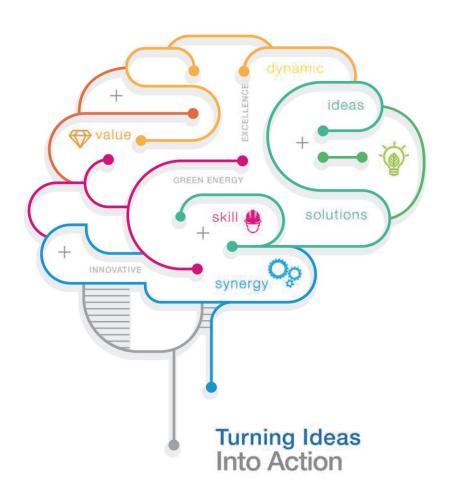


# **UEM Edgenta Berhad 54<sup>th</sup> Annual General Meeting**

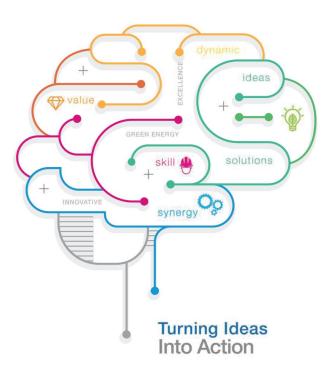


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uemedgenta.com

# **Contents**





- 1. Overview and Highlights
- 2. Business Performance
- 3. Capital Structure
- 4. Shareholder Return
- 5. Outlook and Strategy
- 6. Conclusion and Key Messages
- 7. Response to MSWG Questions

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# Section 1 Overview and Highlights



# **OUR YEAR IN SUMMARY**

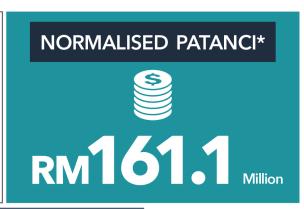
### We accomplished what we set out to do

 Acquisition of UEMS Acquisition of KFM Growth of business • First year of new Township Management Services • New Utilities Relocation service by Infra Services • Regional footprint expanded to Singapore, Taiwan, Indonesia and UAE Regional expansion Now present in 12 countries Established the Command & Contact Centre Technology & Community Management platform deployed innovation Partnership with Microsoft for Smart FM Services Integration & • Increased collaboration, cross-selling and insourcing between rationalization divisions

## **FY2016 KEY FINANCIAL HIGHLIGHTS**









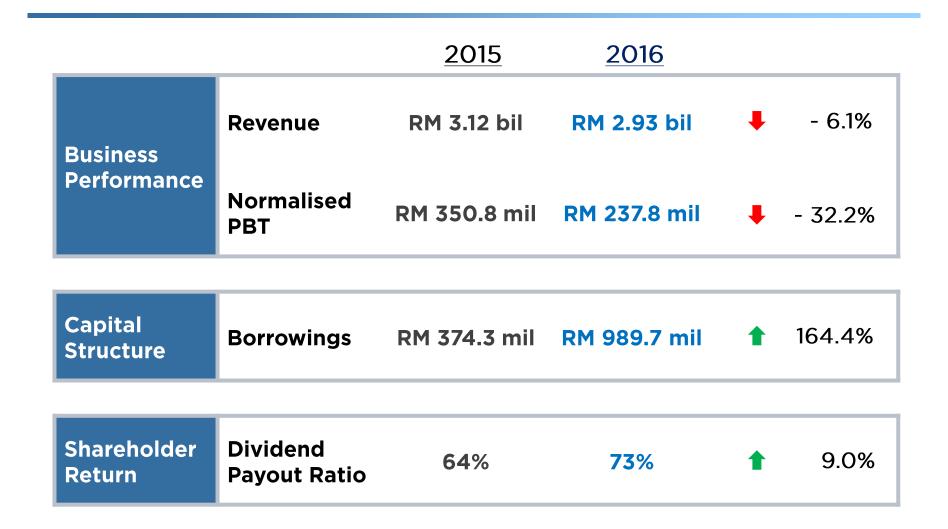


<sup>\*</sup> Normalised PBT and Normalised PATANCI are derived after excluding one-off goodwill impairment for Opus Stewart Weir ("OSW") in Canada and the Australian operations, the impairment loss on a 49.9% joint venture of OSW, as well as the acquisition expenses for Asia Integrated Facility Solutions Pte Ltd and KFM Holdings Sdn Bhd.

