 6.8% to 17.8 million contracts (2022: 19.1 million). In line with this performance, KFSB recorded a PBT of RM6.2 million compared to RM2.1 million in the previous year.

This year also saw KFSB launch a new Order Management System and planned for new access into other global exchanges, underscoring its commitment to business growth and operational excellence.

In 2023, KFSB further strengthened its relationships with its counterparts in the US America, Europe, Singapore, and Hong Kong. KFSB also proudly served as a main co-sponsor for the Women in Finance Asia Awards 2023, alongside esteemed companies such as Blackrock, Instinet, and Citadel, that was held in Singapore and hosted by Markets Media. Back home, KFSB continued to build on its retail client base, in line with its objective of Building A Smart Derivatives Trading Community. Through its annual nationwide retail campaigns - Gateway to the Futures, Passport to the Futures and Grow Your Futures - KFSB sought to encourage greater retail participation in the trading of CME Group and BMD products. Separately, KFSB had also continued with its popular online and offline public outreach and education efforts.

Building upon its commitment to excellence and industry leadership, KFSB has also garnered recognition at the prestigious Bursa Excellence Awards 2023. Among the accolades received were 'Best Overall Derivatives Trading Participant (Champion)', 'Best Trading Participant Commodity Derivatives (Champion)', and 'Best Institutional Derivatives Trading Participant (Champion)'.

In 2024, KFSB is set to embark on a new strategic journey with a new three (3) year business Blueprint, THRIVE 2024 – 2026. In the coming years, KFSB will continue to strive to achieve

its business vision and objectives, with a specific emphasis on diversifying the sales and marketing approach, boosting the scalability of current product offerings, refining its infrastructure and exploring potential opportunities in the derivatives market.

#### **RISK MANAGEMENT**

Building business versatility, operational agility and resilience continues to be the core fundamentals that drive our risk management approach in this increasingly sophisticated and dynamic trading, financing, and digitalised financial services environment. Operating in this highly uncertain and volatile recovery post-pandemic phase, we remained well-prepared and positioned to navigate through the challenging risk landscape, seizing every opportunity that presents prospects for a sustainable operation and growth.

We adopted a disciplined risk management approach in FY2023 by remaining highly selective in our credit lending strategy, and maximising sustainable growth and performance. In light of the greater interdependence of digital networks, cybersecurity is an integral emerging operational risk area for the Group. Kenanga Group continued to invest in risk infrastructure and digital technologies, aimed at improving the governance and risk management capabilities, enhancing cyber-resilience through modern technologies and solutions, and meeting regulatory expectations.

Managing 'Climate Change Risk' is core to our sustainability practices. We take a holistic and integrated risk-based approach in addressing the multi-dimensional implications of climate change risk, including incorporating climate change risk drivers across credit, market, liquidity, operational and reputational risks. We ensured that we continue to deliver on our sustainability commitments to create a positive impact and value for all stakeholders. Considering these wide-ranging and significant implications of climate change risks on our portfolio, we strive to develop and enhance our Climate Change Risk Management Framework to maintain robust risk governance and practices supported with relevant and effective policies, procedures and methodologies. This includes integrating climate change risk management within the responsibilities of the relevant risk board and committees, driving capacity building for climate risk scenario analysis and stress testing, and building capability to facilitate quantification of financed emissions of carbon-intensive sectors in our lending portfolios.

More information on Risk Management and Internal Controls can be found on pages 111 to 115 of this Annual Report.



Looking ahead, the IMF forecasts stagnant global economic growth at 3.2% GDP for both 2024 and 2025, with a declining inflation trajectory. The outlook suggests reduced economic impact from the pandemic, particularly for emerging market economies, although output is expected to remain below pre-pandemic levels for most regions. Challenges such as geopolitical tensions and persistent core inflation could lead to interest rate hikes and asset price declines. Additionally, issues in China's property sector could impair growth, and rising debt risks may lead to disruptive measures such as tax hikes and spending cuts. Meanwhile, geoeconomic fragmentation may also slow global supply chain efficiency.

Domestically, Malaysia is expected to record stronger GDP growth with in-house forecast of 4.5% to 5.0% in 2024. Key pillars supporting this positive trajectory include sustainable domestic demand, higher investment realisation, a potential surge in tourism activities, a rebound in the manufacturing sector, expected recovery in China, and a buoyant global technological upcycle. With domestic inflation expected to stay comfortably below the 3.0% threshold on average, we anticipate that interest rates will remain unchanged throughout 2024 which will provide a conducive environment for business growth.

For Kenanga Group, the coming year will be a significant one. We are excited about the upcoming launch of our Kenanga SuperApp, which is intended to not only revolutionise the financial landscape, but to firmly secure our place in the future of the industry. At the same time, we also think that the time is right to kickstart our next phase of growth.

In this context, we recognise there are opportunities beyond Malaysia especially in Southeast Asia, and thus, we will be embarking on a regional expansion strategy. Leveraging our expertise and leadership position, we will replicate our success in Malaysia in new geographies through our proven shared-risk model.

For the last fifty (50) years, our journey as Malaysia's leading and award-winning independent investment bank has been built on strong fundamentals, a commitment to responsible growth, and the unwavering support of our stakeholders. As we step into the next fifty (50) years and beyond, we are confident that our strategic focus on core business growth, digital innovation, and regional expansion will unlock new horizons for Kenanga Group and continue to deliver value for all our stakeholders.

#### **ACKNOWLEDGEMENTS**

I would like to express my deepest gratitude and appreciation to our Founder Emeritus and Adviser, YM Tan Sri Dato' Paduka Tengku Noor Zakiah Tengku Ismail, whose invaluable advice, guidance and leadership continue to serve as a wellspring of inspiration.

I would also like to extend my heartfelt gratitude to the Chairman of our Board, YAM Tan Sri Dato' Seri Syed Anwar Jamalullail, and to the rest of the Board of Directors, for their meticulous care and unyielding commitment to the highest standards of governance and integrity. These qualities consistently reinforce the core identity and principles that define Kenanga Group.

As we navigate the complex landscape of 2023, I want to commend and thank every Kenanga Group employee for their steadfast commitment and hard work. In celebrating our remarkable fifty (50)-year journey, it is their dedication that has contributed to our enduring success.

My sincere thanks also go to our esteemed business partners, clients, suppliers and all stakeholders who have stood with us throughout this journey to reach this significant milestone.

Additionally, I want to acknowledge Bank Negara Malaysia, the Securities Commission Malaysia, and Bursa Malaysia Berhad for their invaluable guidance, and lastly, I extend my appreciation to our shareholders for their continued trust and support. Together, we look forward to the promising years ahead.

#### **DATUK CHAY WAI LEONG**

**GROUP MANAGING DIRECTOR** 

## **OUR BUSINESS VALUE CREATION MODEL**

CAPITALS

KEY INPUTS

## Intellectual Capital

Intellectual Capital refers to intangible organisational assets rooted in knowledge, which may encompass intellectual property like software or licences, as well as proprietary knowledge, systems, or procedures

## **Financial Capital**

Financial Capital refers to the cumulative resources of funds at the disposal of the Group.

#### **Manufactured Capital**

Manufactured Capital encompasses the Group's infrastructure, comprising physical branches and digital technology, among other things, which are instrumental in delivering services to customers.

#### **Human Capital**

Human Capital encompasses the collective skills and expertise held by all Kenanga Group employees. This combined capability empowers the Group to implement its strategies, and create value for its stakeholders.

#### **Natural Capital**

Natural Capital involves the stewardship of natural resource utilisation and its consequential effects on the environment

#### Social and Relationship Capital

Social and Relationship Capital encompasses the connections fostered among communities and stakeholders, as well as enhancing financial literacy and inclusion through education.

Over 50 vears of experience

**Drive thought leadership** 

through industry committees

#### **First**

investment bank in Malaysia to join the UNGC

Shareholders' Equity: RM1.07 billion

Strong capital ratio of 29.4% and liquidity coverage ratio of 280.5% Deposit from Customers:

RM4.1 billion

A+ credit rating (Malaysian Rating Corporation Berhad)

#### List of Digital Channels/ Apps from Kenanga:

branches

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- ▶ Kenanga Digital Investing
- ▶ iSPEED.my (Rakuten Trade)
- ▶ KenTrade
- NagaWarrants
- ▶ Kenanga Money
- ▶ KenEasy
- KenWealth
- ▶ KDF TradeActive™
- ▶ Kenanga FX
- DCO (Digital Client On-boarding)

Total number of Kenanga Group employees:

1,358

Total amount of training hours recorded:

> 40,000 hours

Total energy consumption:

19,389.9 GJ

Total water consumption:

42,208.1 (m<sup>3</sup>)

Scope 1 and 2 GHG emissions data:

Scope 1 43.4 tCO<sub>2</sub>e

Scope 2 3.596.1 tCO<sub>2</sub>e Petrol Consumption 18,209.1 litres

**Electricity Consumption** 

Total number of clients:

> 500.000

Total number of volunteer hours:

2,423 hours

Total procurement spent on local entities:

RM81.5 million

Total amount invested on community initiatives:

> RM600.000.00

#### Key Collaboration & Partnerships:

- Association of Certified Fraud Examiners
- United Nations Global Compact
- ▶ UN Women
- Silent Teddies Bakery
- Dialogue Includes All Academy
- ▶ LeadWomen
- Pertubuhan Rahoma Darul Fakir Malaysia
- National Cancer Society Malaysia
- Pertubuhan Tindakan Wanita Islam
- Special Olympics Malaysia Association

#### **OUR BUSINESS VALUE CREATION MODEL**

## STRATEGIES AND FOCUS AREAS

Drive long term sustainability and competitive edge through a consistent strategy of continuously fortifying our core businesses and accelerating digitalisation and regionalisation as imperatives to future-proof our enterprise.

Diversified range of businesses:

Equity	Investment	Treasury	Islamic
Broking	Banking		Banking
Listed Derivatives Broking	Asset and Wealth Management	Money Lending	Robo-advisory

- The focal point of 2023 was strategically laying the groundwork for the future, embodied by the forthcoming introduction of the Kenanga SuperApp in 2024.
- Rakuten Trade expanded its trading access to the Hong Kong Exchange and became the first (1st) in Malaysia to offer US Fractional Share Trading services while the account opening process was revamped for enhanced customer experience.
- In 2023, we became a signatory of UN Women's Empowerment Principles.
- Succession and Leadership Planning:
  - ▶ Kenanga Talent and Succession Management Framework
- ▶ Talent Management Succession Planning
- Kenanga Leadership Programme
- **Talent Attraction and Development:**
- Individual Development Plan
- Training and Learning Opportunities
- Employees' Share Option Scheme

- Private Retirement Scheme
- Fitness
  Memberships
- Hybrid Work Arrangement

- ▶ Medical Benefits
- Dental and Optical Benefits
- Following the completion of the enhancements made to the air conditioning and air handling unit system in 2022, we transitioned into the monitoring phase in 2023.
- We continued to organise our flagship annual event, the Fraud Awareness Week, for the seventh (7th) consecutive year in collaboration with the Association of Certified Fraud Examiners.
- We also strengthened outreach initiatives through employee volunteerism and support for social enterprises.
- In addition to sharing investment knowledge through published articles, webinars, roadshows, exhibitions, and social media, we also participated in various industry-relevant financial literacy events.

## KEY OUTCOMES

'Highest Returns to Shareholders Over Three Years' and 'Highest Growth in Profit After Tax Over Three Years', The Edge Malaysia Centurion Club Corporate Awards 2023

Asset and Wealth Management

LSEG Lipper Fund Awards Malaysia 2024

Kenanga Malaysian Inc Fund for 'best Equity Malaysia Diversified – Malaysia Pension Funds over 10 Years' Kenanga Diversified Fund for 'best Mixed Asset MYR Flexible – Malaysia Pension Funds over 10 Years'

 Equity Broking [No. 1] retail stockbroker, with a 25.8% retail segment market share

'Best Overall Equities Participating Organisation (Champion)', Bursa Excellence Awards 2023

 Listed Derivatives Broking #1 Futures broker on Bursa Malaysia Derivatives with 29.6% market share

'Best Overall Derivatives Trading Participant (Champion)', Bursa Excellence Awards 2023

Maintained our inclusion in FTSE4Good Bursa Malaysia Index with an improved ESG score to 4.0 from 3.7

Net Profit: RM72.8 million	Dividend: 7.00 sen per ordinary share	13.5% growth in revenue	Return on Equity: 6.9%
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## Asset Under Administration: RM21.7 billion

Kenanga SuperApp is set to launch in 2024

276,163 accounts on Rakuten Trade as of December 2023

Gender Representation:

Male 49% Female 51%

Gender Pay Ratio:

Return to Work Rate from Parental Leave: 100%

58 employees received professional and role-based certification

Zero incidents of workrelated fatalities Improved turnover rate to 15.3% from 18.1%

'Energy-Efficient Building in Retrofitted Building', National Energy Awards 2023

23% reduction in electricity consumption at Kenanga Tower against baseline (average consumption of total usage in 2018 and 2019).