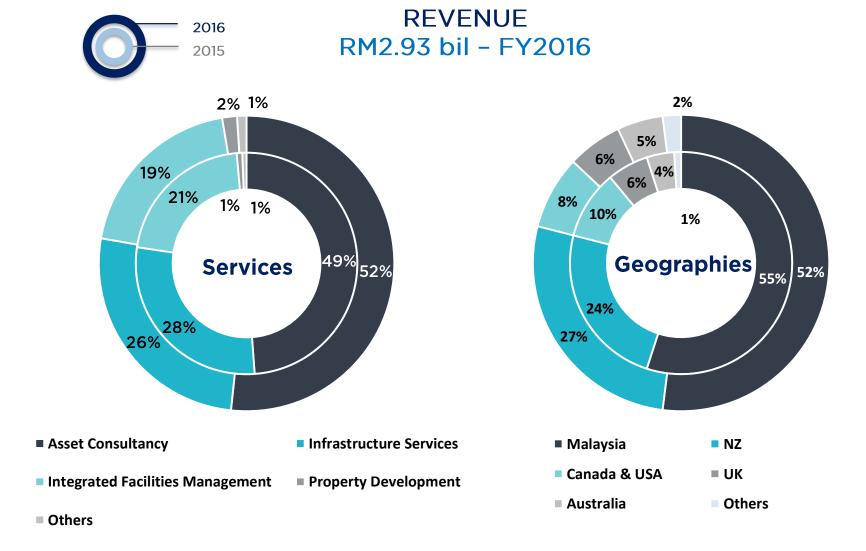
# Section 2 **Business Performance**



# **OUR FINANCIAL REPORT CARD**

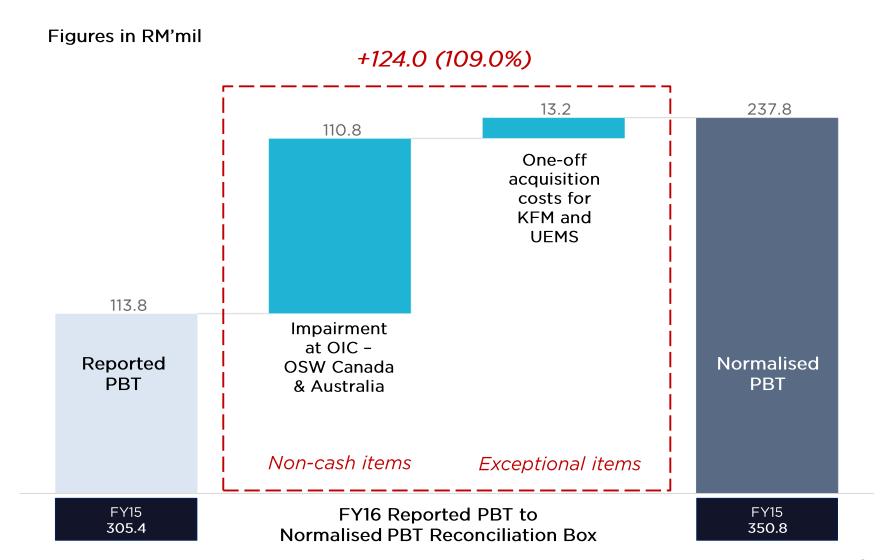


# **REVENUE BREAKDOWN**



# **FY2016 NORMALISED PBT IS RM237.8 MIL**

# After adding back Non-Cash & Exceptional Items in Reported PBT



# **OUR SERVICE OFFERINGS IN 2016**

Asset Consultancy



Infra Services



Healthcare Services



Facilities Services



**Energy Services** 



Township Management Services



Environmental & Material Testing Services



#### **ASSET CONSULTANCY**

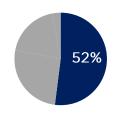
### Weathered through headwinds and projecting a better year ahead

- Opus Malaysia is well placed to participate in national infrastructure projects such as the Pan Borneo Highway
- Opus International Consultants (OIC) is moving from geographic focus to global sector focus: Transport, Buildings and Water
- ► We fully impaired the geomatics business in Canada and closed some offices in Australia.
- We also intend to strengthen our presence in Indonesia.