'Bank of the Year – Outstanding Sustainability Champion', Sustainability & CSR Awards 2023

Over 2,300 participants registered for our annual Fraud Awareness Week in FY2023

Direct positive impact to over 2,700 individuals in marginalised communities

Involved in over 110 financial literacy programmes

LEADERSHIP

MESSAGE

## **OUR SUSTAINABILITY STATEMENT**

#### INTRODUCTION

#### **ABOUT THIS STATEMENT**

Kenanga Investment Bank Berhad ("KIBB") and Its Group of Companies ("Kenanga Group" or "the Group") presents our Sustainability Statement 2023 ("Statement"), which complements our Sustainability Report 2023. This Statement provides a brief overview of our approach towards managing our stakeholder-relevant environment, social and governance ("ESG") topics, goals and performance.

Also outlined in this Statement, is our progress in integrating sustainability into our strategies, business practises, products, and services to provide long-term value to our stakeholders as we continue to innovate in the marketplace.

Following the release of our Sustainability Report in 2022, further enhancements have been made in this year's disclosures to include Scope 3 disclosure on employee commute.



#### **OUR SUSTAINABILITY STATEMENT**



## **OUR SUSTAINABILITY STATEMENT**

#### **Reporting Scope and Boundaries**

The contents of this Statement encompass full year data for the fiscal year ending December 2023, from 1 January 2023 to 31 December 2023 ("2023" or "FY2023"), which cover our operations in Malaysia, including our Kuala Lumpur-based headquarters - Kenanga Tower, branch offices and other business premises under the Group nationwide. All monetary values are reported in Malaysian Ringgit ("RM") and this Statement should be read together with our Sustainability Report 2023.



#### **Guidelines and Standards**

This Statement complies with Bursa Malaysia Securities Berhad ("Bursa Malaysia")'s Main Market Listing Requirements and has been prepared in reference to the Global Reporting Initiative ("GRI") Standards.

The GRI Content Index can be found on pages 88 to 91 of our Sustainability Report 2023.

We have further aligned our ESG disclosures with the following:

- Bursa Malaysia's Sustainability Reporting Guide (3<sup>rd</sup> Edition)
- United Nations Sustainable Development Goals ("UN SDGs")
- Recommendations of the Task Force on Climate-related Financial Disclosures ("TCFD")
- Joint Committee on Climate Change ("JC3")'s TCFD Application Guide for Malaysian Financial Institutions
- Bank Negara Malaysia's Climate Change and Principle-based Taxonomy ("BNM CCPT")
- United Nations Global Compact ("UNGC")'s Ten Principles
- Malaysian Code of Corporate Governance ("MCCG") by the Securities Commissions Malaysia ("SC")

#### **OUR SUSTAINABILITY STATEMENT**

In preparation of the Sustainability Report 2023, the ESG performance and disclosures were also benchmarked against internationally recognised ESG ratings and frameworks, primarily focusing on Financial Times Stock Exchange ("FTSE") Russell's ESG Ratings and industry-relevant Sustainability Accounting Standards Board ("SASB") indicators, which provide guidance on improving our reporting transparency and disclosures whilst reinforcing our sustainability strategies and direction.

The greenhouse gas ("GHG") emissions were calculated using the GHG Protocol Corporate Standard, an international assurance standard developed by the World Business Council for Sustainable Development and the World Resources Institute ("WBCSD/ WRI").

#### **Reporting Assurance**

The Group Sustainability Management Committee, Group Governance, Nomination & Compensation Committee, Audit Committee, and the Board of Directors have reviewed and approved the Sustainability Report 2023 and Sustainability Statement 2023, and we are continuously refining our data collection process to enhance our disclosures in future reports.

The Sustainability Report 2023 has undergone limited assurance by independent body, SIRIM QAS International Sdn Bhd, one of Malaysia's leading certification, inspection and testing bodies. The assurance process focused on four (4) key indicators: GHG emissions – Scope 1 and Scope 2, water consumption, employee diversity, as well as training and development. In preparing this report, we have adhered to best practice disclosure standards of our assurers and of the reporting field.

Refer to pages 99 to 101 of our Sustainability Report 2023 for the Independent Limited Assurance Statement.

#### Forward-Looking Statements Disclaimer

This Statement contains certain forward-looking statements relating to future performance where such statements are premised on current assumptions and circumstances, which could change due to various reasons, such as shift of stakeholders' ESG priorities. Various factors could cause actual results to differ materially from those expressed or implied by these forward-looking statements. As such, the forward-looking statement will be reviewed for its relevancy in our upcoming reports as needed.

#### Feedback and Accessibility

For more information, our Sustainability Report 2023 is also available on our corporate website <a href="https://www.kenanga.com">https://www.kenanga.com</a>. <a href="mailto:my/who-we-are/sustainability">my/who-we-are/sustainability</a>.

We welcome all feedback and comments, which can be directed to:

**Group Marketing, Communications and Sustainability** 

Kenanga Investment Bank Berhad

Level 17, Kenanga Tower, 237, Jalan Tun Razak, 50400 Kuala Lumpur, Wilayah Persekutuan, Malaysia.

Tel: +603-2172 2888

Email: groupmarcomm@kenanga.com.my



#### **SCAN HERE**

for more information and downloads.

# OUR HIGHLIGHT RECOGNITION



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#### FTSE4Good Bursa Malaysia ("F4GBM") Index December 2023 Review Results

In the latest December 2023's review of the FTSE4Good Index series, Kenanga has maintained its position and demonstrated improvement in its overall ESG ratings. In the review, the Group achieved an overall ESG score of 4.0 out of 5.0, showing an increase from our previous rating of 3.7.

The progress is primarily attributed to the enhanced performance in climate change-related topics within the Environmental pillar, while maintaining our perfect scores for the Governance pillar and high score for our Social pillars. Furthermore, Kenanga has surpassed the sector average scores, reflecting our ongoing commitment to align our business operations with sustainable and responsible practices.

Constituent of F4GBM index for the 2nd consecutive year

Top
11
in Percentile Ranking

Improved ESG Score to **4.0** from 3.7 a year ago, ahead of the overall financial services sector's average of 2.6.



# Kenanga Tower Wins 'Energy-Efficient Retrofitted Building' at National Energy Awards 2023

We are delighted to announce our win of the 'Energy Efficient Building in the Retrofitted Building' category at the esteemed National Energy Awards 2023. This prestigious recognition, conferred by the Ministry of Natural Resources, Environment, and Climate Change in collaboration with the Malaysian Green Technology and Climate Change Corporation, marks the culmination of dedicated efforts throughout the last two (2) years.

Through a collaborative partnership with a Malaysian-based climate-tech company, we implemented an advanced Al solution in the central air conditioning ("AC") system, which significantly contributes to Kenanga Tower's energy consumption. This overhaul, along with upgrades to the Air Handling Unit ("AHU") and installation of energy-efficient lighting throughout the premises, resulted in an overall energy reduction in 2022.

As we reflect on the progress we have made in such a short period of time, we reaffirm our commitment to continue driving sustainable practices and positive change within our enterprise and industry. We also remain steadfast in our pursuit of excellence and are committed to fostering a greener, more sustainable future for all.

As a financial institution, we acknowledge the significant role we play in contributing to the development of a sustainable future. Our commitment is rooted in integrating sustainability into our operations, generating shared value for all stakeholders. We consistently incorporate sustainability into our business practices and decision-making processes, recognising it as both a driver of risks and a source of opportunities.

#### **OUR ESG FRAMEWORK**

Our ESG Framework serves as a focal point for how we articulate our sustainability aspirations for the long-term. Anchored upon four (4) key pillars – Sustainable Economic Growth, Environmental Stewardship, Empowering People and Communities, and Good Governance – the Framework guides us in our efforts to address ESG issues that are material to our business.

#### **OUR SUSTAINABILITY VISION**

As a leading independent investment bank, Kenanga is committed to promoting and adopting business-relevant sustainable practices by embedding ESG in our core business strategies and operations, while considering the ESG risks and opportunities in shaping up sustainable investment products and services towards contributing to the best interests of our stakeholders.





















Integrate ESG factors into our business decisions and value chain and manage ESG risks and opportunities as we innovate to build a sustainable future.

#### Responsible Investment

Incorporate ESG factors into our investment processes, offer and promote sustainable products and solutions and take an active stewardship role in the companies in which we invest.

#### Digitalisation

Leverage technological advancements to develop secure, meaningful and innovative products and solutions that will help shape the future investing.



#### **Environmental Stewardship**

Promote climate positive culture within the organisation and relevant external stakeholders to attain a low carbon economy.

#### **Climate Impact**

Take ownership of climate risks and opportunities of our operations through monitoring environmental performance, identifying and practising behaviours to promote climate positive action and outcomes.























#### **Empowering People and Communities**

Create a positive impact on our employees, clients, and business associates, as well as communities in need.

#### **Diversity, Inclusion and Wellbeing**

Inculcate an equitable workplace culture that recognises the unique needs and contributions of employees and where employee rights, health, safety and wellness are promoted.

#### **Community Investment**

Enhance financial literacy for investors and the community through education. Reaching out to communities in need through targeted social investments and employee volunteerism.



Lead a responsible business underpinned by a robust compliance culture and high levels of ethical standards.

#### **Good Business Conduct**

Promote and embed good business conduct and high standards of integrity throughout the organisation, operate ethically and transparently and in compliance with applicable laws and regulations.

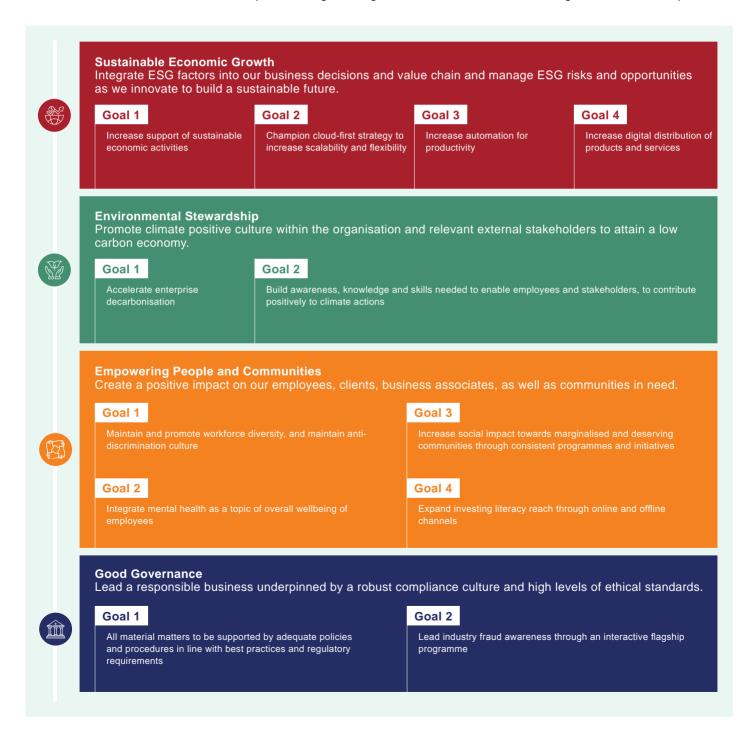


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#### **OUR SUSTAINABILITY GOALS AND ROADMAP**

In line with our ESG Framework, we formulated Sustainability Goals and Targets, as well as a three (3)-year Sustainability Roadmap ("the Roadmap") in FY2023 to operationalise and drive our sustainability vision and ambitions.

To facilitate the implementation of the Roadmap, ESG Key Performance Indicators ("**KPIs**") were integrated into the Balanced Scorecards ("**BSC**") of relevant roles including the Group Managing Director, as well as for the Head of Divisions and Departments, and which were cascaded across the Group, reinforcing the integration of ESG considerations throughout our business operations.



#### **OUR THREE (3)-YEAR SUSTAINABILITY ROADMAP 2023-2025**

# Strengthening ESG Foundation Strengthening ESG Sustainable Ecosystem 2023 2024 Amplifying ESG Impact Ecosystem

#### Objective

This Roadmap complements our Board-approved sustainability goals and targets, and supports the implementation of regulators' and rating agencies' requirements on sustainability disclosures which is translated to relevant KPIs.

2023

# Strengthening ESG Foundation

- Develop KPIs and targets for the identified 'Key Focus Areas' in the Group's Sustainability Framework
- group-wide readiness to embark on climate-related financial disclosures according to key regulators' requirements that are in line with the Bank Negara Malaysia Climate Change and Principle-based Taxonomy, and the Policy Document on Climate Risk Management and Scenario Analysis, as well as the Bursa Malaysia Sustainability Reporting Guide (3<sup>rd</sup> Edition)
- Upskill sustainability-relevant roles within the organisation and ensure alignment are in line with Bursa Malaysia Corporate Sustainability Practitioner Competency Framework
- Obtain assurance of our sustainability reporting process for data and enhance reporting credibility

# **Building Sustainable Ecosystem**

- Enhance sustainability governance structure with subcommittees/ working group with clear roles and responsibilities
- Promote sustainability culture and increase ESG literacy amongst the Group's stakeholders through targeted sustainability literacy programmes
- Identify and integrate ESG risks in group-wide risk management including climate risk throughout the Group's business operations as per updated materiality matrix

2025

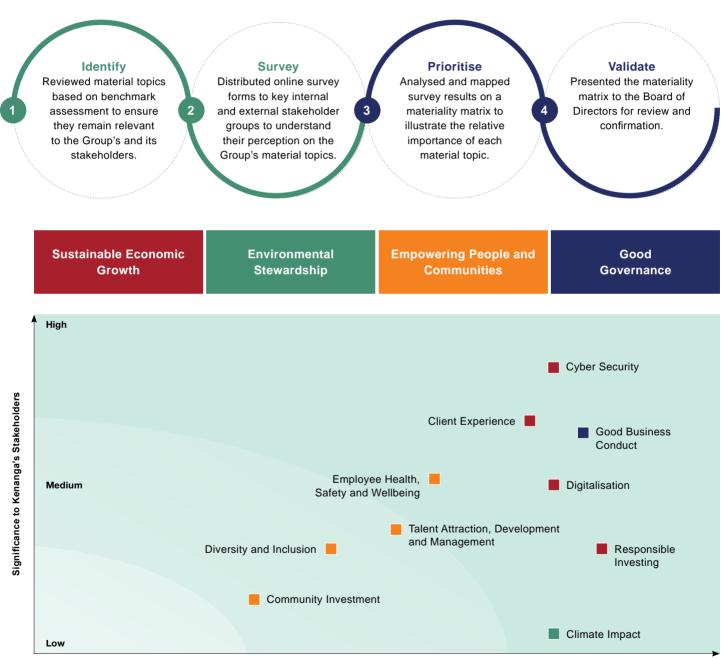
#### **Amplifying ESG Impact**

- Expand sustainable products and services while focusing on thematic and impact investing in sectors related to Water & Waste, Food Security, and Energy Transition, and others as relevant
- Fully integrate and increase our ESG due diligence practices across our business operations including sustainable value chain practices such as procurement and investment
- Adopt suitable sustainability ratings and standards for continuous improvement on sustainability performance

2024

#### WHAT IS MATERIAL TO US

Our biennal materiality assessment, which is driven by a four (4)-step process to identify and prioritise ESG topics that are relevant to the Group and its stakeholders was last conducted in 2022. The assessment ensures that we consider and integrate these ESG topics in identifying opportunities and risks in our business operations, as well as to further guide the Group's ESG strategy and reporting.



Significance to Kenanga's Business Operations

#### **OUR SUSTAINABILITY PROGRESS**



## **GOOD GOVERNANCE**



Lead a responsible business underpinned by a robust compliance culture and high levels of ethical standards.



**UN SDGs** 







#### **MATERIAL TOPICS:**



**Good Business Conduct** 



Regulatory Compliance

Goal 1

All material matters to be supported by adequate policies and procedures in line with best practices and regulatory requirements.

Goal 2

Lead industry fraud awareness through an interactive flagship programme.





#### **GOOD BUSINESS CONDUCT**

**GRI 205** 

Operating transparently, with integrity and accountability in compliance with applicable laws and regulations, and adopting the highest standards of professionalism, honesty, and ethics.

#### WHY IT MATTERS

The implementation of a strong governance foundation is critical for the Group's long-term value creation. It is imperative for us to instil a strong ethical and compliance culture that reflects the Group's zero-tolerance approach towards financial crimes.

#### **OUR APPROACH**

The Group strives to adopt principles and best practices of good governance and ensures Kenanga and its subsidiaries comply with regulatory guidelines issued by Bank Negara Malaysia, Bursa Malaysia Securities Berhad, and the Securities Commission Malaysia.

#### **KEY PROGRESS IN 2023**



Board Charters were updated to further enhance the existing climate risk governance and oversight



Enhanced overall sustainability governance structure with more defined roles and responsibilities in climate risk management



#### **REGULATORY COMPLIANCE**

Identifying, managing and responding to compliance risk across the Group, as well as cultivating a transparent ethical culture and educating employees to reflect the compliance behaviours of the organisation.

#### **WHY IT MATTERS**

One of our key priorities in adopting good governance practices includes fostering a compliance culture that empowers our employees to uphold high standards of integrity and vigilance in carrying out their responsibilities at work.

#### **OUR APPROACH**

A key component of our strategy to build an ethical culture involves designing training programmes and awareness initiatives that incorporate our principles of ethics and integrity. This ensures that these principles are reinforced, understood, and practiced by our employees at every level of our workforce. The Group's maintains a zero (0)-tolerance policy towards all forms of financial crime, including bribery, fraud, corruption, terrorism financing, money laundering, proliferation financing, and other illicit activities related to unethical business practices. To protect our operations and the broader financial system, we have developed and implemented internal policies, frameworks, and standards. We also continuously monitor and implement all corporate policies and frameworks at the Group to instill good governance values throughout the organisation.

#### **KEY PROGRESS IN 2023**



Enhanced the Group Whistleblowing Policy by replacing it with the Group Speak Up Policy, allowing employees to report concerns in good faith regarding behaviour, conduct, practices, actions or omissions that may be unlawful or not in line with the Group's policies



Other policy updates include Group Anti-Fraud, Bribery and Corruption Policy, Group Chinese Wall Policy, Group Code of Conduct for Vendors, Business Continuity Management Framework Policy, KIB Anti-Money Laundering, Countering Financing of Terrorism and Targeted Financial Sanctions ("AML/CFT/TFS") Procedure



Organised flagship annual event, the Fraud Awareness Week ("FAW"), for the seventh (7th) consecutive year in collaboration with the Association of Certified Fraud Examiners. The event attracted over 2,300 participants from various stakeholder groups, including regulatory bodies, enforcement agencies, professional organisations, financial institutions, educational institutions, public-listed companies, and Kenanga's third-party vendors and suppliers



Over 9,000 training hours related to compliances covering three key topics on anti-bribery and corruption, AML/CFT/TFS and anti-fraud





# SUSTAINABLE ECONOMIC GROWTH

Integrate ESG factors into our business decisions and value chain and manage our ESG risks and opportunities as we innovate to build a sustainable future.



**UN SDGs** 









#### **MATERIAL TOPICS:**

Digitalisation

Responsible Investing



Cyber Security



Client Experience

Goal 1

Increase support of sustainable economic activities.

Goal 2

Champion cloud-first strategy to increase scalability and flexibility.

Goal 3

Increase automation for productivity.

Goal 4

Increase digital distribution of products and services.



LEADERSHIP

MESSAGE

SUSTAINABILITY AT KENANGA

## RESPONSIBLE INVESTING

**GRI 3-3** 

Collaborating with asset owners, regulators and a wide range of market participants on ESG matters and ensuring that it takes place at the heart of the investment process.

#### **WHY IT MATTERS**

By investing in companies that are committed to sustainable practices, we can help create positive impact on the environment and society, while building long-term value and attracting investors who considers overall business sustainability in their investment decision-making process.

#### **OUR APPROACH**

We integrate ESG factors into our investment process by selecting companies that meet our ESG standards and avoiding those with unsatisfactory performances. Industries that do not align with our core ESG values, such as controversial weapons and adult entertainment, are excluded from investment considerations. Additionally, we exercise our voting rights in investee companies with substantial holdings, following our voting policy. This formal channel allows us to communicate our views, especially on ESG-related issues, and includes significant resolutions such as the appointment of auditors and board of directors, proxy contests, anti-takeover provisions, corporate governance matters, capital structure decisions, including mergers and acquisitions, and executive compensation. Furthermore, we actively engage with stakeholders across industries and investee companies to monitor and promote good ESG practices.

- Kenanga Investors Berhad and Kenanga Islamic Investors Berhad have been affirmed investment manager ratings ("IMR") of IMR-2 by the Malaysian Rating Corporation Berhad for the seventh (7th) consecutive year since first rated in 2017
- Appointed as asset manager for two (2) ESG mandates by notable Malaysian public asset owners which is a testament to Kenanga Investors Berhad's position as trusted fund in the sustainability space
- Kenanga Investors Berhad completed screenings for its fixed-income stocks and sector-specific assessments for equities, with a heightened focus on sectors bearing elevated ESG risks
- Total assets under management ("AUM") that underwent ESG assessment amounted to approximately RM10.0 billion, accounting for approximately 48% of our reported AUM
- Three (3) SRI funds launched under Kenanga Investors Sustainability Series, yields positive returns in 2023
- RM73.9 million (28%) of Kenanga Private Equity Sdn Bhd's portfolio are focused on the renewable energy sector
- RM44.6 million (7.4%) of loan and financing portfolio under Kenanga's Corporate Banking division in green lending and financing are related to renewable energy, green technology, and climate change mitigation activities
- Conducted in-depth engagement with a group of over twenty (20) companies on ESG matters, including climate change
- (i) Kenanga Research organised twelve (12) ESG-related webinar series and experiential visits as part of active engagement activities for corporate and institutional clients



**GRI 3-3** 

Leveraging technological advancements to develop innovative products and services, enhance and reinforce advisory operations and offer solutions that meet clients' needs.

#### **WHY IT MATTERS**

We recognise that strengthening our digital competitiveness is vital to our continued sustainability and growth, especially given the rapidly evolving financial landscape. Our goal is to optimise internal operational efficiency through digitisation, as well as to create an integrated and seamless digital experience that offers a suite of products.

#### **OUR APPROACH**

At Kenanga Group, our digitalisation strategy is premised on expanding our digital offerings to create a comprehensive approach to wealth creation. We also aim to streamline workflows through automation to boost efficiency. Additionally, we continue to enhance our IT governance for effective oversight of digital initiatives. Our objectives include optimising resources, speeding up digital implementation, and refining cost structures. Furthermore, we aim to forge strategic partnerships with technology leaders to drive innovation and deliver value to our customers. These efforts underscore our commitment to leveraging digitalisation to fuel growth and innovation in our business.

- Utilising AntChain's state-of-the-art Mobile Platform as a Service, the Kenanga SuperApp, a central platform for our financial and wealth solution, is expected to launch in 2024
- Treasury FX Platform is aimed at empowering clients to conduct online foreign currency trades and transfer funds internationally, is expected to launch in 2024
- The total AUM through Kenanga Digital Investing, which utilises fully automated Al-driven robo-advisors to simplify saving and investing, reached over RM235.0 million, catering to 23,396 clients
- A total of 19,410 new users signed up on Rakuten Trade, bringing the total customer base to 276,163, with a total of RM125.0 billion worth of stocks transacted since its inception in year 2017
- Project iLeap is a transformative initiative aimed at modernising our operations and enhancing efficiency through digitalisation. Since 2020, a total of 69 workflows have been digitised, with an additional four (4) workflows digitised in 2023. These include processes within Group Operations, Group Finance, Group Equity Business, Group Treasury, Equity Derivatives and Group Digital, Technology, and Transformation
- Enhanced client services through the implementation of digital onboarding processes and improvisation of back-end client management systems
- Accomplished the CCRIS Enhancement 2023, aligning with the Climate Change and Principle-based Taxonomy ("CCPT") framework and enabling the system to cover several key products



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#### **CYBER SECURITY**

**GRI 418** 

Implementing robust cyber security solutions through strategic partnerships to protect corporate and client information and enhance cyber security posture, and equipping employees with the knowledge and skills to recognise and prevent malicious activities from cyber threat actors.