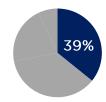
Revenue RM 1.52 bil

Normalised PBT RM 92.6 mil ▼25.1%





Share of UEMEd's NPBT %





Women And Children Hospital



Auckland Motorway, New Zealand

#### INFRA SERVICES

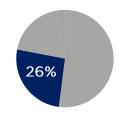
## Completion of one-off projects in 2016

- We now manage and maintain over 2,500km of expressways and roads across the nation
- ► Completion of one-off projects include Fourth Lane Widening works in 2015 and Bayan Lepas Expressway in Q2-2016
- New project wins in 2016: 5-year Routine Maintenance contract for the East Coast Expressway 2 ("ECE2") & Utilities Relocation works worth RM87.0mil for the MRT2 project
- Setting up PT Edgenta PROPEL and establish a presence in Indonesia

North-South Expressway

## Revenue RM 763.2 mil ▼14.3%

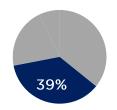
Share of UEMEd's Rev %



# Normalised PBT RM 93.6 mil

**▼22.7%** 

Share of UEMEd's NPBT %





Cikopo-Palimanan toll road

## **INTEGRATED FACILITIES MANAGEMENT (IFM)**

Grew commercial healthcare and green IFM businesses from UEMS and KFM acquisitions

Healthcare Services



Facilities Services

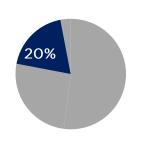


**Energy Services** 

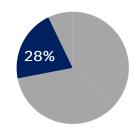


Revenue RM 575.0 mil ▼13.3% Normalised PBT RM 64.5 mil

Share of UEMEd's Rev %



Share of UEMEd's NPBT %



Revenue

RM 460.8 mil RM 113.9 mil RM 0.3 mil

Normalised PBT

RM 46.0 mil RM 18.5 mil -



Biomedical Engineering Maintenance Services (BEMS)



Portering services



Medini township in Nusajaya, Johor



Command and Contact Centre

#### IFM - HEALTHCARE SERVICES

# Outperformed other concessionaires, further cementing our status as the foremost HSS provider

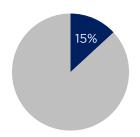
- ► First full-year of providing HSS to public hospitals in Northern region, following a new Concession Agreement ("nCA")
- ► First to obtain all 4 management systems certifications for the nCA 12 months ahead of schedule
- ► Achieved 1-star Energy Management Gold Standard ("EMGS") rating for 6 hospitals by ASEAN Energy Management Scheme ("AEMAS")



Hospital Sultanah Bahiyah, Alor Setar - certified as 1-star EMGS

### Revenue RM 443.3 mil ▼32.0%

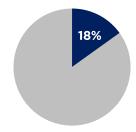




# Normalised PBT RM 42.3 mil

**▼63.4%** 

Share of UEMEd's NPBT %





Hospitals Maintained by UEMEd are certified by AEMAS

## IFM - HEALTHCARE SERVICES (UEMS)

Growth of our commercial business via the successful acquisition of UEMS

- The acquisition of UEMS allows us to grow the commercial healthcare market segment
- Numerous new contract wins in all three of its markets; including:
  - ► Singapore: National University Hospital Singapore Pte Ltd & Bright Vision Hospital
  - ► Taiwan: Kaohsiung Veterans General Hospital & Taichung Veterans General Hospital
  - Malaysia: Island Hospital & Assunta Hospital
- ▶ Received Enterprise 50 ("E50") 2016 Award for the 2nd time and ranked Top 3 out of the 50 recipient companies in 2016

#### Selected Key Clients of UEMS

















# Revenue RM 17.5 mil\*

# Normalised PBT RM 3.7 mil\*

\* Share of contribution from Healthcare - Commercial to UEMEd's total revenue and NPBT is minimal at 1% and 2% as the acquisition of UEMS was completed on 15 Dec 2016 (only 2 weeks results of UEMS were consolidated)