#### **WHY IT MATTERS**

As we transition towards a future defined by digital innovation, cyber security issues have increasingly become more relevant and urgent to organisations. We aim to address cyber risks by actively monitoring developments in the cyber world and strengthening our cyber security measures across our operations.

#### **OUR APPROACH**

Our suite of IT policies forms a fundamental aspect of our IT governance which guides our management approach towards cyber risks and responses to security incidents.

#### **KEY PROGRESS IN 2023**

- Updated key policies related to Cyber Security including Data Loss Prevention Framework, Group Confidential Information Policy
- Three (3) topics on cyber security were included as webinar topics within the eighth (8th) annual regulatory seminar including phishing, zero trust and data governance
- Implemented Cloudflare to shield web applications from cyber attacks, enhanced security posture through advanced endpoint and identity protection to safeguard clients' and employees' data
- Conducted monthly cybersecurity awareness training in partnership with Sophos alongside with regular phishing email simulation as part of employees' education on phishing attacks



#### **CLIENT EXPERIENCE**

**GRI 417** 

Delivering positive client experience through customer service exellence, as well as innovative products and services.

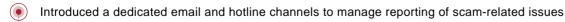
#### WHY IT MATTERS

As a homegrown brand that has evolved and grown over the last 50 years, we recognise that our success is the result of our relationships with our clients. Having served over 500,000 clients, we remain committed to continue delivering excellence through our products and services by putting our clients at the centre of all that we do.

#### **OUR APPROACH**

Guided by policies aligned to applicable laws and regulations, we aim to ensure our marketing materials and claims embody a commitment to ethical principles which prioritise accuracy and honesty. Through our client-centric approach, we aim to build lasting client relationships that will serve to fortify the foundation that sustains our business for the long term.

#### **KEY PROGRESS IN 2023**



Increased communication efforts to publish contents on website and social media platforms to increase awareness on scam and preventions measures

Refer to pages 43 to 58 of our Sustainability Report 2023 for more information on our approach and progress on Sustainable Economic Growth.



## ENVIRONMENTAL STEWARDSHIP



Promote climate positive culture within the organisation and relevant external stakeholders to attain a low carbon economy.



**UN SDGs** 







#### MATERIAL TOPICS:



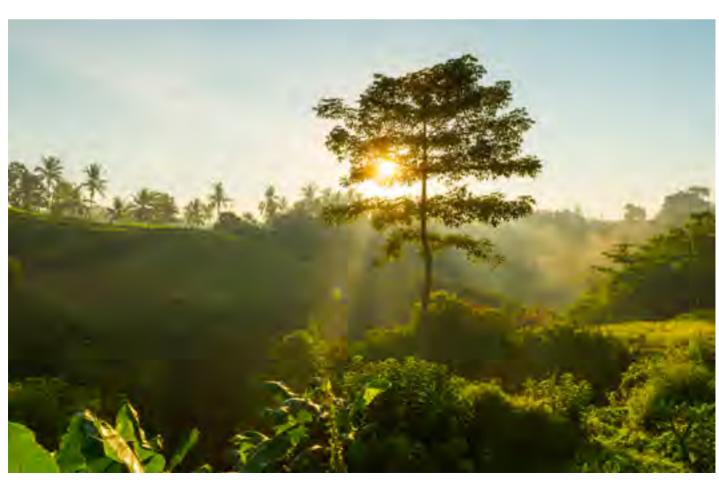
Climate Impact

Goal 1

Accelerate enterprise decarbonisation.

Goal 2

Build awareness, knowledge and skills needed to enable employees and stakeholders, to contribute positively to climate actions.



LEADERSHIP

MESSAGE

SUSTAINABILITY AT KENANGA



#### **CLIMATE IMPACT**

GRI 302, 303, 305, 306

Taking ownership of the climate impacts of our operations by monitoring environmental performance, identifying and practising behaviours promoting climate positive outcomes, and raising awareness of climate change and sustainability with internal stakeholders.

#### **WHY IT MATTERS**

Environmental stewardship is crucial for conserving resources and reducing environmental impact. Practices like energy efficiency cut costs and lower carbon emissions, helping to combat climate change. In addition, advocacy for environmental sustainability promotes broader societal change through education and policy influence.

#### **OUR APPROACH**

We aim to create a positive climate impact and reduce our carbon footprint by managing climate risks and promoting sustainability across our operations. As part of this effort, we encourage our employees to use resources responsibly, including electricity, water and paper. Our #GreenAtWork, is a month-long interactive campaign designed to raise awareness amongst our employees on the importance of adopting an environmentally friendly mindset.

#### **KEY PROGRESS IN 2023**

- Total Operational GHG Emission Scope 1 & Scope 2 for Kenanga Tower and Branch Offices: 3,639.5 tCO<sub>2</sub>e
- Scope 3 GHG Emission for Business Travel 444.8 tCO<sub>2</sub>e
- Scope 3 GHG Emission for Employee Commuting 4,320.4 tCO<sub>2</sub>e
- Total Energy Consumption 19,389.9 GJ
- Total Water Consumed for Kenanga Tower and Branch Offices 42,208.1 m³
- Total Waste Managed Responsibly 32,876 kg
- Refer to pages 59 to 65 of our Sustainability Report 2023 for more information on our approach and progress on Environmental Stewardship.

Key updates on climate risk management:

#### G Governance

Updated Board Charters and the Term of Reference of Board Committees, and Term of Reference for Group Risk Committee for enhanced oversight on climate risk governance

#### Strategy

Improved our reporting strategy on climate change risks and opportunities for the Board of Directors, providing detailed information on the Bank Negara Malaysia's Policy Document on Climate Change and Principle-based Taxonomy rating by sector, high climate risk exposure by counterparty, and the latest key climate-related developments in Malaysia and globally

#### R Risk Management

Updated our Enterprise Risk Management Framework to include climate change risk requirements, ensuring that the roles and responsibilities of the three lines of defense cover managing climate change-related risk. This includes describing how climate change risk is transmitted through economic activities to financial risks, and mapping/integrating climate-related risks into existing risk categories.

#### Metrics and Target

Developed a database/catalog for climate-related risk metrics, including GHG footprint, transition and physical metrics, and climate change targets for our portfolio companies

Refer to pages 24 to 32 of our Sustainability Report 2023 for more information on our approach and progress on how we manage our climate risk.



# **EMPOWERING PEOPLE AND COMMUNITIES**

Create a positive impact on our employees, clients, business associates, as well as communities in need.



**UN SDGs** 











#### **MATERIAL TOPICS:**



Diversity and Inclusion



Talent Attraction, Developmen and Management



Community Investment

#### Goal 1

Maintain and promote workforce diversity and maintain anti-discrimination culture.

#### Goal 2

Integrate mental health as a topic of overall well-being of employees.

#### Goal 3

Increase social impact towards marginalised and deserving communities through consistent programmes and initiatives.

#### Goal 4

Expand investing literacy reach through online and offline channels.





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#### **DIVERSITY AND INCLUSION**

GRI 405, 406

Inculcating a diverse and inclusive workplace culture by adopting equality and non-discriminative practices in human resource processes.

#### **WHY IT MATTERS**

Embracing diversity and inclusion enables us to attract a wider pool of talent, as well as to encourage new ideas and perspectives that help enhance our business. We aim to give our employees equal opportunities to succeed professionally, regardless of their age, gender, ethnicity and background. We strive to improve and maintain a healthy gender-balanced workforce through our focus on inclusivity that allows each individual to thrive in their careers.

#### **OUR APPROACH**

The Group is dedicated to fostering diversity and inclusion within our workforce as part of our sustainability commitment. We uphold ethical human resource practices, maintain a zero-tolerance policy for human rights violations, and ensure transparent communication on human rights for all employees. Additionally, we continuously strive to encourage two (2)-way, open communication with our employees through dialogues and discussions. Furthermore, our employee engagement programmes seek to promote the sharing of knowledge amongst our employees, celebrate diversity, and foster a sense of belonging.

- The Group became a signatory of Women's Empowerment Principles and an official partner of LeadWomen
- 51% of the overall workforce are female, average gender pay ratio men to women is 1:0.92
- Conducted several initiatives in conjunction with International Women Day 2023, to further promote gender equality amongst employees, including pop quizzes, the dissemination of online awareness material and #EmbraceEquity pose challenge
- Supported LeadWomen campaigns in empowering women in Science, Technology, Engineering, Arts and Mathematics, as well as healthcare and sports by engaging and insightful panel sessions and networking opportunities
- Encouraged more women to open trading accounts through the Bursa Securities #EqualityforEquity Campaign
- Collaborated with Tokenize, InvestingNote, and ShareInvestor to organise Invest Meet Up #3: Babe and Finance, focusing on empowering women to invest and breaking down barriers in areas on finance and investment
- Policy updates on prevention and eradication of sexual harassment at workplace followed by training for People Managers on this topic



#### **EMPLOYEE SAFETY, HEALTH AND WELLBEING**

**GRI 403** 

Safeguarding employees' safety, health, and wellbeing by promoting a safe and decent working environment.

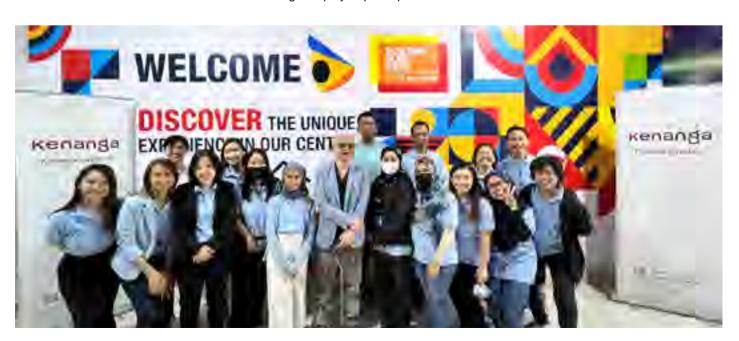
#### **WHY IT MATTERS**

We believe that the health, safety and wellbeing of our employees are essential to our success, as it is not only beneficial to our employees, but also to our business, promoting productivity, engagement, and overall satisfaction. We aim to create a safe working environment culture as we progressively promote overall wellbeing of our employees including physical and emotional wellness.

#### **OUR APPROACH**

The Group continues to exercise precaution to ensure we provide a safe and healthy work environment in line with the Occupational Health and Safety Act 1994 and make our best efforts to protect our workforce health, safety and wellbeing.

- Zero workplace injuries were reported in FY2023
- Conducted training on 'Basic Fire Safety' and 'Occupational Safety and Health in the Office' for Emergency Response Team and floor wardens
- Conducted various health-related programmes and talks to enhance employees' overall wellbeing which includes 'Mental Health & Wellbeing Advocacy Workshop for People Managers', 'Lower Back Pain and Methods of Prevention' as well as 'Diabetes Mellitus'
- Over 200 Kenanga Investors Berhad's staff and advisers participated in immersive empathy workshops led by visually impaired trainers from Dialogues Includes All ("**DIA**") Academy
- In conjunction with World Blood Donor Day, the Group organised a blood donation drive to raise awareness about the critical need for blood donation and encourage employee participation





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#### TALENT ATTRACTION, DEVELOPMENT AND MANAGEMENT

GRI 401,404

Designing the Group's training and development initiatives to respond to business needs, regulatory requirements, industry standards and people development principles.

#### **WHY IT MATTERS**

We understand that an agile and engaged workforce is critical to our organisation's long-term success. As such, the Group is committed to investing in our people while also providing technical, professional, and personal development opportunities. In doing so, we hope to provide our employees with the knowledge and skills they need to succeed in their careers.

#### **OUR APPROACH**

At Kenanga Group, we continue to uphold impartial and unbiased recruitment processes, as well as take a comprehensive approach to employee welfare, supporting their health and wellbeing holistically. We also adopt a comprehensive four (4)-pronged approach to our training and development initiatives, placing a central focus on personal growth of our employees in alignment with our evolving business needs. Performance management is vital to our operations, with annual reviews conducted by Business Units utilising a Balanced Scorecard framework. Additionally, progressive performance reviews occur throughout the year, leading to a formal annual appraisal involving all eligible employees. To ensure fairness, we employ three (3) key appraisal reviews: self-appraisal, evaluations by immediate supervisors, and performance moderation. Our human resource practices, including recruitment, performance management and talent development are consistently managed equitably.