Khoo Teck Puat Hospital managed by UEMS

#### **IFM - FACILITIES SERVICES**

Growth of our solutioning capabilities via the successful acquisition of KFM

- Acquisition of KFM enhances our provision of innovative solutions for the built environment that are green, smart and connected
- ► Contract wins for 2016 include Malaysia Airlines Berhad, Silterra Malaysia Sdn Bhd, Tune Hotels, and Deira Zone 3 awarded by WASL (Dubai).
- ► KFM was awarded Malaysia Productivity and Innovation Class membership by the Malaysia Productivity Corporation and Commercial Project Leadership Award at the Malaysia Green Building Confederation (MGBC) Annual Dinner & Awards 2016

#### Selected Key Clients of KFM







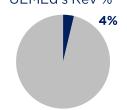






### Revenue RM 113.9 mil ▲ >100%

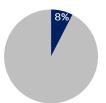
Share of UEMEd's Rev %



# Normalised PBT RM 18.5 mil

**A** >100%

Share of UEMEd's NPBT %





Lift maintenance performed as part of FEMS services

#### **IFM - ENERGY SERVICES**

Command and contact centre commenced operations as of Q4 2016 Enhanced service offerings via partnership with Microsoft Malaysia

- ► Incorporated Edgenta Energy Projects Sdn Bhd (EEP), which facilitates the financing of energy projects
- ► Following from last year, we are monitoring the energy consumption of 33 government hospitals that is managed under our concession in Peninsular Malaysia
- Signed 3 year partnership with Microsoft Malaysia to develop Smart Facilities Management Solutions



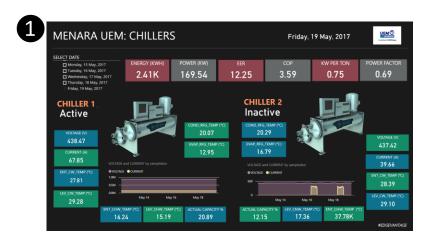
Microsoft Azure IoT Hub and Machine Learning now powers our CnC



GBI consulting services provided to Tune Hotel, KLIA2

#### PARTNERSHIP WITH MICROSOFT MALAYSIA

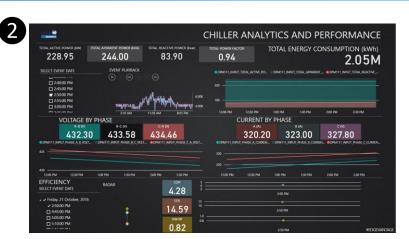
Case Study: Chillers



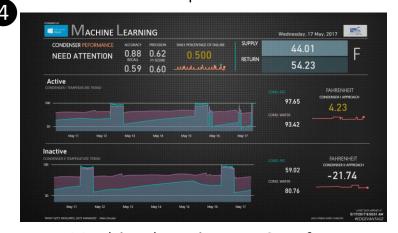
Overview of chiller performance



Enhanced analytics based on userdefined parameters - Comfort Performance



Analytics and performance based on various parameters



Machine learning on Comfort Performance using Microsoft Azure

#### **OTHERS - TOWNSHIP MANAGEMENT SERVICES**

## New township management service launched

- Our township management business now services
  - 17 residential and commercial buildings, the Medini Town estate, and
  - 3 commercial buildings in South Johor

## Revenue RM 15.8 mil

# Normalised PBT RM 1.4 mil

No variance is shown here as this is the first year Township Management Services is recognised as a business unit



The Medini Township



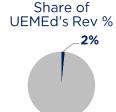
Bangunan Sultan Ismail, Nusajaya maintained as part of Township Management Services

#### PROPERTY DEVELOPMENT

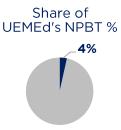
New development, Chymes, completed with CCC



# Revenue RM 47.7 mil ▲ 88.5%



# Normalised PBT RM 8.6 mil



- Chymes completed and ready for moving in since April 2017
- Located at Jalan Gurney, within a 2km radius from KLCC
- ▶ A Green Building Index (GBI) certified building
- ► Facilities include:
  - Infinity pool with a view of KLCC
  - Sky gym, BBQ areas
  - Hammock gardens
  - In-house kindergarten and cafeteria
  - Multi-purpose hall and squash court