- Invested over RM1.9 million on training and development
- Recorded over 40,000 training hours, with an average training hours per employee of 44.9 hours
- Supported 58 employees to obtain professional certifications from various programmes including Certification for Climate Risk by Institute of Chartered Bankers ("AICB"), Certification for Anti-Money Laundering Specialist by Association of Certified Anti-Money Laundering Specialists, Certification for Cybersecurity by National University of Singapore, and Certification for Financial Services (CFS) by AICB, amongst all
- Introduced the Tech Talents Programme, a three (3)-year effort addressing technology talent sourcing and retention
- 393 employees took part in ESG and sustainability-related trainings with 2,239.7 training hours were recorded
- Hosted a Sustainability Roadshow, aimed at promoting an understanding of ESG issues and trends, as well as the Group's sustainability journey and ambition, reaching out to over 170 employees
- Implemented structured coaching programme for targeted talents that connect experienced employees with talents seeking guidance
- Launched the Kenanga Leadership Programme which aims to provide participants with a comprehensive and targeted learning experience to develop participants' leadership potential
- Developed and rolled out Individual Development Plan for a more targeted role-based learning and talent development



#### **COMMUNITY INVESTMENT**

**GRI 413** 

Enhancing financial literacy and inclusion for clients and the community through education, and reaching out to communities in need through targeted social investments and employee volunteerism.

#### **WHY IT MATTERS**

We believe that supporting local communities is crucial for building a stronger and more resilient community, where people can thrive. To achieve this, we have been reaching out to communities in need through targeted social investments and active employee volunteerism.

#### **OUR APPROACH**

We have in place a Group Donation Policy which establishes a standardised approach for assessing and directing donation requests and community investments. Additionally, since 2022, we have implemented an employee volunteering mechanism since designed to foster a positive work culture, enhance relationships with stakeholders and contribute to social and environmental causes. This initiative provides employees with opportunities for both personal and professional growth.

- Invested over RM600,000 in community outreach programmes benefitting over 2,700 people
- Contributed 2,423 hours of volunteering service through outreach programmes to local communities
- Hosted a total of 119 financial-related programmes with over 7,800 participants recorded
- Refer to pages 66 to 87 of our Sustainability Report 2023 for more information on our approach and progress on Empowering People and Communities.









## BURSA MALAYSIA SUSTAINABILITY REPORTING **DISCLOSURES**

Indicator	Measurement Unit	2021	2022	2023
Bursa (Supply chain management)				
Bursa C7(a) Proportion of spending on local suppliers	Percentage	80.00	76.00	82.00
Bursa (Anti-corruption)				
Bursa C1(a) Percentage of employees who have received training on anti-corruption by employee category				
Key Management	Percentage	-	-	86.20
Senior Management	Percentage	-	-	80.50
Middle Management	Percentage	-	-	91.80
Junior Management	Percentage	-	-	91.50
Non-Executive	Percentage	-	-	36.60
Bursa C1(b) Percentage of operations assessed for corruption-related risks	Percentage	100.00	100.00	100.00
Bursa C1(c) Confirmed incidents of corruption and action taken	Number	0	0	0
Bursa (Data privacy and security)				
Bursa C8(a) Number of substantiated complaints concerning breaches of customer privacy and losses of customer data	Number	0	0	0
Bursa (Energy management)				
Bursa C4(a) Total energy consumption	Megawatt	0.00	0.00	0.00
Total Energy Consumption	Gigajoules	12,520.60	17,890.30	19,389.90
Bursa (Emissions management)				
Bursa C11(a) Scope 1 emissions in tonnes of CO2e	Metric tonnes	29.30	40.60	43.40
Bursa C11(b) Scope 2 emissions in tonnes of CO2e	Metric tonnes	2,549.60	3,284.80	3,596.10
Bursa C11(c) Scope 3 emissions in tonnes of CO2e (at least for the categories of business travel and employee commuting)	Metric tonnes	187.70	210.90	4,765.20
Bursa (Waste management)				
Bursa C10(a) Total waste generated	Metric tonnes	-	19.97	32.88
Bursa C10(a)(i) Total waste diverted from disposal	Metric tonnes	-	0.00	0.00
Bursa C10(a)(ii) Total waste directed to disposal	Metric tonnes	-	19.97	32.88
Bursa (Water)				
Bursa C9(a) Total volume of water used	Megalitres	18.500000	29.500000	42.200000
Bursa (Diversity)				
Bursa C3(a) Percentage of employees by gender and age group, for each employee category				
Age Group by Employee Category			_	
Key Management Below 30	Percentage	0.00	0.00	0.00
Key Management 30-39	Percentage	5.90	15.00	0.00
Key Management 40-50	Percentage	11.80	15.00	27.80
Key Management Above 50	Percentage	82.30	70.00	72.20
Senior Management Below 30	Percentage	0.00	0.00	0.00
Senior Management 30-39	Percentage	2.30	2.50	4.80
Senior Management 40-50	Percentage	46.50	52.50	50.00
Senior Management Above 50	Percentage	51.20	45.00	45.20
Middle Management Below 30	Percentage	0.40	1.60	0.60
Middle Management 30-39	Percentage	33.60	33.80	31.20
Middle Management 40-50	Percentage	36.50	35.80	39.00
Middle Management Above 50	Percentage	29.50	28.80	29.20
Junior Management Below 30	Percentage	46.40	42.20	40.40
Junior Management 30-39	Percentage	23.60	26.90	28.50
Junior Management 40-50	Percentage	22.10	21.10	20.00
Junior Management Above 50	Percentage	7.90	9.80	11.10
Non-Executive Below 30	Percentage	7.20	7.80	5.60
	. c.ccago	7.20	7.00	

External assurance No assurance

#### BURSA MALAYSIA SUSTAINABILITY REPORTING DISCLOSURES

Indicator	Measurement Unit	2021	2022	2023
Bursa (Diversity)	- Weastrement Offit	2021	2022	2023
Non-Executive 30-39	Percentage	23.20	20.00	18.70
Non-Executive 40-50	Percentage	39.90	37.40	40.20
Non-Executive Above 50	Percentage	29.70	34.80	35.50
Gender Group by Employee Category	· ·			
Key Management Male	Percentage	70.60	70.00	66.70
Key Management Female	Percentage	29.40	30.00	33.30
Senior Management Male	Percentage	60.50	60.00	59.50
Senior Management Female	Percentage	39.50	40.00	40.50
Middle Management Male	Percentage	46.60	47.50	46.60
Middle Management Female	Percentage	53.40	52.50	53.40
Junior Management Male	Percentage	47.40	46.70	47.00
Junior Management Female	Percentage	52.60	53.30	53.00
Non-Executive Male	Percentage	60.90	66.10	70.10
Non-Executive Female	Percentage	39.10	33.90	29.90
Bursa C3(b) Percentage of directors by gender and age group				
Male	Percentage	-	75.00	75.00
Female	Percentage	-	25.00	25.00
50-59	Percentage	-	25.00	25.00
60-69	Percentage	-	50.00	50.00
Above 70	Percentage	-	25.00	25.00
Bursa (Labour practices and standards)				
Bursa C6(a) Total hours of training by employee category			_	
Key Management	Hours	-		1,310
Senior Management	Hours	-	-	1,509
Middle and Junior Management	Hours	-	-	36,231
Non-Executive	Hours	-		1,018
Bursa C6(b) Percentage of employees that are contractors or temporary staff	Percentage	-		14.40
Bursa C6(c) Total number of employee turnover by employee category				
Key Management	Number	2	2	1
Senior Management	Number	5	5	3
Middle Management	Number	47	71	61
Junior Management	Number	106	149	129
Non-Executive	Number	8	22	14
Bursa C6(d) Number of substantiated complaints concerning human rights violations	Number	0	0	0
Bursa (Health and safety)				
Bursa C5(a) Number of work-related fatalities	Number	-	0	0
Bursa C5(b) Lost time incident rate ("LTIR")	Rate	-	0.00	0.00
Bursa C5(c) Number of employees trained on health and safety standards	Number	-	34	91
Bursa (Community/Society)				
Bursa C2(a) Total amount invested in the community where the target beneficiaries are external to the listed issuer	MYR	689,000.00	180,344.50	636,809.93
Bursa C2(b) Total number of beneficiaries of the investment in communities	Number	447	4,000	2,700

Internal assurance External assurance No assurance (\*)Restated

# THERE MUST BE PASSION FOR THE JOB AND A SENSE OF TRIUMPH WITH EVERY PUSH FORWARD.

#### **BIOGRAPHY**

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YM Tan Sri Dato' Paduka Tengku Noor Zakiah Tengku Ismail ("YM Tan Sri Dato' Paduka Tengku Noor Zakiah") co-founded Kenanga Investment Bank Berhad ("KIBB" or "the Company") in 1973 under the name K & N Kenanga Sdn Bhd and served as the Executive Chairman of the Company until January 2007.

In January 2010, she was re-designated as the Non-Executive Chairman of KIBB. Prior to this, she was a partner in a stockbroking firm, Hallam & Co., from 1964 to 1971.

She was the first (1st) lady member of the Kuala Lumpur Stock Exchange, now known as Bursa Malaysia Securities Berhad in 1964 and has over fifty (50) years of experience in the securities industry. She was one of the founders of the Association of Stockbroking Companies Malaysia ("Association") and was appointed as the President of the Association, a post she held until 1994 when she became its Chairman. She was made a Life Adviser to the Association when she retired as its Chairman in 1997.

YM Tan Sri Dato' Paduka Tengku Noor Zakiah was conferred the 'Lady Extraordinaire Award 2014' by the Ministry of Women, Family and Community Development Malaysia in recognition of her remarkable and exceptional contributions and achievements in the field of stockbroking. She also received the 'Ikon Peniagawati 2015' award from the Association of Bumiputera Women in Business and Profession, Malaysia (PENIAGAWATI) in recognition of her entrepreneurship, and for being the first (1st) Bumiputera lady in the field of stockbroking in Malaysia, where she has served for more than five (5) decades, since 1964. For being a pioneer in the industry, she was awarded an entry to the Malaysia Book of Records as 'The First Female Entrepreneur To Start Up A Stockbroking Company'. She was awarded 'Top 10 Asia - Outstanding Personality Award 2019' by Research House Asia for her contributions to the local financial and corporate world. The award was presented by YB Tuan Muhammad Bakhtiar bin Wan Chik, Deputy Minister of Tourism, Arts and Culture Malaysia.

Due to the mandatory regulatory requirement for the Board of Directors to comprise a majority of Independent Directors, YM Tan Sri Dato' Paduka Tengku Noor Zakiah relinquished her position as the Chairman and Non-Independent Non-Executive Director of KIBB on 28 January 2017. Following thereto, YM Tan Sri Dato' Paduka Tengku Noor Zakiah was appointed as Adviser, and in 2021 she was re-designated as Founder Emeritus & Adviser of Kenanga Group.



# YM TAN SRI DATO' PADUKA TENGKU NOOR ZAKIAH TENGKU ISMAIL

Founder Emeritus & Adviser

#### **Date of Appointment:**

- 1 February 2017 (Founder & Adviser of Kenanga Group)
- 27 January 2021 (Founder Emeritus & Adviser of Kenanga Group)

#### FOUNDER EMERITUS & ADVISER'S PROFILE





#### YAM TAN SRI DATO' SERI SYED ANWAR JAMALULLAIL

Chairman of the Board of Directors/ Independent Non-Executive Director

#### **Date of Appointment:**

1 July 2020

## Length of Tenure as Director (As at 31 March 2024):

Three (3) Years Nine (9) Months

## Shareholding in Kenanga Investment Bank Berhad ("KIBB"):

Nil

#### Membership of Board Committee(s):

Nil



Number of Board Meetings Attended in 2023

#### Academic & Professional Qualification(s)

- Bachelor of Arts in Accounting, Macquarie University, Sydney, Australia
- Chartered Accountant, Malaysian Institute of Accountants
- · Certified Practising Accountant (CPA) Australia
- Court of Emeritus Fellows, Malaysian Institute of Management

#### **Award**

 Chairman of the Year Award 2012 – 2013 by "The BrandLaureate", the Grammy Awards for The World's Best Brands by The World Brands Foundation

#### Present Appointment(s)

- · Chairman of Nestle (Malaysia) Berhad
- · Chairman of SP Setia Berhad
- Chairman of Lembaga Zakat Selangor
- · Chancellor of SEGi University
- Trustee of Yayasan Perpustakaan Raja Tun Uda

#### **Past Relevant Experiences**

- Chairman, Malaysia Airports Holdings Berhad
- · Chairman, Cahya Mata Sarawak Berhad
- · Chairman, Malakoff Corporation Berhad
- · Chairman, Media Prima Berhad
- Chairman, Malaysian Resources Corporation Berhad
- · Chairman, DRB-Hicom Berhad
- Chairman, EON Bank Berhad
- · Chairman, Uni Asia Life Assurance Berhad
- Chairman, Uni Asia General Insurance Berhad
- Chairman, Lembaga Tabung Haji Investment Panel
- Chairman, EON Capital Berhad
- · Executive Chairman, Realmild (M) Sdn Bhd
- · Executive Chairman, Radicare (M) Sdn Bhd
- · Chairman, Pulau Indah Ventures Sdn Bhd
- · Chairman, Uni. Asia Capital Sdn Bhd
- Independent Director, Maxis Communications Berhad
- · Independent Director, Bangkok Bank Berhad
- Group Managing Director, Amanah Capital Partners Berhad

#### Declaration

YAM Tan Sri Dato' Seri Syed Anwar Jamalullail has no family relationship with any Director and/ or major shareholder of KIBB. He also has no conflict of interest or potential conflict of interest, including interest in any competing business with KIBB or its subsidiaries.



#### ISMAIL HARITH MERICAN

Non-Independent Non-Executive Director

#### **Date of Appointment:**

26 August 2010

## Length of Tenure as Director (As at 31 March 2024):

Thirteen (13) Years and Seven (7) Months

## Shareholding in Kenanga Investment Bank Berhad ("KIBB"):

Nil

#### Membership of Board Committee(s):

 Member of the Group Governance, Nomination & Compensation Committee

> Number of Board Meetings Attended in 2023

#### Academic & Professional Qualification(s)

 Bachelor of Arts in History, University of Malaya, Malaysia

#### Present Appointment(s)

- · Managing Director of Zubaimas Realty Sdn Bhd
- · Chairman of Matrix Energy Capital (M) Sdn Bhd
- · Director of Alangseh Sdn Bhd

#### **Past Relevant Experiences**

- Non-Independent Non-Executive Director of K & N Kenanga Holdings Berhad
- · Managing Director of Straits Securities Sdn Bhd
- Employed by KIBB with the last position held as a Dealer's Representative (Institutions and International)
- Involved in the investment industry when he trained and worked with Strauss Turnbull & Co., a firm of stockbrokers in London
- Assistant Accountant in The Economist Newspaper Ltd
- Articleship at Peat, Marwick, Mitchell & Co. in London, United Kingdom

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#### Declaration

Ismail Harith Merican is the son of YM Tan Sri Dato' Paduka Tengku Noor Zakiah Tengku Ismail, a major shareholder of KIBB. He also has no conflict of interest or potential conflict of interest, including interest in any competing business with KIBB or its subsidiaries.



#### LUK WAI HONG, WILLIAM

Non-Independent Non-Executive Director

#### **Date of Appointment:**

- 1 November 2013 (Independent Non-Executive Director)
- 1 November 2022 (Re-designated as a Non-Independent Non-Executive Director)

## Length of Tenure as Director (As at 31 March 2024):

Ten (10) Years and Five (5) Months

## Shareholding in Kenanga Investment Bank Berhad ("KIBB"):

Nil

#### Membership of Board Committee(s):

- Member of the Group Board Risk Committee
- Member of the Group Board Digital Innovation & Technology Committee



Number of Board Meetings Attended in 2023

#### Academic & Professional Qualification(s)

 Bachelor of Arts (Honours), Concordia University, Montreal, Canada

LEADERSHIP

MESSAGE

- Masters of Urban Planning, University of Michigan, United States of America ("USA")
- Executive Fellowship awarded by the State of Washington, USA

#### Present Appointment(s)

- · Director of Investment of Cotton Tree Capital Ltd
- Non-Independent Non-Executive Director of Kenanga Investors Berhad ("KIB"), a wholly-owned subsidiary of KIBB
- Chairman and Non-Independent Non-Executive Director of Eq8 Capital Sdn Bhd (Formerly known as i-VCAP Management Sdn Bhd), a wholly-owned subsidiary of KIB
- Chairman of Investment Committee of KIB
- Member of the Audit and Risk Committee of KIB

#### **Past Relevant Experiences**

- Chairman of the Group Board Risk Committee, as well as Member of the Audit Committee, Group Governance, Nomination & Compensation Committee and Employees' Share Scheme Committee, KIBB
- Independent Non-Executive Director, K & N Kenanga Holdings Berhad
- Principal and Portfolio Manager of Pacific Advantage Capital, Hong Kong and Singapore
- Managing Director and Co-Head of Saba Proprietary Trading Group Asia in Deutsche Bank AG, Hong Kong
- Managing Director and Co-Head of Global Credit Trading and Principal Finance Asia in Deutsche Bank AG, Singapore
- Director and Head of Structured Credit Trading and Principal Finance Asia in Deutsche Bank AG, Singapore
- Senior Associate Director and Senior Credit and Derivatives Trader in Deutsche Bank AG, Singapore
- Senior Fixed Income Trader in HSBC Markets, Hong Kong
- Fixed Income and Credit Trader in Lehman Brothers Asia, Hong Kong and Japan
- Executive Fellow and Transportation Finance Specialist in the Office of Financial Management in the State of Washington, USA

#### Declaration

Luk Wai Hong, William has no family relationship with any Director and/ or major shareholder of KIBB. He also has no conflict of interest or potential conflict of interest, including interest in any competing business with KIBB or its subsidiaries.



#### JEREMY NASRULHAQ

Senior Independent Non-Executive Director

#### **Date of Appointment:**

1 June 2017

## Length of Tenure as Director (As at 31 March 2024):

Six (6) Years and Ten (10) Months

## Shareholding in Kenanga Investment Bank Berhad ("KIBB"):

Νil

#### Membership of Board Committee(s):

- · Chairman of the Audit Committee
- Member of the Group Governance, Nomination & Compensation Committee
- Member of the Employees' Share Scheme Committee
- Member of the Group Board Digital Innovation & Technology Committee

**10**/10

Number of Board Meetings Attended in 2023

#### Academic & Professional Qualification(s)

- Bachelor of Science (Agribusiness) Degree (with Distinction), Universiti Putra Malaysia
- Chartered Accountant, Malaysian Institute of Accountants ("MIA")
- Chartered Audit Committee Director, Institute of Internal Auditors Malaysia
- Fellow Member, Chartered Institute of Management Accountants ("CIMA"), United Kingdom
- Fellow Member, Institute of Corporate Directors Malaysia

#### Present Appointment(s)

Director of Sweeyet Development Sdn Bhd

#### **Past Relevant Experiences**

- Chairman of Urusan Teknologi Wawasan Sdn Bhd
- · Chairman of Malaysia Airports (Niaga) Sdn Bhd
- Independent Non-Executive Director/ Senior Independent Non-Executive Director, Chairman of the Board Nomination & Remuneration Committee, Chairman of the Whistleblowing Independent Committee, Member of the Board Audit Committee and the Board Finance & Investment Committee of Malaysia Airports Holdings Berhad
- Member of the Digital Technology Implementation Committee, Capital Market Advisory Committee, as well as its Oversight Committee in MIA
- Chairman of the MIA-Malaysian Qualifications Agency Joint Technical Committee and Disciplinary Committee in MIA
- Deputy President of CIMA, Malaysia Division for several years and had served on the council of the MIA for four (4) years from 1 July 2018 till 30 June 2022
- Committee Member of a few national organisations such as the Malaysian International Chamber of Commerce and Industry and the Federation of Malaysian Manufacturers
- Supply Chain Director for Unilever (M) Holdings Sdn Bhd, Malaysia and Unilever Singapore Pte Ltd, Singapore
- Commercial Director for Unilever (M) Holdings Sdn Bhd, Malaysia
- Regional Finance Manager for Unilever Asia Retail Foods
- Several senior financial and supply chain positions in Unilever (M) Holdings Sdn Bhd, P.T. Unilever Indonesia and Unilever Asia (S) Pte Ltd

#### Declaration

Jeremy Nasrulhaq has no family relationship with any Director and/ or major shareholder of KIBB. He also has no conflict of interest or potential conflict of interest including interest in any competing business with KIBB or its subsidiaries.



#### **NORAZIAN AHMAD TAJUDDIN**

Independent Non-Executive Director

#### **Date of Appointment:**

15 December 2017

## Length of Tenure as Director (As at 31 March 2024):

Six (6) Years and Three (3) Months

## Shareholding in Kenanga Investment Bank Berhad ("KIBB"):

10,000 Ordinary Shares

#### Membership of Board Committee(s):

- · Chairman of the Group Board Risk Committee
- · Member of the Audit Committee
- Member of the Group Governance, Nomination & Compensation Committee
- Member of the Employees' Share Scheme Committee

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Number of Board Meetings Attended in 2023

#### Academic & Professional Qualification(s)

- Bachelor of Science (Honours) in Mathematics, University of Leeds, United Kingdom
- Master of Business Administration (Finance), Edith Cowan University, Australia

#### Present Appointment(s)

- Independent Non-Executive Director of Kenanga Investors Berhad ("KIB"), a wholly-owned subsidiary of KIBB
- Independent Non-Executive Director of Kenanga Islamic Investors Berhad, a wholly-owned subsidiary of KIB
- Independent Non-Executive Director of Eq8 Capital Sdn Bhd (formerly known as i-VCAP Management Sdn Bhd), a wholly-owned subsidiary of KIB
- Member of the Investment Committee, and Audit and Risk Committee of KIB

#### **Past Relevant Experiences**

- Chairman of the Group Governance, Nomination & Compensation Committee and the Employees' Share Scheme Committee, as well as Member of the Group Board Digital Innovation & Technology Committee, KIBB
- · Chairman of KIB
- Chairman and Independent Non-Executive Director of Pacific & Orient Insurance Co. Berhad ("POI"), a subsidiary of Pacific & Orient Berhad
- Member of the Nomination Committee, Remuneration Committee, as well as the Audit Committee and Risk Management Committee of POI
- · Chairman of the Investment Committee of KIB
- Non-Independent Non-Executive Director and Member of the Risk Management Committee and Nomination & Remuneration Committee of Prudential BSN Takaful Bhd
- Deputy Chief Executive Officer of Bank Simpanan Nasional Berhad
- Manager, Treasury of DaimlerChrysler (M) Sdn Bhd
- Assistant General Manager, Treasury of KAF Discount Berhad
- Deputy Chief Operating Officer, Group Treasury & International Banking of EON Bank Berhad Group
- Senior Dealer, Treasury of Bank Bumiputra (M) Berhad

#### Declaration

Norazian Ahmad Tajuddin has no family relationship with any Director and/ or major shareholder of KIBB. She also has no conflict of interest or potential conflict of interest, including interest in any competing business with KIBB or its subsidiaries.



#### KANAGARAJ LORENZ

Independent Non-Executive Director

#### **Date of Appointment:**

26 December 2017

Length of Tenure as Director (As at 31 March 2024):

Six (6) Years and Three (3) Months

Shareholding in Kenanga Investment Bank Berhad ("KIBB"):

388,000 Ordinary Shares

#### Membership of Board Committee(s):

- Chairman of the Group Board Digital Innovation & Technology Committee
- · Member of the Audit Committee
- · Member of the Group Board Risk Committee

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Number of Board Meetings Attended in 2023

#### Declaration

Kanagaraj Lorenz has no family relationship with any Director and/ or major shareholder of KIBB. He also has no conflict of interest or potential conflict of interest including interest in any competing business with KIBB or its subsidiaries.

He has never been charged for any offence within the past five (5) years nor has he had any public sanction and/ or penalty imposed on him by any relevant regulatory bodies during the Financial Year Ended 31 December 2023.