## CHANGES TO OUR CAPITAL STRUCTURE

Gearing Ratio remains healthy at 0.64x

▲ 0.4x

Increase in acquisition funding to acquire UEMS

RM575.9 million

Increase in debt from consolidation of KFM balance sheet

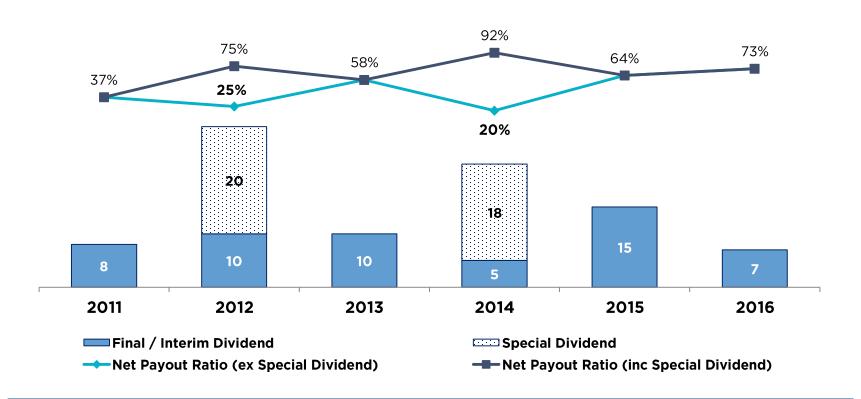
RM109.7 million

# Section 4 Shareholder Return



#### DIVIDEND

Dividend payout of 7 sen (73% ratio) for FY2016 exceeds our Dividend Policy of distributing up to 70% of PATANCI



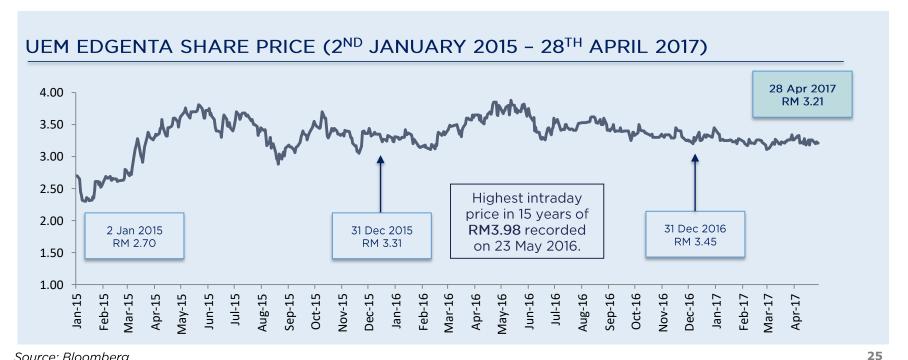
# Dividend policy unchanged Up to 70% of PATANCI

# SHARE PRICE PERFORMANCE

# 23% increase in Market Capitalisation

(from RM2.20 billion on 2 January 2015 to **RM2.70 billion** as at 28 April 2017)

Total Shareholder Return of 35.2%



Source: Bloomberg

# **AWARDS**



BrandLaureate Most
Sustainable Brand
Awards 2016-2017
Brand Excellence in
Integrated Assets
Solutions Winner



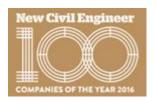
2017 Frost & Sullivan
Malaysia Facilities
Management
Company of the
Year Award for 2nd
Year Running



2016 Frost & Sullivan Malaysia Facilities Management Company of the Year Award



Inclusion in
FTSE4Good Bursa
Malaysia Index for
Strong Environmental
Social & Governance
Practices for 2<sup>nd</sup> Year
Running







Malaysia
Productivity &
Innovation Class
(MPIC) Membership
received by KFM
Holdings



Commercial Project
Leadership Award
awarded by the
Malaysia Green
Building
Confederation (MGBC)
to KFM Holdings



Forbes Asia's "Best Under A Billion" 2015

New Civil Engineer
100 Company of the
Year 2016 Award
won by Opus
International
Consultants

Energy Management Gold Standard (EGMS) Certification One Star rating received by Edgenta Mediserve for 6 hospitals