#### Academic & Professional Qualification(s)

- Fellow Member, Institute of Chartered Accountants in England and Wales, United Kingdom
- Member, Malaysian Institute of Certified Public Accountants

#### Present Appointment(s)

Nil

#### **Past Relevant Experiences**

- Executive Director and Group Chief Executive Officer of GHL Systems Berhad
- · Managing Director of eNETS Pte Ltd
- General Manager International Business Development of Network for Electronic Transfers (Singapore) Pte Ltd
- Chief Executive Officer of The Payment Solutions Company Pte Ltd
- Vice President, Marketing Head and Vice President, Financial Controller & Chief of Staff in Citibank Berhad
- · Risk Manager of Citibank N.A., Australia and Malaysia



#### **CHOY KHAI CHOON**

Non-Independent Non-Executive Director

#### Date of Appointment:

13 December 2021

## Length of Tenure as Director (As at 31 March 2024):

Two (2) Years and Three (3) Months

## Shareholding in Kenanga Investment Bank Berhad ("KIBB"):

Nil

#### Membership of Board Committee(s):

- Member of the Group Governance, Nomination & Compensation Committee
- Member of the Group Board Risk Committee
- Member of the Group Board Digital Innovation & Technology Committee

**10**/10

Number of Board Meetings Attended in 2023

#### Academic & Professional Qualification(s)

- Master in Business Administration, Oklahoma University, United States of America
- Bachelor Degree in Commerce, University of New South Wales, Australia
- Attended the General Management Programme in INSEAD, France
- Fellow Member, Certified Practising Accountants, Australia
- Chartered Accountant, Malaysian Institute of Accountants

#### Present Appointment(s)

- Chairman of Kenanga Investors Berhad ("KIB"), a whollyowned subsidiary of KIBB
- Non-Independent Non-Executive Chairman of Zurich Life Insurance Malaysia Berhad and Zurich General Insurance Malaysia Berhad where he serves as a Member of the Audit Committee, Board Investment Committee, Risk Management and Sustainability Committee, and Nomination and Remuneration Committee of both companies
- Independent Non-Executive Director ("INED") of Hap Seng Plantations Holdings Berhad ("HSP") and a Member of the Audit Committee of HSP
- INED of MSM Malaysia Holdings Berhad ("MSM") and the Chairman of MSM's Audit, Governance and Risk Committee and a Member of its Investment and Tender Committee
- Non-Executive Director of Asian Banking School Sdn Bhd
- Non-Executive Director of Bond and Sukuk Information Platform Sdn Bhd
- Authority Member of the Labuan Financial Services Authority ("LFSA") and Chairman of the Audit Risk Management Committee of LFSA

#### **Past Relevant Experiences**

- Senior INED of Malaysia Marine and Heavy Engineering Holdings Berhad where he assumed the position as Chairman of the Board Audit Committee and a Member of the Nomination & Remuneration Committee
- Public Interest Director of Federation of Investment Managers Malaysia ("FIMM") where he also served as FIMM's Chairman of the Nomination and Remuneration Committee and Chairman of the Private Retirement Scheme Sub-Committee
- President/ Chief Executive Officer, Cagamas Berhad
- Senior General Manager, Head of Group Business Engineering, RHB Banking Group
- Chief Executive Officer, Morley Fund Management Ltd, Singapore
- Regional Finance & Planning Director, Asia, Aviva Insurance Asia Ltd
- Assistant General Manager ("GM") and GM, Commercial Union Assurance Berhad
- Senior Manager, Strategic Planning, Credit Corporation Malaysia Berhad ("CCMB"), Manager in various division of CCMB such as Corporate Planning Services, Commercial Division, Credit Division

#### Declaration

Choy Khai Choon is a Board representative of Cahya Mata Sarawak Berhad, a major shareholder of KIBB. He has no family relationship with any Director and/ or major shareholder of KIBB. He also has no conflict of interest or potential conflict of interest including interest in any competing business with KIBB or its subsidiaries.



#### **CHIN SIEW SIEW**

Independent Non-Executive Director

#### Academic & Professional Qualification(s)

 Bachelor of Science in Computer Science from University of Arkansas, United States of America

#### Present Appointment(s)

- Independent Non-Executive Director of AIG Malaysia Insurance Berhad
- Independent Non-Executive Director of Southern Steel Berhad ("SSB") and a member of SSB's Nomination Committee and Remuneration Committee

#### **Past Relevant Experiences**

- · Chief Digital Officer for IBM Malaysia
- Regional Sales Leader for IBM ASEAN Region
- Business Operation Leader for IBM ASEAN Region
- General Manager for Global Technology Services, IBM Malaysia

#### **Date of Appointment:**

1 June 2022

Length of Tenure as Director (As at 31 March 2024):

One (1) Year Ten (10) Months

Shareholding in Kenanga Investment Bank Berhad ("KIBB"):

Νil

#### Membership of Board Committee(s):

- Chairman of the Group Governance, Nomination & Compensation Committee
- Chairman of the Employees' Share Scheme Committee
- Member of the Group Board Risk Committee
- Member of the Group Board Digital Innovation & Technology Committee

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Number of Board Meetings Attended in 2023

#### Declaration

Chin Siew Siew has no family relationship with any Director and/ or major shareholder of KIBB. She also has no conflict of interest or potential conflict of interest including interest in any competing business with KIBB or its subsidiaries.

## GROUP MANAGING DIRECTOR'S PROFILE



#### **DATUK CHAY WAI LEONG**

**Group Managing Director** 

#### **Date of Appointment:**

17 May 2011

## Security Holding in Kenanga Investment Bank Berhad ("KIBB"):

6,820,000 Ordinary Shares and 4,000,000 Options Held under the Employees' Share Option Scheme

#### Academic & Professional Qualification(s)

• Bachelor of Business Administration (Major in Finance) (1987), National University of Singapore

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#### Directorship(s) in Public Company(ies)

- K & N Kenanga Holdings Berhad
- Securities Industry Development Corporation

#### Present Appointment(s)

- Bursa Malaysia Berhad
  - Member of Sustainability and Development Committee

#### **Past Relevant Experiences**

- · Bursa Malaysia Berhad
  - Independent Non-Executive Director (March 2013
     March 2019)
- Bursa Malaysia Derivatives Berhad
  - Non-Executive Director (September 2015 March 2019)
- · Bursa Malaysia Derivatives Clearing Berhad
  - Non-Executive Director (September 2015 March 2019)
- · RHB Investment Bank Berhad
  - Managing Director, RHB Investment Banking (2006 2011)
- RHB Banking Group
  - Director of Corporate and Investment Banking (2006 2011)
- · Standard Bank Group
  - Country Head, Malaysia and Head of Regional Origination for Southeast Asia (2002 2006)
- JPMorgan Chase Bank
  - Director, Head of Investment Banking Malaysia (2000 - 2002)
- Jardine Fleming, Hong Kong
  - Director, Investment Banking (1990 2000)
- · Bankers Trust, Singapore
  - Senior Investment Analyst (1987 1990)

#### Declaration

Datuk Chay Wai Leong has no family relationship with any Director and/ or major shareholder of KIBB. He also has no conflict of interest or potential conflict of interest, including interest in any competing business with KIBB or its subsidiaries.



#### **DATUK ROSLAN HJ TIK**

Executive Director.

Head of Group Investment Banking and Islamic Banking







#### **Date of Appointment:**

16 May 2011

#### QUALIFICATION(S)

- Bachelor of Science in Combined Studies (Accounting with Law) (1992), De Montfort University, Leicester, United Kingdom
- Advanced Certificate in Management, Massachusetts Institute of Technology, Boston, United States of America ("USA")

#### DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)

· K & N Kenanga Holdings Berhad

#### **RELEVANT EXPERIENCES**

- · RHB Investment Bank Berhad
  - Division Head/ Senior Vice President, Corporate and IB Services (2004 - 2011)
- · KAF Discounts Berhad
  - General Manager, Debt Capital Markets (2001 2004)
- Malaysian Rating Corporation Berhad
  - Vice President, Corporate Debt (1996 2001)
- Rating Agency Malaysia Berhad
  - Analyst, Rating Department (1994 1996)
- Maybank Finance Berhad
  - Officer, Corporate Marketing/ Share Margin Trading Unit (1993)

#### PRESENT APPOINTMENT(S)

- Representing KIBB as the Council Member of Malaysian Investment Banking Association ("MIBA") (Alternate Representative)
- Representing MIBA to the Chartered Institute of Islamic Finance Professionals (CIIF)'s Charter Governing Panel



#### DATUK LEE KOK KHEE

Executive Director, Head of Group Equity Business







Date of Appointment:

19 May 2011

#### QUALIFICATION(S)

 Certified Public Accountant (1993), The Malaysian Institute of Certified Public Accountants

#### **DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)**

ECML Berhad

#### **RELEVANT EXPERIENCES**

- · Tokyo Mitsubishi International (Singapore) Ltd
  - Vice President, Merger and Acquisition (1999 2000)
- Arab-Malaysian Merchant Bank Berhad
- Senior Manager, Corporate Finance (1992 1998)
- Ernst & Young
  - Senior Auditor (1988 1992)

#### PRESENT APPOINTMENT(S)

• Nil

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#### **DATUK WIRA ISMITZ MATTHEW DE ALWIS**

Chief Executive Officer/ Executive Director, Kenanga Investors Berhad







#### **Date of Appointment:**

10 February 2015



- Master in Business Administration with Distinction (1999), Southern Cross University Australia
- Bachelor of Business Administration (Economics and Finance) (1996),
- Royal Melbourne Institute of Technology, Australia Graduate Diploma in Marketing (1995), Chartered Institute of Marketing, United Kingdom
- Certified Financial Planner, USA (2002)
- Islamic Financial Planner (2018), Islamic Business & Finance Institute Malaysia
- Advanced Business Management Programme (2013), International Institute of Management Development (IMD) Lausanne, Switzerland
- ABS Executive Education (2017), University of Cambridge, United Kingdom

#### **DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)**

- Kenanga Investors Berhad
- Kenanga Islamic Investors Berhad Kenanga Trustees Berhad (formerly known as Kenanga Funds Berhad)
- Federation of Investment Managers Malaysia (FIMM)

#### RELEVANT EXPERIENCES

- Kenanga Investors Berhad
- Deputy Chief Executive Officer (2013 2015)

  ING Investment Management Asia Pacific/ ING Funds Berhad
  Executive Director/ Country Head (2005 2013)
- ING Insurance Berhad
  - Senior Manager, Marketing and Business Development (2003 -2005)
- MBF Unit Trust Management Berhad/ MBF Asset Management Head, Sales and Marketing (1998 - 2003)
- ARA (Asia Research & Consultancy) Consultancy Ltd
  - Asia Pacific Relationship Manager/ Account Director (1991 1998)

#### PRESENT APPOINTMENT(S)

- Chairperson of the Malaysian Association of Asset Managers (MAAM)
- Bursa Malaysia's Securities Market Consultative Panel (SMCP) Vice Chairman of the Institutional Investors Council Malaysia
- Member of the Joint Committee (BNM & SC) on Climate Change (JC3) Member of the Capital Market Graduate Programme Steering Committee (SC)
- Member of Securities Commission Malaysia's Assessment Review Committee (ARC) - Fund Management
- Member of the Sustainable Investment Platform Steering Committee -Malaysia Sustainable Investment Initiative
- Member of the Industry Competence Framework (ICF) Advisory Panel
- Investment Adviser for the Olympic Council of Malaysia's Trust
- Management Committee



#### MAHESWARI A/P G KANNIAH

Group Chief Regulatory and Compliance Officer







#### **Date of Appointment:**

1 June 2011

#### QUALIFICATION(S)

- Chartered Banker, Asian Institute of Chartered Bankers and the Chartered Banker Institute, United Kingdom
- Certified Fraud Examiner (CFE), Association of Certified Fraud Examiners ("ACFE"), USA/ Malaysia
- Fellow of the Malaysian Institute of Chartered Secretaries and Administrators ("MAICSA")
- Fellow Chartered Secretary and Chartered Governance Professional of the Chartered Governance Institute. United Kingdom
- Fellow (Life) of the Institute of Corporate Directors Malaysia ("ICDM"
- Certified Expert in ESG and Impact Investing, Frankfurt School of Finance & Management
- Specialist Diploma in Company Secretarial Practice
- Certified Capital Market Professional Compliance Advocate

#### DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)

Nil

#### RELEVANT EXPERIENCES

- RHB Investment Bank Berhad
  - Senior Vice President/ Head, Compliance (2007 2011)
- Malayan Banking Berhad
- Vice President/ Head of Group Compliance (2007)
- Maybank Investment Bank Berhad
- Vice President/ Head of Compliance Supervision (2002 -2007
- Malavan Banking Berhad
  - Corporate Services Department (1978 2002)

#### PRESENT APPOINTMENT(S)

- Board of Regents, ACFE, USA
- Director on the Board of ICDM
- Chairman of the Members Disciplinary Committee of ICDM
- Member of the Audit and Risk Management Committee of ICDM
- Member of the Membership Committee of ICDM
- Member of the Risk Management Committee of University Malaya
- Member of the Membership Committee of MAICSA
- Mentor for the Malaysia Australia Business Council Mentoring Program
- Honorary Member of the Director Members Community at LeadWomen



#### **CHEONG BOON KAK**

Group Chief Financial and Operations Officer







#### Date of Appointment:

1 November 2016

#### QUALIFICATION(S)

- · Member of Malaysian Institute of Accountants
- · Member of Certified Practising Accountant Australia
- · Member of Malaysian Institute of Certified Public Accountant
- Chartered Banker, Asian Institute of Chartered Bankers and the Chartered Banker Institute, United Kingdom

#### **DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)**

- Kenanga Trustees Berhad (Formerly known as Kenanga Funds Berhad)
- K & N Kenanga Holdings Berhad

#### **RELEVANT EXPERIENCES**

- · RHB Investment Bank Berhad
  - Head of Corporate Strategy (2008 2011)
- Sapura Crest Petroleum Berhad
  - General Manager, Group Accounts (2007 2008)
- RHB Securities Sdn Bhd
  - General Manager, Finance (2003 2007)
- · RHB Management Company Sdn Bhd
  - Assistant General Manager, Finance (1999 2003)

#### PRESENT APPOINTMENT(S)

• Nil



#### **AZILA ABDUL AZIZ**

Chief Executive Officer/ Executive Director & Head of Listed Derivatives, Kenanga Futures Sdn Bhd







#### **Date of Appointment:**

1 December 2012

#### QUALIFICATION(S)

- Bachelor Degree (Hons) in Finance (1996), MARA University of Technology ("UiTM")
- Diploma in Investment Analysis (1993), UiTM

#### DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)

Ni

#### RELEVANT EXPERIENCES

- Rashid Hussain Securities Sdn Bhd
  - Institutional Sales and Dealing, Regional Equities and Futures (1996 - 2000)
- · SBB Securities Sdn Bhd, Ipoh
  - Trainee Dealer's Representative (KLSE) (1995 1996)
  - Practical Training (1992)
- Perlis Plantations Berhad
  - Accounts Trainee (Finance Department) (1989)

#### PRESENT APPOINTMENT(S)

- Advisory Board Member of Women in Finance Awards Asia, Global Trading & Markets Media Group New York
- Member of FTSE Russell Bursa Malaysia Index Advisory Committee
- Member of FTSE Russell Bursa Malaysia Industry Advisory Forum
- Member of Derivatives Market Consultative Panel of Bursa Malaysia
- Global Primary Member of Futures Industry Association Inc (FIA), Washington DC
- Associate Member of Palm Oil Refiners' Association of Malaysia (PORAM)
- Member Representative for Malaysia Futures Brokers' Association (MFBA)



**CYNTHIA WOON CHENG YEE** Head of Group Treasury



LEADERSHIP

MESSAGE

**NIK HASNIZA NIK IBRAHIM** Group Chief Human Resource Officer







## **Date of Appointment:**

25 May 2017

#### QUALIFICATION(S)

Bachelor of Economics (1989), University of Western Australia

#### **DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)**

#### RELEVANT EXPERIENCES

- ECM Libra Investment Bank Berhad
  - Head of Treasury (2009 2012)
- Public Investment Bank Berhad
  - Manager, Treasury (1991 2008)
- KAF Astley & Pearce Sdn Bhd
  - Money Broker (1990 1991)
- Malaysian Tobacco Company Berhad
  - Management Executive (1989 1990)

#### PRESENT APPOINTMENT(S)

Nil







#### **Date of Appointment:**

1 July 2014

#### QUALIFICATION(S)

Bachelor of Science in Computer Science (1987), Indiana University, Indiana, United States of America

#### **DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)**

Nil

#### **RELEVANT EXPERIENCES**

- Kuwait Finance House Malaysia Berhad
  - Head, Human Capital (2012 2014)
- **INTI Education Group** 
  - Senior Vice President, Group Human Resource (2009 -
- Watson Wyatt (Malaysia) Sdn Bhd
  - Senior Advisor, Human Capital Group ("HCG") (2009)
- RHB Banking Group
  - Head, Group Human Resource (2008 2009)
- Watson Wyatt (Malaysia) Sdn Bhd
  - Senior Consultant, HCG (2006 2008)
- Mesiniaga-SCS Sdn Bhd
  - General Manager/ Director (1999 2006)
- Mesiniaga-Tactics Sdn Bhd
  - General Manager (1995 1998)
- Mesiniaga Sdn Bhd
  - Programmer Analyst, Systems Analyst, Development Services Manager and Business Development Manager (1987 - 1995)

#### PRESENT APPOINTMENT(S)



WOO KING HUAT Chief Credit Officer



TERENCE TAN KIAN MENG Group Chief Internal Auditor







#### **Date of Appointment:**

1 July 2015

#### QUALIFICATION(S)

 Bachelor of Commerce (Economics) (1991), Flinders University, South Australia

#### **DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)**

• Nil

#### **RELEVANT EXPERIENCES**

- · RHB Investment Bank Berhad
  - Vice President, Corporate and Investment Banking Services (2011)
- AmInvestment Bank Berhad
  - Associate Director, Debt Capital Market (2007 2010)
- OCBC Bank (M) Berhad
  - Assistant Vice President and Head, Investment Banking (2000 - 2007)
- · Oversea-Chinese Banking Corp. LTD
  - Assistant Manager (1997 2000)
- BSN Merchant Bank Berhad
  - Senior Officer, Corporate Banking/ Capital Markets (1996 1997)
- · Malaysian Industrial Development Finance Berhad
  - Project Officer (1994 1995)
- Diethelm Malaysia Sdn Bhd
  - Marketing Executive (1992 1993)

#### PRESENT APPOINTMENT(S)

Nil







#### Date of Appointment:

17 January 2011

#### QUALIFICATION(S)

- Bachelor of Commerce (Accounting) with Merit, University of New South Wales, Australia
- Certified Internal Auditor (The Institute of Internal Auditors, USA)
- · Fellow Certified Practising Accountant (CPA Australia)
- · Chartered Accountant, Malaysian Institute of Accountants
- Chartered Banker, Asian Institute of Chartered Bankers and the Chartered Banker Institute, United Kingdom

#### DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)

Nil

#### RELEVANT EXPERIENCES

- MCIS Zurich Insurance Berhad
  - Chief Internal Auditor (2009 2010)
- DIGI Telecommunications Sdn Bhd
  - Head, Financial and Operational Assurance (2006 2009)
- Astro All Asia Network PLC
  - Senior Manager, Financial and Operational Assurance (2004 - 2006)
- Bank Simpanan Nasional
  - Head of Compliance (2003 2004)
- Citibank Berhad
  - Assistant Vice President, Compliance and Control (1995 2003)

#### PRESENT APPOINTMENT(S)



#### **CHUAH SZE PHING**

Group Chief Sustainability Officer and Head of Group Marketing and Communications







#### Date of Appointment:

1 September 2012

#### QUALIFICATION(S)

- Bachelor of Commerce (Marketing) (1999), University of Melbourne, Australia
- Certified Expert in ESG and Impact Investing, Frankfurt School of Finance & Management
- · Certified in Climate Risk, Chartered Banker Institute

#### **DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)**

Ni

#### **RELEVANT EXPERIENCES**

- Hong Leong Financial Group
  - General Manager, Corporate Affairs and Public Relations (2010 - 2012)
- British American Tobacco PLC, London
  - Senior Manager, Corporate Brand and Publications (2007 2010)
- · British American Tobacco Malaysia
  - Senior Manager, Corporate Communications (2004 2007)
- Weber Shandwick Worldwide
  - Senior Consultant, Corporate and Financial Practice (2002 2004)
- · Accenture Malaysia
  - Change Management Analyst (2000 2002)

#### PRESENT APPOINTMENT(S)

Nil



LEADERSHIP

MESSAGE

#### **NORLIZA ABD SAMAD**

**Group Company Secretary** 







## Date of Appointment:

19 November 2012

#### QUALIFICATION(S)

- Chartered Governance Professional, Chartered Governance Institute, United Kingdom
- Associate, Malaysian Institute of Chartered Secretaries and Administrators

#### DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)

Nil

#### **RELEVANT EXPERIENCES**

- · Kenanga Investment Bank Berhad
  - Head, Prudential and Governance Supervision, Group Regulatory Division (2011 - 2012)
- · RHB Investment Bank Berhad
  - Assistant Vice President, Head, Compliance Strategy and Governance Supervision, Investment Banking Compliance (2008 - 2011)
- Affin Investment Bank Berhad
  - Vice President, Corporate Services Department (2004 -
- Malayan Banking Berhad
  - Senior Executive, Corporate Services Department (1994 2003)

#### PRESENT APPOINTMENT(S)



TAI YAN FEE Group Chief Risk Officer



**VAITHIYANATHAN MADAVAN**Head of Group Operations







#### **Date of Appointment:**

1 August 2017

#### QUALIFICATION(S)

- Bachelor of Business Administration (1995), Universiti Kebangsaan Malaysia
- Persatuan Pasaran Kewangan Malaysia (1997)

#### **DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)**

• Ni

#### RELEVANT EXPERIENCES

- Citibank Berhad
  - Country Market Risk Manager, FX, Rates and Liquidity (2011 - 2015)
  - Trader, Treasury Structured Product/ Interest Rate Derivatives (2005 2010)
- · AmMerchant Bank Berhad
  - Trader, Treasury Structured Product/ Interest Rate Derivatives (2001 2004)
  - Corporate Sales, Treasury (1997 2000)

#### PRESENT APPOINTMENT(S)

• Nil







#### **Date of Appointment:**

1 January 2021

#### QUALIFICATION(S)

- · Malaysian Institute of Accountants (2001)
- The Association of Chartered Certified Accountants (2000), United Kingdom

#### **DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)**

ECML Berhad

#### RELEVANT EXPERIENCES

- · Kenanga Investment Bank Berhad
  - Head, Group Compliance (2017 2020)
- Bursa Malaysia Berhad
  - Head, Equities Surveillance (2015 2017)
  - Head, Intermediaries Supervision (2010 2015)
- Malaysia Derivatives Exchange Berhad
  - Audit & Compliance (2001 2004)
- COMMEX Malaysia
  - Audit & Compliance (1998 2001)

#### PRESENT APPOINTMENT(S)



IAN W. LLOYD
Chief Digital Officer



LOW JIA YEE Chief Technology Officer







#### **Date of Appointment:**

3 January 2022

#### QUALIFICATION(S)

- Master of Business Administration (MBA) (2010), Warwick Business School, University of Warwick, United Kingdom
- MSc, Information Systems & Technology (2006), Drexel University, Pennsylvania, USA

#### DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)

• Nil

#### **RELEVANT EXPERIENCES**

- MatchMove Pay (Singapore & Malaysia)
  - Vice President, Head of Banking-as-a-Service (BaaS) Strategy & Delivery (2019 - 2021)
- CIMB (Malaysia)
  - Digital Entrepreneur in Residence & Group Enterprise Architect (2016 - 2019)
- · Deloitte (United Kingdom)
  - Business & Technology Consulting Advisor, Financial Services (2011 - 2016)

#### PRESENT APPOINTMENT(S)

Nil







#### **Date of Appointment:**

9 May 2022

#### QUALIFICATION(S)

 Bachelor of Software Engineering (2003), Coventry University, United Kingdom

#### **DIRECTORSHIP(S) IN PUBLIC COMPANY(IES)**

Ni

#### **RELEVANT EXPERIENCES**

- · MetLife, Inc.
  - Head of Product and Platform Engineering Asia (2022)
  - Head of Enterprise Architecture Asia (2019 2021)
- DHL
  - Principal Architect (2012 2019)
- Hewlett-Packard
  - Development Manager (2011 2012)
  - Software Architect (2009 2011)
- Firium Solution Sdn Bhd
  - Technical Lead (2006 2009)
- Others
  - Software Engineer (2003 2006)

#### PRESENT APPOINTMENT(S)

 PIKOM (The National Tech Association of Malaysia) CIO Chapter Member

#### Unless otherwise stated herein

- All members of the Senior Management Team do not have any family relationships with any Director and/ or major shareholder of KIBB.
- · None of the Senior Management Team have conflict of interest or potential conflict of interest, including interest in any competing business with KIBB or its subsidiaries.
- None of the Senior Management Team have been convicted of any offence within the past five (5) years nor have they been imposed any penalty by the relevant regulatory bodies during the financial year.
- Directorship indicated herein reflects the directorship in public companies.