# **UEM EDGENTA MOVING FORWARD**

Streamlined to provide 3 Key Offerings across 4 Sectors

Asset Consultancy



Infra Services



Healthcare Services



Facilities Services



**Energy Services** 



Township Management Services



Environmental & Material Testing Services



#### STREAMLINED BUSINESS SEGMENTATION







HEALTHCARE

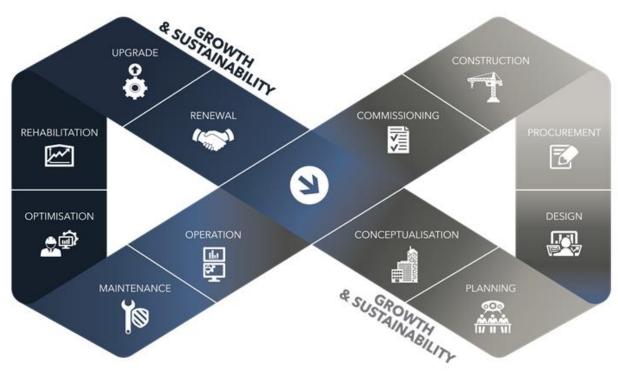
INFRASTRUCTURE

REAL ESTATE

WATER

# SERVICING THE ASSET LIFE CYCLE

End to end services in 3 key offerings across 4 core sectors



3 OFFERINGS

4 SECTORS



# **HEALTHCARE SECTOR**

Expand commercial business and drive cost efficiencies

UEMEd Key Focus Areas for 2017 New markets: Taiwan and Singapore (via UEMS)

Expand commercial healthcare business

New technology applications



Leverage on UEMS' markets in Singapore and Taiwan





Expand offerings to the commercial sector via UEMS



Utilising technology to provide enhanced services

# INFRASTRUCTURE SECTOR

New contracting and service delivery model to keep us at the forefront of network management consultancy and maintenance space

UEMEd Key Focus Areas for 2017

New contracting and service delivery model

Technology enablers

New markets: Indonesia (PT Edgenta Propel)



Enhanced service delivery under new model



Technology applications in delivering an enhanced service



Network maintenance contract in for CIKOPO – PALIMANAN Highway, Indonesia

# **REAL ESTATE SECTOR**

#### Technology-enabled to provide community focused solutions

UEMEd Key Focus Areas for 2017

Technology
enablers
(CnC) to take
service to the
next level

Township management services (Medini)

New markets: Middle East (via KFM) High Performance Green Buildings



CnC enables real time data for enhanced service levels



Township management services in Medini



3

Dubai Creek Golf Club managed by KFM



KLCC GBI Project by KFM

# WATER SECTOR (OIC)

#### Providing services to the global water sector

UEMEd Key Focus Areas for 2017 Expand wastewater and asset management practices

Growing water-inagriculture capability

Innovation in water conveyancing



Wastewater project undertaken by OIC



Agricultural requirements in New Zealand offers an opportunity for growth



Water conveyance systems delivered by OIC project

# **Q1 2017 RESULTS**

33.2% increase in PATANCI compared to Q1 2016 to RM27.3 mil

|                         |         | <u>Q1 2016</u> | Q1 2017      |                |
|-------------------------|---------|----------------|--------------|----------------|
| Business<br>Performance | Revenue | RM 651.8 mil   | RM 769.0 mil | <b>1</b> 8.0%  |
|                         | РВТ     | RM 26.5 mil    | RM 47.2 mil  | <b>1</b> 78.1% |
|                         | EBITDA  | RM 35.8 mil    | RM 70.2 mil  | <b>1</b> 96.0% |
|                         | PATANCI | RM 20.5 mil    | RM 27.3 mil  | <b>1</b> 33.2% |



# **CONCLUSION AND KEY MESSAGES**



- ► Streamlined our business by providing 3 offerings across 4 sectors to deliver better value to clients and unlock capabilities within the Company
- Our focus for 2017 will be on Operational and Organisational Excellence as well as to embed a strong HSE culture within the organisation
- ► Technology will be at the forefront of how we do things.
- ➤ You are investing in a Company shaping and driving Total Asset Solutions in business, and delivering value to shareholders

# THANK YOU

